

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 035147	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/16/2024
NAME OF PROVIDER OR SUPPLIER Villa Maria Post Acute and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 4310 East Grant Road Tucson, AZ 85712	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42319</p> <p>Based on staff and resident interviews, clinical record review, facility records and facility policy, the facility failed to ensure that three residents (#2, 6, 8) were provided catheter related care as ordered. Failure to ensure that a physician's orders are implemented and failure to ensure care was provided can lead to increased risk of and late detection for urinary tract infections (UTIs) and other adverse effects.</p> <p>Findings include:</p> <p>Resident #6 was admitted on [DATE] with diagnoses of paraplegia, and neuromuscular dysfunction of the bladder.</p> <p>A Quarterly Minimum Data Set (MDS) assessment dated [DATE] included that this resident was cognitively intact, and that this resident was dependent for toileting hygiene. This assessment included that this resident had an indwelling catheter.</p> <p>A care plan initiated 6/26/23 included that this resident had an indwelling catheter #16/10 milliliter (mL) for a diagnosis of paraplegic neurogenic bladder and was at risk for frequent UTIs. Interventions included to change catheter bag and tubing as ordered and to provide catheter care by cleansing the catheter with soap and water and patting dry every shift.</p> <p>A Physician's order dated 11/3/2023 included catheter care - cleanse with soap and water and pat dry every shift.</p> <p>A Physician's order dated 11/3/2023 included indwelling urinary catheter care: Empty drainage bag every shift and as needed (prn). Report changes in urine amount, color, sedimentation, odor every shift.</p> <p>However, review of the clinical record for catheter care revealed that December of 2023 was missing 4 opportunities for catheter care and November of 2023 was missing 7 opportunities for catheter care.</p> <p>Review of the clinical record for emptying the drainage bag revealed that December of 2023 was missing 4 opportunities for emptying and November of 2023 was missing 7 opportunities for emptying.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Review of this resident's clinical record for 1/10/24, 1/25/24, and 2/15/24 included recommendations by providers to implement a Urinary Analysis (UA). However, these orders were not transcribed into the electronic Medication Administration Record (eMAR) or the electronic Treatment Administration Record (eTAR) and documentation was not found to support that a UA was provided for any of the above dates.</p> <p>Resident #2 was admitted on [DATE] with diagnoses that include bladder neck obstruction, obstructive and reflux uropathy, muscle weakness and altered mental status.</p> <p>An Annual MDS assessment dated [DATE] included that this resident was severely cognitively impaired, and that this resident required substantial/maximal assistance with toileting hygiene. This assessment included that this resident had an indwelling catheter.</p> <p>A care plan initiated 02/27/2023 included that this resident had an indwelling foley catheter due to bladder neck obstruction 16 french/ 10 ml with an intervention of catheter care - cleanse with soap and water and pat dry every shift.</p> <p>A physician's order dated 11/21/2023 included indwelling urinary catheter care: Empty drainage bag every shift and prn. Report changes in urine amount, color, sedimentation, odor every shift.</p> <p>A physician's order dated 11/21/2023 included catheter care - cleanse with soap and water and pat dry every shift.</p> <p>However, review of the clinical record for catheter care revealed that February 2024 was missing 1 opportunity, January 2024 was missing 2 opportunities, and December of 2023 was missing 9 opportunities.</p> <p>Review of the clinical record for emptying the drainage bag revealed that January 2024 was missing 3 opportunities, December 2023 was missing 9 opportunities, and November 2023 was missing 9 opportunities.</p> <p>Resident #8 was admitted with diagnoses of neuromuscular dysfunction of the bladder, need for assistance with personal care, and muscle weakness.</p> <p>A discharge assessment - return anticipated MDS dated [DATE] included that this resident required substantial/maximal assistance for personal hygiene. This assessment included that this resident has an indwelling catheter.</p> <p>A care plan dated 2/6/23 included that this resident had an indwelling Suprapubic Catheter for diagnoses of neurogenic bladder and a stage 4 pressure injury and had a potential for recurring Urinary Tract Infection (UTI). This care plan included interventions of Indwelling urinary catheter care: Empty drainage bag every shift and prn and to provide suprapubic catheter care every shift.</p> <p>A physician's order dated 2/7/2023 included catheter care - cleanse with soap and water and pat dry every shift. A physician's order dated 2/7/2023 included indwelling urinary catheter care: Empty drainage bag every shift and prn. Report changes in urine amount, color, sedimentation, odor every shift.</p> <p>(continued on next page)</p>

