

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 035131	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/26/2026
NAME OF PROVIDER OR SUPPLIER Granite Creek Health & Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1045 Scott Drive Prescott, AZ 86301	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview, review of clinical record, and review of facility policy and procedure, the facility failed to ensure one of three sampled residents (#25) was provided quality of care regarding prevention, assessment, and treatment of moisture associated skin damage (MASD), according to professional standards. The deficient practice could lead to worsening of a skin issues, increased pain, and physical harm of a resident.-Findings include:Resident #25 was admitted [DATE], with diagnoses that included periprosthetic fracture around internal prosthetic left knee, unspecified fracture of left femur, chronic obstructive pulmonary disease, pneumonia, paroxysmal atrial fibrillation, malignant neoplasm of female breast, and need for assistance with personal care.An Initial admission assessment dated [DATE], revealed Resident #25 had no skin problems on admission.A care plan focus dated March 5, 2026, included that Resident #25 had a pressure ulcer or the potential for pressure ulcer development, due to her comorbidities, and that interventions included to administer treatments as ordered and monitor for effectiveness, to monitor/document/report to the physician as needed any changes in skin status: appearance, color, wound healing, signs and symptoms of infection, wound size and stage, and to notify the nurse immediately of any new areas of skin breakdown: redness, blisters, bruises, discoloration noted during bath or daily care, and to complete weekly head to toe skin assessment.Physician orders dated March 5, 2026, included: -Encourage and assist resident with repositioning frequently, every shift. -Barrier cream to perineal area for incontinence, every shift. -Weekly skin evaluation every Thursday, day shift, with a start date of March 12, 2026. -Weekly Braden Scale for four weeks, every 7 days, with a start date of March 6, 2026.A daily skilled note dated March 6, 2026, revealed Resident #25 had no skin issues noted, and no active symptoms affecting the integumentary system, and no active skin conditions or treatments observed.A Braden Scale for Predicting Pressure Sore Risk assessment dated [DATE], revealed Resident #25 was scored at 16, indicating low risk for developing pressure-related skin impairment.A nursing note dated March 6, 2026, included that Resident #25 was resting in bed, alert and oriented x 1, and unable to let her needs known to staff.A shower sheet dated March 7, 2026, revealed Resident #25 had redness on the sacral/coccyx area. The shower sheet was signed by a certified nursing assistant (CNA) and a nurse.A daily skilled note dated March 7, 2026, included Resident #25 had a left femur fracture with an immobilizer. The note included the resident had redness to the lower back and coccyx area, and active symptoms included abnormalities in skin color.The clinical record revealed no evidence that the redness/abnormal skin color of the lower back and coccyx area was communicated to the physician.A Late Entry provider progress note dated March 7, 2026, revealed Resident #25's skin was warm and dry without rashes, lesions, or wounds noted.A Late Entry daily skilled note dated March 8, 2026 revealed the resident had a left femur fracture with a leg immobilizer, and the resident had redness to the lower back and coccyx area.The clinical record revealed no evidence that the physician was notified of the redness to the lower back and coccyx area.A provider progress note dated March 8, 2026, revealed Resident #25's skin was warm and dry without rashes, lesions, or wounds noted.A shower sheet dated March 9, 2026, revealed Resident #25 had refused the shower, and included that the resident had a shower the night before last, and did not feel like taking one. The (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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The note included the resident's skin was warm and dry, and that the resident had MASD located on the buttocks, and a surgical wound located on the left femur. A CNA task log for turning and repositioning the resident every shift revealed for the question Did you turn and reposition?: March 6, 2026: no entries logged for day shift March 21 - March 22, 2026: no entries logged for night shift. An interview was conducted with a CNA (Staff #3) on March 25, 2026, at 11:43 a.m. who stated that when she showers or bathes a resident, that a shower sheet with a body diagram is completed and that any new or existing skin issues are documented on the body diagram by the CNA, and that both the CNA and nurse sign the shower sheet. Regarding Resident #25, Staff #3 stated that the resident was easy to work with, was motivated to get up out of bed, and did not typically refuse treatments. Staff #3 stated that she recalled changing Resident #25 when the resident was on the 100 hall unit, and that the resident's sacral area was pretty bad. She stated that there was an open area with what appeared to be many small skin tears that were bleeding. Staff #3 stated that the nurse was aware of the skin issue and provided cream to put on the area. An interview was conducted with an Occupational Therapist (OT / Staff #49) on March 25, 2026, at 12:07 p.m. who stated that she had worked with Resident #25 in therapy and recalled the resident was always motivated to participate, and that there was an issue that the resident had frequent bouts of incontinence that required changing often. Staff #49 stated that she had been notified by Resident #25 that the resident had developed