

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  035099	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  04/03/2026
NAME OF PROVIDER OR SUPPLIER  Sandstone of Tucson Rehab Centre		STREET ADDRESS, CITY, STATE, ZIP CODE  2900 East Milber Street Tucson, AZ 85714	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on clinical record review, facility documentation, and staff interviews, the facility failed to protect the rights of two of four sampled residents (Residents #16, #45) to be free from abuse by another resident (#26 and #121). The universe was 117. The deficient practice could lead to additional resident-to-resident altercations, creating an unsafe environment. Findings Include:</p> <p>-Regarding Resident #45 and Resident #121</p> <p>A facility-reported incident form dated March 31, 2026, revealed that Resident #121 stated that she overheard Resident #45 speaking to someone on the phone and was speaking negatively of the facility, and called Resident #121 a bad name. The report included that Resident #121 proceeded to get out of her bed and went over to Resident #45, and said 'What did you say about me?' Resident #121 said Resident #45 made a slapping motion towards her, Resident #121 blocked the motion, and then Resident #121 grabbed Resident #45's wrist and struck Resident #45 with a closed fist on the cranial/facial area. The Report revealed a statement from Resident #45 who reported that she was on the phone 'complaining,' but she did not recall calling Resident #121 a 'bad name'. The Incident Report continued, revealing that Resident #45 acknowledged that Resident #121 made physical contact but was unable to recall additional details or to identify what precipitated the event, even with prompting. The report included that the allegation was verified by evidence collected during the investigation.</p> <p>-Resident #45</p> <p>Resident #45 (alleged victim) was initially admitted on [DATE], and re-admitted on [DATE], with the diagnosis that included major depressive disorder, vascular dementia, psychotic disturbance, mood disturbance, anxiety, and unspecified symptoms and signs involving cognitive functions and awareness.</p> <p>A care plan focus related the following:</p> <p>Initiated on August 12, 2024: May present in a problematic manner, in which the resident's actions were characterized by ineffective coping skills; in relation to anxiety and agitation, as evidenced by pulling out her hair. The care plan revealed interventions that included not invading the personal space of Resident #45.</p> <p>Initiated on February 26, 2026: Resident utilizes antidepressant medication related to depression, as evidenced by self-isolation, with interventions to provide calm reassurance and empathy.</p> <p>A quarterly MDS (minimum data set) assessment dated [DATE], revealed that a BIMS (brief interview (continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On April 2, 2026, at 11:44 AM, a joint interview with the Director of Nursing (DON/Staff #200) and the Administrator (Staff #166) was conducted. The Administrator stated that at approximately 6:50 PM, one of the nurses heard a resident yelling in the shared room, and upon entry, observed Resident #45 on the floor. A CNA was called in to assist with determining what happened, and obtained information that a physical altercation took place. The interpretation provided was that Resident #121 stated Resident #45 yelled at her and accused her of cheating with the husband of Resident #45, and Resident #121 stated she physically assaulted Resident #45, which caused Resident #45 to lose her balance and fall to the floor. The Administrator stated that Resident #121 was removed from the room and put with a 1:1 sitter, and Resident #45 was assessed, provided medical treatment, administered pain medication was assisted to her bed. The Administrator further stated that Resident #45 had a scrape under her nose, and per a physical assessment, she had two bumps on her head, which led to the decision to send her to the hospital for further medical attention. The Administrator further stated that the determination of the of abuse between Resident #45 and #121 was verified.