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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 035135 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 03/14/2025 |
| NAME OF PROVIDER OR SUPPLIER Montecito Post Acute Care and Rehabilitation | | STREET ADDRESS, CITY, STATE, ZIP CODE 51 South 48th Street Mesa, AZ 85206 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

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| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
| <p>F 0770</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Provide timely, quality laboratory services/tests to meet the needs of residents.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47910</p> <p>Based on clinical record review and staff interviews, the facility failed to ensure a STAT laboratory test for one resident (#17) was completed as ordered by the physician. The deficient practice could result in abnormal laboratory results not being identified and acted upon in a timely manner.</p> <p>Findings include:</p> <p>Resident #17 was admitted to the facility on [DATE] and expired in the facility [DATE] with diagnoses that included hemiplegia and hemiparesis following cerebral infarction affecting left dominant side, unspecified atrial fibrillation, nonrheumatic aortic (valve) insufficiency, paroxysmal atrial fibrillation.</p> <p>The review of the physician's orders dated February 25, 2025 at 6:56pm revealed routine orders for CBC AND CMP in the morning every Monday for weakness. The order was discontinued [DATE] at 7:36pm.</p> <p>Further review of the physician's order summary dated [DATE] at 12:30 pm revealed a short turnaround time (STAT) order for complete blood count (CBC) and comprehensive metabolic panel (CMP) for weakness and an order dated [DATE] at 12:31 pm of STAT kidney, ureter, bladder scan (KUB).</p> <p>Review of the Medication Administration Record (MAR) for [DATE] revealed documentation that the CBC, CMP and KUB had been completed [DATE] at 3:58pm.</p> <p>Review of the Progress Notes dated [DATE] at 12:46pm revealed a nurse note indicating Patient was complaining of feeling weak this shift, having stomach pains, not being able to eat, and having diarrhea. Provider notified and gave orders for stat CBC, CMP, and KUB, hold her lactulose, and consult ID. Orders initiated. Patient made aware and appreciative of update. Will continue to monitor.</p> <p>Review of the progress notes dated [DATE] at 2:00 pm revealed a Respiratory Tech note that stated RT's responded to code blue, cpr, and bagging was done until medics arrived and took over.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0770</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Review of the progress notes dated [DATE] at 2:00 pm revealed a nursing note indicating Patient this morning was complaining of abdominal discomfort and diarrhea. Patient was noted to be on lactulose. Provider notified and ordered stat CBC, CMP, KUB, an ID consult, and to hold lactulose. Patient was informed of new orders and appreciative of update. Blood draw and KUB was completed. At 1440, patient was with CNA getting into bed, patient was alert and oriented times 3, with no needs at this time or complaints of pain. At 1443, Provider in facility went to visit the patient, provider noted patient to be unresponsive, rapid response was called, staff went into patient's room, patient noted without rise and fall of chest, no pulse noted, code blue was called. CPR initiated by staff as patient's code status is full code. 911 was called. Staff performed four rounds of CPR and EMS arrived and took over patient's care. Patient's family was called to update on no patient, no answer, and voicemail was left. At 1506, EMS called field terminated and that time of death was called. Family was called again and spoke with daughter [NAME] and informed that patient had passed and informed of event, condolences extended.</p> <p>Review of the Lab Results Report for resident #17. Report information revealed a collection date and time as [DATE] 09:46; Received date and time: [DATE] 17:17; Reported Date and time: [DATE] 18:12.</p> <p>The results of the comprehensive metabolic panel revealed the following results:</p> <p>Result Unit Ref. Range Flag Status</p> <p>BUN 98 mg/dL 7 - 23 HH Final</p> <p>Creatinine 2.6 mg/dL 0.4 - 1.6 H Final</p> <p>Bun/Creat. Ratio 37.7 5.0 - 30.0 H Final</p> <p>Potassium 6.3 mmol/L 3.3 - 5.1 HH Final</p> <p>The results of the complete blood count with differential platelet</p> <p>WBC 16.4 x10E3/uL 3.6 - 11.2 H Final</p> <p>RBC 5.8 x10E6/uL 3.7 - 5.5 H Final</p> <p>Order Notes revealed the following, verified by [NAME] at 15:20 on [DATE]., Called to on [DATE] at 23:03 by SAD.</p> <p>(continued on next page)</p> | | |