some skin breakdown on her bottom and had a sore there, and that therapy started providing pillows to help offload her bottom, as well as repositioning the resident. An interview was conducted with the wound nurse / registered nurse (RN / Staff #66) on March 25, 2025, at 12:59 p.m. Staff #66 stated that floor nurses perform initial skin assessments on residents when they first admit to the facility, and also weekly. Staff # 66 stated that he is notified by the floor nurses if there is a skin issue that needs to be assessed further by the wound nurse. Staff #66 stated that his expectation for a newly identified or worsened skin condition would be for the floor nurse to notify himself or the provider. Staff #66 stated that he was familiar with Resident #25 and that he had been notified by a floor nurse to assess the skin issue on her sacral area, and that he had noted skin degradation and breakdown in that area, but stated he could not recall when he was first notified. Staff #66 stated that he believed the area had worsened before it got better, but could not provide a timeframe. Staff #66 stated his assessment of the area was that it had an open area, peeling skin, redness, and some bleeding, and that it was caused by moisture. The clinical record was reviewed, and Staff #66 stated that after reviewing the skin assessments in the resident's medical record at that time, he could not tell what size the wound was, or further descriptors. Regarding the daily skilled treatment note on March 17, 2026, Staff #66 stated that the note referenced a skin injury / ulcer on the resident's sacrum / coccyx area, however no evidence that a skin assessment was conducted or any further descriptors. Staff #66 stated he did not know when he first looked at the resident's skin issue. Additionally, Staff #66 stated that based on review of the documentation, he could not tell if the resident's wound was getting better, worse, or remained the same, and that this would not meet his expectations. An interview was conducted on March 26, 2026, at 8:21 a.m. with a CNA (Staff #12) who stated that the CNAs offer showers or baths to residents twice per week, and complete documentation on a shower sheet that includes any skin issues or wounds, and that the CNA and the nurse both sign the document. Staff #12 stated that they (Staff #12) was familiar with Resident #25, and that they (Staff #12) were aware that the resident's (continued on next page)</p>		

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Staff #28 stated that the importance of CNAs including new and existing skin issues on the shower sheet body diagram is to notify nurses so that the correct treatment orders can be placed timely. Staff #28 stated that they (Staff #28) were familiar with Resident #25 and that the resident had excoriation on her backside toward the middle to top of her sacrum and coccyx. Staff #28 stated they (Staff #28) believed the area was getting better, and that the current treatment was to wash the area and cover with barrier cream. Another interview was conducted on March 26, 2026, at 11:25 a.m. with an LPN (Staff #30), who stated that if a new or worsened skin issue was noted, then an LPN would notify an RN, because LPNs are not supposed to perform assessments. Staff #30 stated that he noticed the resident had some redness on her sacral area and could not specify when, and notified the wound nurse (Staff #66) to assess the resident's skin, and that Staff #30 believed that the cause of the redness was both pressure-related and moisture-associated skin damage. Staff #30 stated that the CNAs are in charge of turning and repositioning the resident when providing care, and also when there is a physician order for turning and repositioning, that the nurses will remind the CNAs to do so. Staff #30 stated that some days, there were enough staff to turn and reposition residents who required repositioning and changing every 2 hours, however some days there were not enough staff, and that management had been notified of the need for more staff multiple times. An interview was conducted with a charge nurse / LPN (Staff #50) on March 26, 2026, at 11:50 a.m. who stated that the facility's process for preventing moisture associated skin breakdown was that the staff implemented skin checks and repositioning every 2 hours for residents who are incontinent, and the nurses perform weekly skin checks, and as needed. Staff #50 stated that she did not remember if she had ever seen Resident #25's skin condition on her sacral area and was not aware if there was a wound or not. The clinical record was reviewed, and Staff #50 stated that on the resident's initial skin assessment dated [DATE], the documentation revealed there was no skin condition present. Staff #50 stated that the skin assessments dated March 12, 2026, included no evidence of a skin condition on the resident's backside. Staff #50 stated that a skin assessment dated [DATE], signed by Staff #66 (created on March 26, 2026), revealed the resident had MASD that was described as a partial thickness wound, measuring 6 cm x 5 cm. An interview was conducted with the Assistant Director of Nursing (ADON / Staff #99) on March 26, 2026, at 12:13 p.m. who stated that the importance of having a complete and accurate medical record was so that care team members know what is going on with a resident and how to care for them. Regarding MASD, Staff #99 stated that the condition develops from moisture on the skin from incontinence, and can worsen if not addressed, and that facility staff prevent MASD by rotating and repositioning residents, providing peri-care so that incontinent residents are clean and dry, treating the affected skin with barrier cream, and providing showers. Staff #99 stated that CNA staff are expected to