</p> <p>-Regarding Resident #16 and Resident #26</p> <p>Review of the facility's investigation report dated March 31, 2026, revealed that resident #16 was interviewed by the Social Service (SS/staff #127), and reported that resident #26 started hitting her for no reason and stated, she hit me twice on the arm, you can see the bruises. The resident further reported that the other resident started to cuss me out. Staff #127 asked for specific details and direct quotes, but the resident was not able to provide them. The resident was also not able to recall events verbatim and required redirection to remain focused on the interview. The investigation also included a Social Service's (SS/staff #127) interview with the alleged perpetrator (Resident #26), who stated that she was in the hallway when the other resident approached her and began being rude. Social Services reported that Resident #26 was not able to provide direct quotes, but stated that Resident #16 told her to Shut the F--k up. The Social Services interview included that Resident #26 denied any physical contact or altercation with Resident #16, stating that there was no hitting and that the other resident, and that was all she could recall of the incident. Additional review of the facility's investigation revealed that Licensed Practical Nurse (LPN, Staff #35) witnessed the incident and stated that on March 31, 2026, at 12:10 PM, stating that Resident #16 approached Resident #26 and yelled, get out of the way which startled Resident #26, who reacted by saying Fuck loudly and extending her left leg up, making brief contact with Resident #16's right forearm. The LPN intervened at the same time as this was occurring, immediately separating residents and assisting resident #16 to the front of the hall.</p> <p>-Regarding Resident #26:</p> <p>Resident #26 (alleged perpetrator) was admitted to the facility on [DATE], with diagnoses that included schizoaffective disorder, major depressive disorder, dementia without behavioral disturbance, psychotic disturbance, mood disturbance, anxiety, and epileptic seizures.</p> <p>The care plan revealed the following areas of focus:</p> <p>Used psychotropic medications related to behavior management secondary to diagnosis of schizoaffective disorder as evidenced by verbal/physical aggression, revised January 22, 2025. Interventions included to monitor/record occurrence of target behavior symptoms and document per facility protocol, revised January 18, 2020.</p> <p>Psychosocial wellbeing, revised on March 27, 2025, indicated that the resident had the potential to be (continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>physically aggressive related to a history of physical harm to others. Interventions initiated on November 27, 2019, included to monitor/document/report PRN any signs symptoms of resident posing danger to self and others; When the resident becomes agitated to intervene before agitation escalates, guide away from source of distress, engage calmly in conversation.</p> <p>A behavior problem, including but not limited to (yelling/screaming/cursing at staff and peers, will often have outbursts unprompted), call light abuse, non-compliance with care and treatment, and instigating behaviors. The resident was noted to refuse alternate activities, care, would kick, hit, pinch, scratch, spit, bite, and use abusive language targeting both residents and staff, revised September 5, 2025. Interventions revised on January 23, 2026 included that the resident has outbursts and antagonizes staff and peers, redirect and orient as needed.</p> <p>Potential for behaviors, exhibits disruptive interpersonal behavior among peers, which can escalate tensions within the facility dynamic, revised January 22, 2026.</p> <p>An annual Minimum Data Set (MDS) assessment dated [DATE], revealed that the resident has a BIMS Score of 11, indicating moderate impairment.</p> <p>A March 20, 2026 psychiatric follow-up note revealed that the resident experienced intermittent agitation but remained redirectable, indicating good behavioral control and that staff reported no new behavioral issues and confirmed medication compliance.</p> <p>On March 31, 2026 a nursing progress note revealed that at 12:10PM Resident #26 was yelled at by Resident #16, and subsequently Resident #26 extended her left legs, contacting Resident #16's right forearm. The note indicated that the residents were separated, skin checks were performed. The note also relayed that Resident #16 utilized an extra-large bariatric chair and had difficulty independently propelling/maneuvering the wheelchair in the hallway, limiting personal space for others in the immediate area.</p> <p>A March 31, 2026 Behavior Observation form, revealed that physical and verbal behavioral symptoms directed towards others occurred 1 to 3 days, and that the behavior was defensive/reactive to stimuli that occurred. The form included that the resident's family and provider were notified.</p> <p>A skin assessment dated [DATE], revealed no new skin issues observed.</p> <p>A progress notes dated March 31, 2026, stated that fifteen-minute checks for twenty-four hours started for the resident.</p> <p>Further review of the care plan revealed no evidence of review or update of interventions regarding the March 31, 2026 incident.</p> <p>-Resident #16:</p> <p>Resident #16 (alleged victim) was initially admitted to the facility on [DATE] with diagnoses that included Borderline Personality Disorder, Major Depressive Disorder, Generalized Anxiety Disorder, Huntington's Disease.