

F774

(Rev. 173, Issued: 11-22-17, Effective: 11-28-17, Implementation: 11-28-17)

§483.50(a)(2) The facility must—

- (iii) Assist the resident in making transportation arrangements to and from the source of service, if the resident needs assistance.**

PROCEDURES

During record reviews and interviews with residents, family members or resident representatives, determine if residents were offered and assisted in making transportation arrangements. In order to assist a resident, the facility should consider the resident's clinical, physical, mental, and financial condition. For example, assisting a resident who has limited funds to be transported by a taxi when other, more inexpensive options are available would not really be assisting the resident. However, this standard is not requiring a facility to defray or cover the costs of transportation.

If appointments were cancelled due to difficulties with transportation including the costs of transportation, determine if this was due to the facility's procedures.

If there are concerns regarding charges to the resident for any of these services, refer to §483.10(f)(10) and (11), Resident Rights Self-determination or §483.10(g)(17) and (18), Information and Communication.

KEY ELEMENTS OF NONCOMPLIANCE

To cite deficient practice at F774, the surveyor's investigation will generally show that the facility failed to do any one or more of the following:

- If required or requested, residents were not assisted in making transportation arrangements to and from the source of service; **OR**
- If any delay in making these arrangements adversely affected resident care or treatment. If so, also refer to Quality of Care or Quality of Life requirements.

F775

(Rev. 225; Issued: 08-08-24; Effective: 08-08-24; Implementation: 08-08-24)

§483.50(a)(2) The facility must—

- (iv) File in the resident's clinical record laboratory reports that are dated and contain the name and address of the testing laboratory.**

PROCEDURES

Review the resident's clinical record to determine laboratory reports are included and that the reports are dated and contain the name and address of the testing laboratory. If there are other medical record documentation concerns, refer to §483.70(h) - Medical Records.

KEY ELEMENTS OF NONCOMPLIANCE

§483.50(a)(2) The facility must—

- (i) Provide or obtain laboratory services only when ordered by a physician; physician assistant; nurse practitioner or clinical nurse specialist in accordance with State law, including scope of practice laws.**
- (ii) Promptly notify the ordering physician, physician assistant, nurse practitioner, or clinical nurse specialist of laboratory results that fall outside of clinical reference ranges in accordance with facility policies and procedures for notification of a practitioner or per the ordering physician's orders.**

GUIDANCE §483.50(a)(2)(i)(ii)

For purposes of this requirement “promptly” means that results shall be relayed with little or no delay to the ordering physician, physician assistant, nurse practitioner, or clinical nurse specialist according to facility policies and procedures for notification and the medical orders.

Facility policies and procedures should be developed in consultation with the medical director and follow current standards of practice. Such policies may include defining categories that are considered outside clinical reference ranges for laboratory values, the urgency of reporting values, and a process for monitoring the effectiveness of communication to ensure that communication was received, and delegation by the ordering provider to a qualified on-call individual as appropriate.

PROCEDURES

When reviewing the resident's medical record, surveyors would determine that laboratory services were provided only when ordered by a physician, physician assistant, nurse practitioner or clinical nurse specialist in accordance with State law, including scope of practice laws, and facility staff and the ordering provider(s) were promptly notified of the results.

If test results were not acted upon in a timely manner by the physician, physician assistant, nurse practitioner, clinical nurse specialist, or by facility staff as ordered, consider additional review for possible deficient practices under Medical Director, Nursing Services, Quality of Care or Quality of Life requirements. Do not cite any related or associated requirements before first conducting an investigation to determine compliance or non-compliance with the related or associated requirement.

KEY ELEMENTS OF NONCOMPLIANCE

To cite deficient practice at F773, the surveyor's investigation will generally show that the facility failed to do any one or more of the following:

- Obtain or provide laboratory services without an order by a physician, physician assistant, nurse practitioner or clinical nurse specialist in accordance with State law, including scope of practice laws; **OR**
- Promptly notify the ordering physician, physician assistant, nurse practitioner, or clinical nurse specialist of laboratory results according to facility policies and procedures for notification and the medical orders.