

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 035099	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/03/2026
NAME OF PROVIDER OR SUPPLIER Sandstone of Tucson Rehab Centre		STREET ADDRESS, CITY, STATE, ZIP CODE 2900 East Milber Street Tucson, AZ 85714	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on clinical record review, facility documentation, and staff interviews, the facility failed to protect the rights of two of four sampled residents (Residents #16, #45) to be free from abuse by another resident (#26 and #121). The universe was 117. The deficient practice could lead to additional resident-to-resident altercations, creating an unsafe environment. Findings Include:</p> <p>-Regarding Resident #45 and Resident #121</p> <p>A facility-reported incident form dated March 31, 2026, revealed that Resident #121 stated that she overheard Resident #45 speaking to someone on the phone and was speaking negatively of the facility, and called Resident #121 a bad name. The report included that Resident #121 proceeded to get out of her bed and went over to Resident #45, and said 'What did you say about me?' Resident #121 said Resident #45 made a slapping motion towards her, Resident #121 blocked the motion, and then Resident #121 grabbed Resident #45's wrist and struck Resident #45 with a closed fist on the cranial/facial area. The Report revealed a statement from Resident #45 who reported that she was on the phone 'complaining,' but she did not recall calling Resident #121 a 'bad name'. The Incident Report continued, revealing that Resident #45 acknowledged that Resident #121 made physical contact but was unable to recall additional details or to identify what precipitated the event, even with prompting. The report included that the allegation was verified by evidence collected during the investigation.</p> <p>-Resident #45</p> <p>Resident #45 (alleged victim) was initially admitted on [DATE], and re-admitted on [DATE], with the diagnosis that included major depressive disorder, vascular dementia, psychotic disturbance, mood disturbance, anxiety, and unspecified symptoms and signs involving cognitive functions and awareness.</p> <p>A care plan focus related the following:</p> <p>Initiated on August 12, 2024: May present in a problematic manner, in which the resident's actions were characterized by ineffective coping skills; in relation to anxiety and agitation, as evidenced by pulling out her hair. The care plan revealed interventions that included not invading the personal space of Resident #45.</p> <p>Initiated on February 26, 2026: Resident utilizes antidepressant medication related to depression, as evidenced by self-isolation, with interventions to provide calm reassurance and empathy.</p> <p>A quarterly MDS (minimum data set) assessment dated [DATE], revealed that a BIMS (brief interview (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>On April 2, 2026, at 11:44 AM, a joint interview with the Director of Nursing (DON/Staff #200) and the Administrator (Staff #166) was conducted. The Administrator stated that at approximately 6:50 PM, one of the nurses heard a resident yelling in the shared room, and upon entry, observed Resident #45 on the floor. A CNA was called in to assist with determining what happened, and obtained information that a physical altercation took place. The interpretation provided was that Resident #121 stated Resident #45 yelled at her and accused her of cheating with the husband of Resident #45, and Resident #121 stated she physically assaulted Resident #45, which caused Resident #45 to lose her balance and fall to the floor. The Administrator stated that Resident #121 was removed from the room and put with a 1:1 sitter, and Resident #45 was assessed, provided medical treatment, administered pain medication was assisted to her bed. The Administrator further stated that Resident #45 had a scrape under her nose, and per a physical assessment, she had two bumps on her head, which led to the decision to send her to the hospital for further medical attention. The Administrator further stated that the determination of the of abuse between Resident #45 and #121 was verified.</p> <p>-Regarding Resident #16 and Resident #26</p> <p>Review of the facility's investigation report dated March 31, 2026, revealed that resident #16 was interviewed by the Social Service (SS/staff #127), and reported that resident #26 started hitting her for no reason and stated, she hit me twice on the arm, you can see the bruises. The resident further reported that the other resident started to cuss me out. Staff #127 asked for specific details and direct quotes, but the resident was not able to provide them. The resident was also not able to recall events verbatim and required redirection to remain focused on the interview. The investigation also included a Social Service's (SS/staff #127) interview with the alleged perpetrator (Resident #26), who stated that she was in the hallway when the other resident approached her and began being rude. Social Services reported that Resident #26 was not able to provide direct quotes, but stated that Resident #16 told her to Shut the F--k up. The Social Services interview included that Resident #26 denied any physical contact or altercation with Resident #16, stating that there was no hitting and that the other resident, and that was all she could recall of the incident. Additional review of the facility's investigation revealed that Licensed Practical Nurse (LPN, Staff #35) witnessed the incident and stated that on March 31, 2026, at 12:10 PM, stating that Resident #16 approached Resident #26 and yelled, get out of the way which startled Resident #26, who reacted by saying Fuck loudly and extending her left leg up, making brief contact with Resident #16's right forearm. The LPN intervened at the same time as this was occurring, immediately separating residents and assisting resident #16 to the front of the hall.