</p> <p>A care plan revealed the following areas of focus: (continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Potential risk for alteration in mood state and psychosocial well-being related to panic disorder and paroxysmal anxiety, Initiated August 15, 2023, revised on January 15, 2025.</p> <p>Potential for behaviors including to acting in a problematic manner characterized by verbal/physical aggression, intrusiveness toward residents, exhibits disruptive interpersonal behavior characterized by initiating or exacerbating conflicts among peers. Further review of the resident's care plan included that the resident was admitted to the secured unit, due to physical and verbal aggression, such as yelling at staff, and throwing items at staff. Initiated October 1, 2025, revised March 26, 2026.</p> <p>An annual Minimum Data Set (MDS) assessment dated [DATE] revealed a BIMS (Brief Interview for Mental Status) score of 15, which indicated intact cognition.</p> <p>A nursing progress note dated March 26, 2026, revealed that the resident attended afternoon activities but was unable to participate due to continued yelling.</p> <p>A psychiatric follow-up progress note dated March 26, 2026, revealed that the patient was experiencing increased agitation and behavioral issues requiring active monitoring and potential medication adjustments.</p> <p>A nursing progress note dated March 31, 2026 at 6:41 PM, revealed that an incident occurred on March 31, 2026 at 12:10 PM in which Resident #16 was self-propelling to the front of the hallway to wait for activities, and as Resident #16 approached Resident #26, who was sitting in front of her room in the doorway, Resident #16 yelled out, get out of the way, which startled Resident #26. The note revealed that Resident #26 reacted by saying Fuck loudly and extending her left legs up, making brief contact with the right forearm of Resident #16. The floor nurse intervened at the same time as this was occurring, immediately separating the residents and assisting Resident #16 to the front of the hall.</p> <p>Further review of the resident's records revealed no evidence that the care plan was reviewed/revised regarding the incident that occurred on March 31, 2026.</p> <p>A review of the skin assessment dated [DATE], stated that a skin check was done on Resident #16's upper body which included observations of small old bruises noted on her bilateral hands and forearms, with no new discoloration, swelling or redness noted.</p> <p>An interview was conducted with a Certified Nursing Assistant (CNA, Staff #67) on April 3, 2026, at 8:25 AM. The CNA stated that she did not witness Resident #26 hitting Resident #16 because she was assisting another resident in a different room when she heard screaming in the hallway. When she stepped out of the room, she saw Residents #16 and #26 still yelling at each other. The CNA reported that Resident #16 was consistently anxious and sensitive and did not understand when staff asked her to be more patient. She stated that if Resident #16 wanted something, she expected staff to respond immediately, or she would continue to cry until she got her way. The CNA also relayed that she had never observed Resident #26 exhibiting aggressive behavior toward another resident, as she usually sees resident #26 being pleasant and smiling at both residents and staff. She stated that Resident #26 may have been frightened when Resident #16 yelled at her. The CNA also stated that there are often resident-to-resident altercations in the behavioral unit, and when such incidents occur, staff are trained to separate the residents immediately and monitor the situation. She also indicated that she received abuse training quarterly since she primarily works in the dementia and behavioral unit.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>An interview was also conducted with a Licensed Practical Nurse (LPN, Staff #42) on April 3, 2026, at 8:34 AM, who explained that abuse can take many forms, including verbal, physical, misappropriation, neglect, and sexual abuse. The LPN stated that if any type of abuse is witnessed, unwitnessed, or reported, staff are expected to notify her or any nurse present on the floor. She stated that any allegations of abuse must be reported to management immediately to ensure prompt investigation, as delays can put residents at risk. The LPN stated that in the case of resident-to-resident altercations, staff are responsible for separating the residents to safeguard their well-being. She stated that all staff receive abuse training quarterly and annually. The LPN stated that she was off duty when the incident between Residents #16 and #26 occurred. She stated that upon reading the report the following day, she was not surprised at the incident, as Resident #16 tends to fixate on things and will cry until she gets what she wants, demonstrating a lack of emotional control.