

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  035134	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  06/03/2025
NAME OF PROVIDER OR SUPPLIER  Rim Country Health & Retirement Community		STREET ADDRESS, CITY, STATE, ZIP CODE 807 West Longhorn Road Payson, AZ 85541	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on interviews, review of records, and review of facility policy and procedure, the facility failed to protect the rights of one resident (#6) to be free from abuse by another resident (#4). The deficient practice could lead to ongoing abuse leading to harm of residents.</p> <p>-Findings include:</p> <p>Resident #4 was admitted to the facility with an original admission date of September 11, 2021, with diagnoses that included dementia, weakness, acute cerebrovascular insufficiency and anxiety disorder.</p> <p>A review of the minimum data set (MDS) dated [DATE] for Resident #4 revealed severe impaired cognition.</p> <p>Resident #6 was admitted on [DATE] with diagnoses that included senile degeneration of brain, Alzheimer's disease and chronic kidney disease.</p> <p>A review of the minimum data set (MDS) dated [DATE] for Resident #6 revealed a brief interview of mental status (BIMS) of 02, indicating severe cognitive impairment.</p> <p>A review of progress notes in Resident #6's electronic health record (EHR), shows a progress note from February 19, 2024 1:53 p.m. revealed that Certified Nursing Assistant (CNA) Staff #3 heard Resident #6 yelling at Resident #4 to stop hitting the side of the wheel chair and turned around and began hitting Resident #4 on the arms and cussing at her. Both residents were separated.</p> <p>An interview was conducted on June 3, 2025 at 12:41 p.m. with Certified Nursing Assistant (CNA) Staff #3 who stated he saw Resident #6 hit Resident #4 and they were separated. Resident #4 was sitting in her long chair and Resident #6 got upset and then hit Resident #4. They were immediately separated. This happened in front of the nursing station. A report was made by Licensed Practical Nurse (LPN) Staff #4.</p> <p>An interview was conducted on June 3, 2025 at 1:13 p.m. with Registered Nurse (RN) Staff #2 and revealed that when you see any type of abuse, you report it to the manager on duty, then to the administrator and do a state report right away. Does not recall incident.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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NAME OF PROVIDER OR SUPPLIER  Rim Country Health & Retirement Community		STREET ADDRESS, CITY, STATE, ZIP CODE  807 West Longhorn Road Payson, AZ 85541	
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>An interview was conducted on June 3, 2025 at 1:40 p.m. with Director of Nursing (DON) Staff #1 revealed that abuse training is done multiple times a year. Both ladies were by the nurses station. Resident #4 is very touchy and reached out to Resident #6 and Resident #6 smacked Resident #4's hand. Staff #3 broke it up after three smacks. Resident #4 has now passed (unable to interview Resident #4).</p> <p>Review of the policy Resident Abuse and Neglect Updated/Revised February 9, 2024 revealed that Rim Country Health has developed a zero tolerance policy related to resident abuse. Physical abuse is defined as hitting, slapping, pinching, kicking, etc.</p>		