

During the record review, determine that these services are provided under the written order of a physician (or therapist as delegated by the physician in accordance with §483.30(e)(3)) and provided by qualified personnel.

If individuals providing specialized rehabilitative services, i.e., physical, occupational, speech or respiratory therapy are not qualified cite here. If a problem in a resident's care or services is related to the qualifications, competencies or training, of personnel (i.e., facility staff, contractors, temporary staff, etc.), also refer to:

- Nursing services not related to behavioral health care or dementia care, tag F725 or 726, §483.35(a),(c);
- Any staff caring for residents with dementia or a history of trauma and/or post-traumatic stress disorder, tag F741, §483.40;
- Administration, tag F839, §483.70(e).

If there are any problems in quality of care related to restoring, maintaining or improving a resident's functional abilities, determine if these problems are attributable in part to the qualifications, competencies or training of specialized rehabilitative services staff. Also refer to §483.25 (Quality of Care) and §483.24 (Quality of Life).

KEY ELEMENTS OF NONCOMPLIANCE

To cite deficient practice at F826, the surveyor's investigation will generally show that the facility failed to do any one or more of the following:

- Obtain a written order from a physician (or therapist as delegated by the physician in accordance with §483.30(e)(3)), except as otherwise permitted with regard to residents receiving these services under the Medicare Part B benefit (as explained above); **OR**,
- Ensure that services were provided by qualified personnel.

F835

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§483.70 Administration.

A facility must be administered in a manner that enables it to use its resources effectively and efficiently to attain or maintain the highest practicable physical, mental, and psychosocial well-being of each resident.

GUIDANCE §483.70

Resources include but are not limited to a facility's operating budget, staff, supplies, or other services necessary to provide for the needs of residents.

PROCEDURES §483.70

Cite this tag if the actions, inactions, or decisions in administering the facility contributed to deficient practice(s). The facility's administration is not limited to the administrator