

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  035183	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  06/27/2025
NAME OF PROVIDER OR SUPPLIER  AZ - Rio Vista Post Acute and Rehabilitation		STREET ADDRESS, CITY, STATE, ZIP CODE 10323 West Olive Avenue Peoria, AZ 85345	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Develop and implement policies and procedures to prevent abuse, neglect, and theft.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0607</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on documentation, staff interviews, and the facility policy and procedures, the facility failed implement their abuse policy. By failing to report an allegation of misappropriation involving one resident (#5) to the state agency. The deficient practice could result in abuse/neglect and misappropriation, and other policies not being followed and potentially placing residents at harm. Findings included: Resident #5 was admitted to the facility on [DATE] with diagnoses that included Hypertension, and fractures. The minimum data set (MDS) dated [DATE] included a brief interview for mental status (BIMS) score of 10 indicating the resident had moderate cognitive impairment. A request was made on June 27, 2025 at 11:04 a.m. for the 5 day reports from April 2024 through May 2024 and revealed no 5 day reports for Resident #5 were completed. A request of grievances was made on June 27, 2025 at 11:04 a.m. for the grievance log from April 2024 through May 2024 which revealed a documented on grievance on the May 2024 grievance log -- Line 2 had a grievance with Resident #5's name. The Summary of Concern and was listed as 'missing money'. The Resolution box listed, 'police called'. An interview was conducted on June 27, 2025 at 2:21 p.m. with Staff #1 LPN (licensed practical nurse) who stated that if staff suspect someone is abusing or stealing from a resident they immediately report to staff #7 (Administrator). Training is done yearly and if you do not report abuse/neglect/misappropriation you could get fired, reported to the state, and fined. An interview was conducted on June 27, 2025 at 2:28 p.m. with Staff #3 CNA (certified nursing assistant) who stated that when a resident tells staff their money is missing, staff should report that to the nurse right away. The training for abuse/neglect/misappropriation happens every month and if staff do not report, they could lose their license. An interview was conducted on June 27, 2025 at 2:35 p.m. with Staff #2 the assistant director of nursing (ADON) who stated that trainings are done for abuse/neglect and misappropriation and if suspected, staff should notify the facility officer right away. The facility officer for abuse/neglect/misappropriation is (Staff #7). An interview was conducted on June 27, 2025 at 2:44 p.m. with Staff #7 who stated that she was not in the building when Resident #5 reported that his wallet with \$800-\$1200 was missing; and that the admission packet had a statement that if you have over \$50, the nurse would strongly suggest to put it in the trust. Staff #7 stated that the admission nurses are trained to encourage the family member to take the money to the bank or put it in the trust (at the facility). Staff #7 stated that if a grievance is made, it will at least be investigated to find out if it was on the inventory sheet. Staff #7 stated that if it were reported it to the state, it would be within the two hour time frame; and that, if facility does not go through proper investigations and reporting timely, may cause residents to feel it won't be addressed or taken seriously. An interview was conducted on June 27, 2025 at 3:12 p.m. with Staff #4 Social Services Coordinator and Staff #7 who confirmed that the grievance was documented. Staff #4 revealed that Resident #5 had mentioned that he did not have his wallet; and that the police were called. Staff #7 joined in the interview who confirmed yes, that is a reportable. A review of the facility policy entitled Abuse: Prevention of and Prohibition Against, with a revision date 10/2024 revealed that each resident has the right to be free from abuse, neglect, misappropriation of resident property, and exploitation. Section F. Investigation: all allegations of abuse, neglect, misappropriation of resident property, and exploitation will be promptly and thoroughly investigated by the Administrator or his/her designee. Section H. Reporting/Response Allegations of abuse, neglect, misappropriation of resident property, or exploitation will be reported outside the Facility and to the appropriate State and Federal agencies in the applicable timeframes, as per this policy and applicable regulations.</p>		

