

F774

(Rev. 173, Issued: 11-22-17, Effective: 11-28-17, Implementation: 11-28-17)

§483.50(a)(2) The facility must—

- (iii) Assist the resident in making transportation arrangements to and from the source of service, if the resident needs assistance.**

PROCEDURES

During record reviews and interviews with residents, family members or resident representatives, determine if residents were offered and assisted in making transportation arrangements. In order to assist a resident, the facility should consider the resident's clinical, physical, mental, and financial condition. For example, assisting a resident who has limited funds to be transported by a taxi when other, more inexpensive options are available would not really be assisting the resident. However, this standard is not requiring a facility to defray or cover the costs of transportation.

If appointments were cancelled due to difficulties with transportation including the costs of transportation, determine if this was due to the facility's procedures.

If there are concerns regarding charges to the resident for any of these services, refer to §483.10(f)(10) and (11), Resident Rights Self-determination or §483.10(g)(17) and (18), Information and Communication.

KEY ELEMENTS OF NONCOMPLIANCE

To cite deficient practice at F774, the surveyor's investigation will generally show that the facility failed to do any one or more of the following:

- If required or requested, residents were not assisted in making transportation arrangements to and from the source of service; **OR**
- If any delay in making these arrangements adversely affected resident care or treatment. If so, also refer to Quality of Care or Quality of Life requirements.

F775

(Rev. 225; Issued: 08-08-24; Effective: 08-08-24; Implementation: 08-08-24)

§483.50(a)(2) The facility must—

- (iv) File in the resident's clinical record laboratory reports that are dated and contain the name and address of the testing laboratory.**

PROCEDURES

Review the resident's clinical record to determine laboratory reports are included and that the reports are dated and contain the name and address of the testing laboratory. If there are other medical record documentation concerns, refer to §483.70(h) - Medical Records.

KEY ELEMENTS OF NONCOMPLIANCE