</p> <p>-Regarding Resident #26:</p> <p>Resident #26 (alleged perpetrator) was admitted to the facility on [DATE], with diagnoses that included schizoaffective disorder, major depressive disorder, dementia without behavioral disturbance, psychotic disturbance, mood disturbance, anxiety, and epileptic seizures.</p> <p>The care plan revealed the following areas of focus:</p> <p>Used psychotropic medications related to behavior management secondary to diagnosis of schizoaffective disorder as evidenced by verbal/physical aggression, revised January 22, 2025. Interventions included to monitor/record occurrence of target behavior symptoms and document per facility protocol, revised January 18, 2020.</p> <p>Psychosocial wellbeing, revised on March 27, 2025, indicated that the resident had the potential to be (continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>physically aggressive related to a history of physical harm to others. Interventions initiated on November 27, 2019, included to monitor/document/report PRN any signs symptoms of resident posing danger to self and others; When the resident becomes agitated to intervene before agitation escalates, guide away from source of distress, engage calmly in conversation.</p> <p>A behavior problem, including but not limited to (yelling/screaming/cursing at staff and peers, will often have outbursts unprompted), call light abuse, non-compliance with care and treatment, and instigating behaviors. The resident was noted to refuse alternate activities, care, would kick, hit, pinch, scratch, spit, bite, and use abusive language targeting both residents and staff, revised September 5, 2025. Interventions revised on January 23, 2026 included that the resident has outbursts and antagonizes staff and peers, redirect and orient as needed.</p> <p>Potential for behaviors, exhibits disruptive interpersonal behavior among peers, which can escalate tensions within the facility dynamic, revised January 22, 2026.</p> <p>An annual Minimum Data Set (MDS) assessment dated [DATE], revealed that the resident has a BIMS Score of 11, indicating moderate impairment.</p> <p>A March 20, 2026 psychiatric follow-up note revealed that the resident experienced intermittent agitation but remained redirectable, indicating good behavioral control and that staff reported no new behavioral issues and confirmed medication compliance.</p> <p>On March 31, 2026 a nursing progress note revealed that at 12:10PM Resident #26 was yelled at by Resident #16, and subsequently Resident #26 extended her left legs, contacting Resident #16's right forearm. The note indicated that the residents were separated, skin checks were performed. The note also relayed that Resident #16 utilized an extra-large bariatric chair and had difficulty independently propelling/maneuvering the wheelchair in the hallway, limiting personal space for others in the immediate area.</p> <p>A March 31, 2026 Behavior Observation form, revealed that physical and verbal behavioral symptoms directed towards others occurred 1 to 3 days, and that the behavior was defensive/reactive to stimuli that occurred. The form included that the resident's family and provider were notified.</p> <p>A skin assessment dated [DATE], revealed no new skin issues observed.</p> <p>A progress notes dated March 31, 2026, stated that fifteen-minute checks for twenty-four hours started for the resident.</p> <p>Further review of the care plan revealed no evidence of review or update of interventions regarding the March 31, 2026 incident.</p> <p>-Resident #16:</p> <p>Resident #16 (alleged victim) was initially admitted to the facility on [DATE] with diagnoses that included Borderline Personality Disorder, Major Depressive Disorder, Generalized Anxiety Disorder, Huntington's Disease.</p> <p>A care plan revealed the following areas of focus: (continued on next page)</p>