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| <p>F 0770</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>An interview was conducted [DATE] at 3:21pm with Registered Nurse (RN/Staff #48). Staff #48 states a STAT lab order are orders from the doctor that need to be done as soon as possible, within ,d+[DATE] hours. Further stating STAT labs are ,d+[DATE] hours from collection time to the facility receiving the results. Staff #48 stated the process for STAT lab orders for blood draws is the order is received from the provider, placed in Point Click Care (PCC), and staff call the order in to the lab. Staff #48 stated if the resident is a change of condition (COC) nursing staff will notify the family and document a progress note. Staff #48 stated the phlebotomist will come to the facility and collect the specimen and when it is completed the facility will wait for the results, which are faxed and also placed in the results tab in PCC. Staff #48 the timeframe for the collector is sometimes within the four (4) hour window or longer and that the facility does not have control on how long it takes for the collector to arrive at the facility. Staff #48 stated the facility has a phlebotomist on site during the week and when they are on site it is usually within one hour for collection.</p> <p>Staff #48 stated when a resident is prescribed the medication Furosemide the resident is monitored for signs and symptoms that would include excreting too much or not enough fluid and review the resident's weekly labs. Staff #48 stated the labs would reveal concerns with kidney, sodium, potassium and creatine levels and ensure they are at the appropriate levels., further stating out of range potassium levels in a resident would exhibit abnormal heart rhythm, stomach cramps for low potassium levels and high potassium levels would cause serious heart concerns. Staff #48 stated the facility would obtain an order for Kayexalate (sodium polystyrene) used to treat high levels of potassium in the blood. Kayexalate works by helping your body get rid of extra potassium. Staff #48 stated the medication is in the emergency supply E- Kit. Staff #48 stated when there are concerns for high potassium levels for a resident STAT lab are ordered and the results are as fast as an hour or two. Staff #48 stated all lab results are timestamped in PCC and also timestamped on the requisition form. Staff #48 stated the facility keeps a copy of the requisition forms. Staff #48 states staff will notify the provider if the labs are taking longer than the ,d+[DATE] hours so the provider can decide what to do for the resident.</p> <p>An interview was conducted with Assistant Director of Nursing (ADON/Staff #4) and Assistant Director of Nursing (ADON/Staff #7) stated STAT LAB orders mean the provider wants the labs drawn immediately- the results are received back at the facility right away versus a routine order and for no more than four hours for the results. Staff #4 stated when there is a STAT lab order for blood draw the process is the is received from order from the provider or the provider puts in the order- if STAT lab is during the week Monday thru Friday there is a lab tech stationed in the facility if it is after 5 the facility will call the lab and let them know the facility has a stat lab - same for the weekend hours. Bother Staff #4 and Staff #7 stated per the defined facility time frame for STAT labs for CMB or CBC should be four hours and the four (4) hour timeframe is from collection to receiving time at the facility. Staff #4 and #7 stated the come through PCC and the results timestamped.</p> <p>A review of the lab results with ADON/Staff #4 and ADON/Staff #7 stated the timestamped order from the provider was on [DATE] at 1:31pm and the labs were drawn at 8:46 a.m. Both ADON/Staff #4 and ADON/Staff #7 noted the inconsistencies with the recorded timeframes for the STAT lab times. ADON/Staff #4 stated she I might be wrong with the times for a STAT lab and it may be longer, I would like to check with my DON. ADON/Staff #7 stated I'm not sure we're right with the times and will need to check before confirming the timeframe for STAT lab times. On [DATE] during the interviewing process ADON/Staff #4 stated per the DON via text the timeframe for STAT lab orders are four to six hours (,d+[DATE]) and not the initial stated timeframes of ,d+[DATE] hours.</p> <p>(continued on next page)</p> | | |

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| <p>F 0770</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Review of the requisition form from Central Clinical Labs provided by Assistant Director of Nursing (ADON/Staff #4) revealed the following concerns; no date or time specimen collected; no draw site; illegible patient last name and first name. Further review of the requisition order form revealed a lipid panel and illegible marking on codes 238, 186, and 187.</p> <p>An email was received [DATE] at 5:47 PM from (administrator/Staff #32) with the following email:</p> <p>Thank you for your time today. Regarding the potential finding of labs not performed in defined timeframe per facility policy. Please consider the following communication from the owner of CCL lab regarding patient (resident #17):</p> <p>CCL does a routine sweep at the facility every morning. In addition, CCL has a full-time phlebotomist onsite at the facility working Monday- Friday 8am-4pm.</p> <p>CCL onsite phlebotomist drew this patient for CBC/ CMP in the morning at 8:46am as part of his routine run. The facility called in a STAT lab for the patient at 12:37pm. Since blood has already been drawn at the facility the same morning, the onsite phlebotomist processed the morning routine blood work and canceled the STAT as a duplicate. Onsite phlebotomist notified the lab that blood is to be ran as a STAT once he drops it off. Onsite phlebotomist dropped the blood off at the lab at 2:21pm. Following instructions from the phlebotomist, lab processed the tubes at 4:17pm, and the lab tech reported the results to the facility at 5:12pm.</p> <p>To conclude, we offer this evidence to support our position that we were within our timeframe. Thank you for your consideration.</p> <p>It should be noted resident # 17 had routine orders for CBC AND CMP in the morning every Monday for weakness. The order was discontinued [DATE] at 7:36pm. The date of the STAT lab order was [DATE] a Thursday not a Monday as ordered by the provider. Review of the Medication Administration Record for [DATE] revealed documentation that on Monday [DATE] the order for a CBC and CMP was completed.</p> <p>STAT tests are ordered when a patient's condition is critical, and immediate results are required to make life-saving decisions. These tests are prioritized above all others. Stat testing is performed immediately due to its urgent nature.</p> <p>Review of the facility policy titled Diagnostic Tests -Laboratory Services states Stat orders are done as soon as possible within the facility defined timeframes., Make sure the lab is aware it is a stat order. If the order is not a stat order, the lab will set up a schedule as to when the work will be done. Lab will call to report any critical abnormalities immediately. The lab will provide the facility with a schedule of the routine work done.</p> | | |