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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>However, review of the clinical record for catheter care revealed that November 2023 was missing 3 opportunities, December 2023 was missing 8 opportunities, and January 2024 was missing 4 opportunities. Review of the clinical record for emptying the drainage bag revealed that 11/23 was missing 2 opportunities, 12/23 was missing 8 opportunities, and 1/24 was missing 3 opportunities</p> <p>An interview was conducted on 2/16/24 at 10:39 AM with resident #6 who said that about once a month he had to change his own catheter. He said that he had asked a nurse to change it for 3 days in a row and that the nurse said that there was not an order in the computer. He said that on the 4th day it leaked because the facility was understaffed and did not empty it. He said that a hospitality aid told him that they were understaffed so she was emptying catheters.</p> <p>An interview was conducted on 2/16/2024 at 11:02 PM with resident #9 who said that staff change his foley and take care of it because if they don't it overflows. He said that it overflowed a few times.</p> <p>An interview was conducted on 2/16/24 at 1:14 PM with a Certified Nursing Assistant (CNA/staff #7) who said that the CNAs perform catheter care. She said she had never seen a nurse perform catheter care. She said that catheter care is not performed every shift but that she tries to do so and that she will clean the catheter if it looks gunky.</p> <p>An interview was conducted on 2/16/24 at 2:58 PM with a CNA (staff #23) who said that staffing today was pretty good, we'll get everything done, but that a lot of the time there is not enough time to get everything done for the residents.</p> <p>An interview was conducted on 2/16/24 at 1:32 PM with a Licensed Practical Nurse (LPN/staff #43) who said that catheter care can be recorded as a nurse note or in the MAR TAR. This nurse said that catheters are normally changed once a month unless the Doctor orders it sooner or if complications arise. This nurse said that if care was not recorded it was not provided and that this nurse never saw a note or was aware of a request for a UA.</p> <p>An interview was conducted on 2/16/23 at 3:02 PM with an LPN (staff #31) who said that catheter care should be provided daily and that the nurse charts on the catheter care. This nurse said that if there is a blank in the record that means it was not charted on and if it was not charted was not done. This nurse said that catheters are changed as needed and as ordered. She said that usually the doctor will notify the nurses of new orders.</p> <p>An interview was conducted on 2/16/24 at 3:21 PM with the Director of Nursing (DON/staff #14) who reviewed the residents' record and said the resident should have had a monthly UA and did not. She said that her expectations are that the orders are transcribed and read back by the nurse and implemented. She said that it did not happen in this case. She said that her expectation for catheter care was that facility policy was daily, as needed or as the physician's order states. She said that her expectation is that catheter care is charted in the Medication Administration Record or Treatment Administration Record and that it did not meet her expectations that those opportunities were missed.</p> <p>A policy/procedure titled Catheter Drainage Bag reviewed 12/23 included to document all appropriate information in medical record.</p> <p>(continued on next page)</p>

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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A policy/procedure titled Physician Orders reviewed 8/23 included that it is the policy of this facility to accurately implement orders in addition to medication orders (treatment, procedures) only upon the written order of a person duly licensed and authorized to do so in accordance with the resident's plan of care and that medication, treatment or related procedure orders are transcribed in the eMAR, eTAR accordingly.</p>