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>Potential risk for alteration in mood state and psychosocial well-being related to panic disorder and paroxysmal anxiety, Initiated August 15, 2023, revised on January 15, 2025.</p> <p>Potential for behaviors including to acting in a problematic manner characterized by verbal/physical aggression, intrusiveness toward residents, exhibits disruptive interpersonal behavior characterized by initiating or exacerbating conflicts among peers. Further review of the resident's care plan included that the resident was admitted to the secured unit, due to physical and verbal aggression, such as yelling at staff, and throwing items at staff. Initiated October 1, 2025, revised March 26, 2026.</p> <p>An annual Minimum Data Set (MDS) assessment dated [DATE] revealed a BIMS (Brief Interview for Mental Status) score of 15, which indicated intact cognition.</p> <p>A nursing progress note dated March 26, 2026, revealed that the resident attended afternoon activities but was unable to participate due to continued yelling.</p> <p>A psychiatric follow-up progress note dated March 26, 2026, revealed that the patient was experiencing increased agitation and behavioral issues requiring active monitoring and potential medication adjustments.</p> <p>A nursing progress note dated March 31, 2026 at 6:41 PM, revealed that an incident occurred on March 31, 2026 at 12:10 PM in which Resident #16 was self-propelling to the front of the hallway to wait for activities, and as Resident #16 approached Resident #26, who was sitting in front of her room in the doorway, Resident #16 yelled out, get out of the way, which startled Resident #26. The note revealed that Resident #26 reacted by saying Fuck loudly and extending her left legs up, making brief contact with the right forearm of Resident #16. The floor nurse intervened at the same time as this was occurring, immediately separating the residents and assisting Resident #16 to the front of the hall.</p> <p>Further review of the resident's records revealed no evidence that the care plan was reviewed/revised regarding the incident that occurred on March 31, 2026.</p> <p>A review of the skin assessment dated [DATE], stated that a skin check was done on Resident #16's upper body which included observations of small old bruises noted on her bilateral hands and forearms, with no new discoloration, swelling or redness noted.</p> <p>An interview was conducted with a Certified Nursing Assistant (CNA, Staff #67) on April 3, 2026, at 8:25 AM. The CNA stated that she did not witness Resident #26 hitting Resident #16 because she was assisting another resident in a different room when she heard screaming in the hallway. When she stepped out of the room, she saw Residents #16 and #26 still yelling at each other. The CNA reported that Resident #16 was consistently anxious and sensitive and did not understand when staff asked her to be more patient. She stated that if Resident #16 wanted something, she expected staff to respond immediately, or she would continue to cry until she got her way. The CNA also relayed that she had never observed Resident #26 exhibiting aggressive behavior toward another resident, as she usually sees resident #26 being pleasant and smiling at both residents and staff. She stated that Resident #26 may have been frightened when Resident #16 yelled at her. The CNA also stated that there are often resident-to-resident altercations in the behavioral unit, and when such incidents occur, staff are trained to separate the residents immediately and monitor the situation. She also indicated that she received abuse training quarterly since she primarily works in the dementia and behavioral unit.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Actual harm</p> <p>Residents Affected - Few</p>	<p>An interview was also conducted with a Licensed Practical Nurse (LPN, Staff #42) on April 3, 2026, at 8:34 AM, who explained that abuse can take many forms, including verbal, physical, misappropriation, neglect, and sexual abuse. The LPN stated that if any type of abuse is witnessed, unwitnessed, or reported, staff are expected to notify her or any nurse present on the floor. She stated that any allegations of abuse must be reported to management immediately to ensure prompt investigation, as delays can put residents at risk. The LPN stated that in the case of resident-to-resident altercations, staff are responsible for separating the residents to safeguard their well-being. She stated that all staff receive abuse training quarterly and annually. The LPN stated that she was off duty when the incident between Residents #16 and #26 occurred. She stated that upon reading the report the following day, she was not surprised at the incident, as Resident #16 tends to fixate on things and will cry until she gets what she wants, demonstrating a lack of emotional control.</p> <p>A joint interview with the Director of Nursing (DON, Staff #200) and the Administrator (Staff #166) was conducted on April 2, 2026, at 11:44 AM. The Administrator stated that the facility provided consistent training on Abuse and Neglect, covering the types of abuse, the reporting process for allegations, and the actions to take if abuse is suspected. The Administrator stated that at 12:10 PM, Resident #16 was seen self-propelling down the hallway to wait for activities. When she approached the room of Resident #26, who was sitting just past the door threshold, Resident #16 yelled, Get out of the way, which startled Resident #26, who responded by exclaiming Fuck! loudly and making brief contact with Resident #16's right forearm using her left leg. The Administrator stated that the floor nurse intervened, immediately separating the two residents and assisting another resident to the front of the hallway, a skin check was performed on Resident #16, and no injuries were noted. The Administrator also stated that Resident #26, previously from the behavioral unit, was transferred to the dementia unit on Thursday, April 2, 2026.