</p> <p>A joint interview with the Director of Nursing (DON, Staff #200) and the Administrator (Staff #166) was conducted on April 2, 2026, at 11:44 AM. The Administrator stated that the facility provided consistent training on Abuse and Neglect, covering the types of abuse, the reporting process for allegations, and the actions to take if abuse is suspected. The Administrator stated that at 12:10 PM, Resident #16 was seen self-propelling down the hallway to wait for activities. When she approached the room of Resident #26, who was sitting just past the door threshold, Resident #16 yelled, Get out of the way, which startled Resident #26, who responded by exclaiming Fuck! loudly and making brief contact with Resident #16's right forearm using her left leg. The Administrator stated that the floor nurse intervened, immediately separating the two residents and assisting another resident to the front of the hallway, a skin check was performed on Resident #16, and no injuries were noted. The Administrator also stated that Resident #26, previously from the behavioral unit, was transferred to the dementia unit on Thursday, April 2, 2026.</p> <p>During the above interview conducted on April 2, 2026, at 11:44 AM with the Director of Nursing (DON, Staff #200) and the Administrator (Staff #166), the DON stated that staff are expected to report any incidents of abuse immediately to the DON, the nurse supervisor, and the administrator, to protect the residents. The DON further stated that Resident #26 was transferred to the dementia unit on Thursday, April 2, 2026.</p> <p>A policy titled 'Resident Rights: Abuse and Neglect', adopted on May 1, 2024, revealed that abuse is defined as the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish. Willful, as used in this definition of abuse, means the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm. The policy also revealed that physical abuse includes, but is not limited to, the infliction of injury that occurs other than by accidental means, with examples that include, but are not limited to, hitting and punching.</p>		

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NAME OF PROVIDER OR SUPPLIER  Sandstone of Tucson Rehab Centre		STREET ADDRESS, CITY, STATE, ZIP CODE  2900 East Milber Street Tucson, AZ 85714	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on interview, review of clinical record, and review of facility policy and procedure, the facility failed to ensure an allegation of misappropriation was reported to mandated entities and within the required timeframe for 1 of 24 sampled residents (#42). The deficient practice could lead to allegations of misappropriation not being investigated thoroughly and timely. -Findings include:A complaint received by the state agency on February 11, 2026, revealed that it was reported a couple of weeks prior, that Resident #42 was missing his wallet with \$2,000.00, a bank card and identification. The complaint also revealed that the resident's son reported that there was a reoccurring charge on the account for about \$800.00 a month. The complaint revealed that the facility helped cancel the bank card.However, review of facility records revealed that the incident was initially reported on December 16, 2025.-Regarding Resident #42Resident #42 was first admitted to the facility September 08, 2024, and re-admitted on [DATE], with diagnoses that included vascular dementia, mild, with psychotic disturbance, delirium due to known physiological condition, other gram-negative sepsis, type 2 diabetes mellitus with hyperglycemia, type 2 diabetes mellitus with foot ulcer.An admission minimum data set (MDS) assessment dated [DATE], revealed a brief interview for mental status (BIMS) assessment score of 03, which indicated severe cognitive impairment.Review of the progress notes revealed no evidence regarding the missing funds initially reported on December 16, 2025. Review of the facility grievances dated from April 2025 to January 2026 revealed no evidence related to the resident's missing funds initially reported on December 16 2025.A late entry Social Service note dated February 10, 2026, revealed that Social Services was notified of concerns regarding a missing wallet and bank card. The note included that in accordance with mandatory reporting requirements, Adult Protective Services (APS) intake was completed. However, there was no evidence that the state agency was notified regarding misappropriation.The facility provided a type written report dated February 10, 2026, titled Social Services Incident Timeline. The report revealed that on December 16, 