

experienced lethargy and somnolence and was unable to converse/relate to family/friends during visits.

**Examples of Severity Level 2 Noncompliance: No Actual Harm, with Potential for More than Minimal Harm, that is Not Immediate Jeopardy include, but are not limited to:**

Failure to follow physician orders to obtain daily weights for a resident with a diagnosis of congestive heart failure, as evidenced by no documented daily weights on three consecutive weekends. Although this noncompliance resulted in no actual harm to the resident, it has a potential for more than minimal harm if the practice is not corrected.

The resident receiving the hospice benefit was on a pain management program utilizing opioids. The resident was experiencing episodic minimal discomfort related to the facility's failure to consistently implement the bowel management plan as identified in the coordinated care plan.

**Severity Level 1 Noncompliance: No Actual Harm, with Potential for Minimal Harm**

Failure to provide appropriate care and services to meet the resident's physical, mental and/or psychosocial needs places the resident at risk for more than minimal harm. Therefore, Severity Level 1 does not apply for this regulatory requirement.

**F685**

**(Rev. 173, Issued: 11-22-17, Effective: 11-28-17, Implementation: 11-28-17)**

**§483.25(a) Vision and hearing**

**To ensure that residents receive proper treatment and assistive devices to maintain vision and hearing abilities, the facility must, if necessary, assist the resident—**

**§483.25(a)(1) In making appointments, and**

**§483.25(a)(2) By arranging for transportation to and from the office of a practitioner specializing in the treatment of vision or hearing impairment or the office of a professional specializing in the provision of vision or hearing assistive devices.**

**INTENT**

The intent of this regulation is to ensure the facility assists the resident in gaining access to vision and hearing services by making appointments and by arranging for transportation.

**DEFINITIONS**

**Assistive devices to maintain vision** include, but are not limited to, glasses, contact lenses, magnifying lens or other devices that are used by the resident.