</p> <p>During the above interview conducted on April 2, 2026, at 11:44 AM with the Director of Nursing (DON, Staff #200) and the Administrator (Staff #166), the DON stated that staff are expected to report any incidents of abuse immediately to the DON, the nurse supervisor, and the administrator, to protect the residents. The DON further stated that Resident #26 was transferred to the dementia unit on Thursday, April 2, 2026.</p> <p>A policy titled 'Resident Rights: Abuse and Neglect', adopted on May 1, 2024, revealed that abuse is defined as the willful infliction of injury, unreasonable confinement, intimidation, or punishment with resulting physical harm, pain, or mental anguish. Willful, as used in this definition of abuse, means the individual must have acted deliberately, not that the individual must have intended to inflict injury or harm. The policy also revealed that physical abuse includes, but is not limited to, the infliction of injury that occurs other than by accidental means, with examples that include, but are not limited to, hitting and punching.</p>		

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview, review of clinical record, and review of facility policy and procedure, the facility failed to ensure 1 of 24 sampled residents (#118) was protected from a preventable accident, related to a fall from the bed during brief change. The deficient practice could lead to physical injury of a resident.-Findings include:Resident #118 was initially admitted to the facility on [DATE], with diagnoses that included quadriplegia, major depressive disorder, anxiety disorder, insomnia, neuromuscular dysfunction of bladder, and other problems related to life management difficulty.A care plan revised November 3, 2023, revealed Resident #118 had limited physical mobility.An annual minimum data set (MDS) assessment dated [DATE], revealed Resident #118 had a brief interview for mental status (BIMS) assessment score of 15, indicating intact cognition. Section GG revealed the resident had limited range of motion on both sides of his upper and lower extremities. Additionally, the resident was dependent on staff for rolling left and right in bed. Section J revealed the resident had no falls since admission / entry.A Fall Scale Evaluation dated September 28, 2025, revealed Resident #118 was a high fall risk.A care plan focus for limited physical mobility revealed a new intervention dated October 23, 2025, and included for 2 staff to assist with bed mobility.A nursing note dated November 5, 2025, revealed that it was brought to the nurse's (Staff #34) attention that Resident #118 had a fall incident at approximately 11:10 a.m., and that the nurse assessed the resident immediately. The documentation included that the resident was on the floor and was assisted back to bed. The note revealed per the staff who was changing the brief, the resident was positioned on his right side with the head and body on the edge of the bed. The note included the resident slipped from this position, and fell to the floor hitting his head, with his face and body facing downward. The note included the resident was complaining of knee pain, and was alert and oriented x 4, and able to follow commands. The documentation revealed there was no head or body injury related to the fall incident noted, small scratches on the right side of the buttock, and that the resident complained of knee pain. The note included that the provider was notified and gave orders to send the resident to the hospital, and that the resident refused to go to the hospital.A physician/practitioner note dated November 5, 2025, revealed that the nurse reported the resident hit knees and head with staff present, and that the resident's right knee was worse than left, with a small abrasion less than 0.5 centimeters on the right knee.A care plan dated November 6, 2025, included that the resident had an actual fall on November 5, 2025, and that interventions included to reposition grab bars, re-educate on repositioning done with nursing staff, floor mat to right side of bed, and staff education provided for proper turning and positioning while in bed.A therapy note dated November 12, 2025, revealed that a physical therapy screen was completed, and that the resident would benefit from bilateral repositioning rail to decrease fall risk when repositioning in bed for pressure relief and/or brief changes.A late entry interdisciplinary team (IDT) note dated November 12, 2025, revealed the resident accidentally slipped during activity of daily living (ADL), and that the root cause was that the resident was repositioned to his right side during ADL and slipped, causing him to fall. Interventions included to change low air loss mattress to concave mattress for safety, 2 staff needed during turning and repositioning, turn resident to weak side of his body during ADL, and to instruct resident to use his