2025, Resident #42's son met with Social Services (SS/staff #109) and reported concerns regarding financial charges appearing on the resident's account of which he was unaware. The report indicated that Social Services contacted the Business Office for clarification regarding potential facility-related charges. The report relayed that the Resident's son intended to cancel the debit/credit card associated with the questioned transactions. The report relayed that an interdisciplinary discussion was conducted, during a clinical team meeting due to the reported unexplained charges and lack of supporting documentation despite multiple requests. The report indicated that the potential financial exploitation would be reported to APS. However, there was no evidence in the resident's clinical record that the state agency, or that the Administrator were notified regarding the incident on December 16, 2025.A joint interview was conducted on April 2, 2026, at 11:44 AM with the Director of Nursing (DON/Staff #200) and the Administrator (Staff #166). The Administrator stated that the facility provided consistent training on Abuse and Neglect, covering the types of abuse, that included misappropriation, the reporting process for allegations, and the actions to take if abuse is suspected. The Administrator (Staff #166) stated that for misappropriation, the social services department typically takes the report and staff will start the search in the resident's room, expanding outward if necessary. She also stated that the Department of Health Services, Ombudsman, and Adult Protective Services should be notified to start the investigation process, summarize the data, and submit the five-day report. The Administrator further stated that she would start the initial report and the investigation, notify the family and physician just like with abuse or neglect. The Administrator relayed that she has a tracker for all types of abuse, including misappropriation, which is reviewed at Quality Assurance (AQ) meeting every month to see if there are trends/multiple grievances. The Administrator stated that Resident #42's son reported a misappropriation of funds in December 2025, (continued on next page)</p>		

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NAME OF PROVIDER OR SUPPLIER  Sandstone of Tucson Rehab Centre		STREET ADDRESS, CITY, STATE, ZIP CODE  2900 East Milber Street Tucson, AZ 85714	
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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>and she was not aware of the incident. She added that the resident doesn't have a history of missing items, as far as she remembers, and had only been at the facility for a year. She added that she's not really sure what happened because they learned about the missing items when the son spoke to the social worker, and the social worker asked whether there were any charges on the card, since Resident #42's son stated that the card had been canceled and that the card was in the resident's possession the whole time. She added that when the facility asked for a card statement, the family failed to provide it. Both the Administrator and DON (Staff #200) stated that failing to report an incident delays the response and investigation process. During the joint interview conducted on April 2, 2026 at 11:44 AM the DON (Staff #200) stated that staff are expected to report any incidents of abuse immediately to the DON, the nurse supervisor, and the administrator, to protect the residents. A policy titled, Resident Rights: Abuse and Neglect, adopted on May 1, 2024, revealed that it is the facility policy to provide professional care and services in an environment that is free from misappropriation of property. The facility follows the federal guidelines dedicated to prevention of abuse and timely and thorough investigation of allegations, that include the seven federal components of prevention and investigation. Financial abuse includes misappropriation, exploitation or otherwise taking advantage of a resident's money or property temporarily or permanently. If abuse is suspected the facility will notify the appropriate/designated organization/authority (state agencies) that in investigation is being initiated immediately following intervention for the resident's safety. Take actions related to resolving resident and family issues/concerns/allegations and record. Report the investigation findings to the appropriate state agencies, notify law enforcement authorities if indicated. All allegations and/or suspicions of abuse will be reported to the Administrator immediately, and will be reported to the appropriate state agencies immediately after the initial allegation is received, a final investigation report will be submitted to the appropriate state agency within 5 working days.</p>		