check incontinent residents at least every 2 hours. Staff #99 also stated that nurses perform weekly skin checks, and as needed, and that the if something is noted that requires the assessment of the wound nurse, that staff will notify the wound nurse who will then perform his own assessment. Staff #99 stated that if a CNA noted a new or worsened skin condition during the resident's shower, that the CNA would inform the nurse who would look at it, and include the documentation in the medical record. Regarding Resident #25, Staff #99 stated that she believed the resident had redness on her sacral area, and that she could not recall if she had notified the wound nurse or not. The clinical record was reviewed and regarding the MAR / TAR for March 2026, Staff (continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>#99 stated that the record showed no evidence that the barrier cream treatment was applied or that the resident was encouraged and assisted with repositioning frequently on March 6, 7, 10, 12, 13, and 14. Additionally, the clinical record was reviewed, and Staff #99 stated that it appeared the resident's sacral/coccyx skin issue was first noticed on March 17, 2026, and documented in the daily skilled assessment, and based on the limited documentation, there was no further assessment or descriptors of the skin issue, no measurements, no evidence that the provider or wound nurse were notified of the issue, and no evidence of what action was taken by the nurse that date. Staff #99 stated that it would not meet her expectation of identifying, assessing, and treating a skin condition, and that the risk to residents could be worsening skin conditions. A telephonic interview was conducted on March 26, 2026, at 13:00 p.m. with an LPN (Staff #5) who stated that she recalled working with Resident #25, and that Staff #5 had been notified by other staff that the resident had redness on her sacrum, but could not specify further details of how the skin appeared or when she was notified. An additional telephonic interview was conducted with an LPN (Staff #17) on March 26, 2026, at 5:42 p.m. who stated that she was familiar with Resident #25 and had cared for the resident when the resident was moved to the 400 hall, and that the resident had a skin issue on her sacrum that was already present from before the resident transferred to the 400 hall. Staff #17 stated that she was notified by a CNA that the resident was bleeding from the skin on her sacrum. Staff #17 stated that she then looked at the skin area on the resident's sacrum and noted that there was a large amount of blood from the skin on her sacrum, and that the area was caused by MASD from urine. Staff #17 declined to state whether she had notified either the provider or wound nurse regarding the bleeding skin issue, however did state that she knew the wound nurse was already aware of the issue. Review of the facility policy titled Wound Management, dated July 2025, revealed the nurse responsible for assessing and evaluating the resident's condition on admission are expected to take the following actions: complete comprehensive admission assessment/ evaluation and Braden Scale to identify risk and to identify any alterations in skin integrity noted at that time, develop comprehensive care plan if indicated following the evaluation/assessment, care plans must be individualized and designed to meet the needs of the particular resident for whom they are being developed, and complete weekly head to toe skin assessment with follow up as applicable. Once a wound has been identified, assessed, and documented, nursing shall administer treatment to each affected area as per the Physician's order. All wound or skin treatments should be documented in the resident's clinical record at the time they are administered. To prevent the development of skin breakdown or prevent existing pressure ulcers from worsening, nursing staff shall implement the following approaches as appropriate and consistent with the resident's care plan: Monitor impact of interventions and modify interventions as appropriate based on any identified changes in condition, reposition the resident as tolerated, and if the resident is incontinent, make sure that his/her skin remains clean and dry with regular peri-care and toileting when appropriate. Review and/or re-evaluate existing treatment regimen in connection with the resident's clinical presentation, to include current interventions and care plan considerations, if any wound is non-healing or not showing signs of improvement after a given time or any time a wound is worsening. Review of facility policy titled Physician Orders, dated June 2025, revealed it is the policy of this facility to accurately implement orders in addition to medication orders (treatment, procedures) only upon the order of a person duly licensed and authorized to do so in accordance with the resident's plan of care. Medication, treatment or related procedure orders are transcribed in the MAR / TAR accordingly. Review of the facility policy titled Documentation and Charting, revised July 2022, revealed it is the policy of the facility to provide a complete account of the resident's care, treatment, response to care, signs, symptoms, etc., as well as the progress of the resident's care, guidance to the physician in prescribing appropriate medications and treatments, as well as nursing services personnel with a record of the physical and mental status of the resident. Review of the facility policy titled Change of Condition Reporting revised July 2025, revealed it is the policy of the facility that all changes in resident condition will be communicated to the physician. Unusual signs and symptoms (continued on next page)</p>		

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