strong side of his body to hold onto the grab bar.A nurse's note dated November 18, 2025, revealed the nurse talked with the resident and his family about the use of long side rails, and that they are considered restraints, and that a consent must be signed. Additionally, with the long siderails, broken limbs could occur if resident fell out of bed due to the fact he is on an air mattress that has a plastic cover and sheets, and he can slide off the bed. Resident #118 and his family decided to use bolster pads on both sides of the bed that are secured to the bed. The note included the nursing staff would be able to do personal care and the bolsters would not need to be removed, and he would not slide out of bed when being repositioned. (continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 035099	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 04/03/2026
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Additionally, Staff #48 stated that if the resident were paralyzed, then 2 staff would be needed to safely roll the resident in bed. Regarding Resident #118, Staff #48 stated that she was familiar with caring for the resident, and that he was paralyzed and needed two staff to roll the resident in bed. Regarding the fall incident, Staff #48 stated that she was present for the incident. Staff #48 stated that Resident #118 was unable to move himself at all, and that she and another CNA (Staff #14) were changing the resident, with one CNA positioned on each side of the bed, and were attempting to roll the resident onto his side facing Staff #48. Staff #48 stated that the other CNA (Staff #14) may have moved too quickly, and that the resident was positioned too close to the edge of the bed nearest to Staff #48. Staff #48 stated that maybe we overturned him a little, and the resident suddenly fell off the side of the bed onto the floor. Regarding the cause of the fall, Staff #48 stated that there was not enough room for the resident to be rolled onto his side, and that the CNAs should have moved him over in the bed to the opposite side first, before attempting to roll him, and that it should have been done more slowly. Staff #48 stated that it was an accident, and that she felt awful that it happened. An interview was conducted with a CNA (Staff #14) on April 2, 2026, at 7:18 a.m., who stated that she and the other CNA (Staff #48) were changing Resident #118, and that the resident was too close to the edge of the bed before they started to roll him. Staff #14 stated that when she went to roll him over, and the other CNA (Staff #48) was pulling the resident toward her as well, the resident then slipped off the edge of the bed quickly and fell to the floor onto his stomach. Staff #14 stated that the resident was yelling, the nurse came in to assess the resident, and afterward, the resident refused to go to the hospital for evaluation. Staff #14 stated that if the CNAs had pulled the resident more toward the opposite side of the bed prior to rolling him, then that could have prevented the accidental fall from the bed. Staff #14 stated that they received training after the incident to position the resident adequately before providing assistance with rolling, and training on fall prevention. A telephonic interview was conducted with a licensed practical nurse (LPN / Staff #34) on April 2, 2026, at 10:15 a.m., who stated that she was the floor nurse on the day of Resident #118's fall incident. Staff #34 stated that the CNAs were turning the resident in bed and that the resident accidentally slipped off the edge of the bed and fell to the floor. Staff #34 stated that she did not recall the resident complaining of pain after the incident. After the incident, Staff #34 stated that there were interventions placed so that there were always two CNAs when changing and rolling the resident, and one CNA would always have their hands on the resident holding him to ensure he does not fall. An interview was conducted on April 2, 2026, at 10:35 a.m. with a unit manager and LPN (Staff #86) who stated that for a paralyzed resident or one who is dependent for care, that the procedure for rolling or turning that resident in the bed included to use a draw sheet to move the resident so that there is no pulling or jerking on the resident which could cause injury. Additionally, Staff #86 stated that if there were two staff, that it would be necessary for them to communicate to coordinate their movements at the same time, such as counting 1,2,3 before moving the resident, that way all parties would be ready. When rolling a resident to the side, Staff #86 stated that a resident would be pre-positioned to the opposite side of the bed so that the resident could have room to be rolled without rolling off the side of the bed. Regarding Resident #118, Staff #86 stated that she had heard about the fall incident, that the resident was being changed and accidentally slid off the edge of the bed during care with the staff. Staff #86 stated that she did not know any further details, and that she believed the resident did not sustain any injuries. An interview (continued on next page)</p>		

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