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<p>F 0609</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Timely report suspected abuse, neglect, or theft and report the results of the investigation to proper authorities.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on documentation, staff interviews, and the facility policy and procedures, the facility failed to report an allegation of misappropriation for one resident (#5), within the required timeframe. The sample was 3. The deficient practice could result in resident personal property being misappropriated. Findings included: Resident #5 was admitted to the facility on [DATE] with diagnoses that included Hypertension, and fractures. The minimum data set (MDS) dated [DATE] included a brief interview for mental status (BIMS) score of 10 indicating the resident had moderate cognitive impairment. A request was made on June 27, 2025 at 11:04 a.m. for the 5 day reports from April 2024 through May 2024 and revealed no 5 day reports for Resident #5 were completed. A request of grievances was made on June 27, 2025 at 11:04 a.m. for the grievance log from April 2024 through May 2024 which revealed a documented on grievance on the May 2024 grievance log -- Line 2 had a grievance with Resident #5's name. The Summary of Concern and was listed as 'missing money'. The Resolution box listed, 'police called'. An interview was conducted on June 27, 2025 at 2:21 p.m. with Staff #1 LPN (licensed practical nurse) who stated that if staff suspect someone is abusing or stealing from a resident they immediately report to staff #7 (Administrator). Training is done yearly and if you do not report abuse/neglect/misappropriation you could get fired, reported to the state, and fined. An interview was conducted on June 27, 2025 at 2:28 p.m. with Staff #3 CNA (certified nursing assistant) who stated that when a resident tells staff their money is missing, staff should report that to the nurse right away. The training for abuse/neglect/misappropriation happens every month and if staff do not report, they could lose their license. An interview was conducted on June 27, 2025 at 2:35 p.m. with Staff #2 the assistant director of nursing (ADON) who stated that trainings are done for abuse/neglect and misappropriation and if suspected, staff should notify the facility officer right away. The facility officer for abuse/neglect/misappropriation is (Staff #7). An interview was conducted on June 27, 2025 at 2:44 p.m. with Staff #7 who stated that she was not in the building when Resident #5 reported that his wallet with \$800-\$1200 was missing; and that the admission packet had a statement that if you have over \$50, the nurse would strongly suggest to put it in the trust. Staff #7 stated that the admission nurses are trained to encourage the family member to take the money to the bank or put it in the trust (at the facility). Staff # 7 stated that if a grievance is made, it will at least be investigated to find out if it was on the inventory sheet. Staff #7 stated that if it were reported it to the state, it would be within the two hour time frame; and that, if facility does not go through proper investigations and reporting timely, may cause residents to feel it won't be addressed or taken seriously. An interview was conducted on June 27, 2025 at 3:12 p.m. with Staff #4 Social Services Coordinator and Staff #7 who confirmed that the grievance was documented. Staff #4 revealed that Resident #5 had mentioned that he did not have his wallet; and that the police were called. Staff #7 joined in the interview who confirmed yes, that is a reportable. A review of the facility policy entitled Abuse: Prevention of and Prohibition Against, with a revision date 10/2024 revealed in section H. Reporting/Response revealed that allegations of abuse, neglect, misappropriation of resident property, or exploitation will be reported outside the Facility and to the appropriate State or Federal agencies in the applicable timeframes, as per this policy and applicable regulations.</p>		

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<p>F 0610</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> <p>Note: The nursing home is disputing this citation.</p>	<p>Respond appropriately to all alleged violations.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> Based on documentation, staff interviews, and the facility policy and procedures, the facility failed to complete a thorough investigation regarding misappropriation for one resident (#5), submit the 5 day investigation within the required timeframe, and prevent further potential misappropriation during the investigation. The sample was 3. The deficient practice could result in resident personal property being misappropriated. Findings included: Resident #5 was admitted to the facility on [DATE] with diagnoses that included Hypertension, and fractures. The minimum data set (MDS) dated [DATE] included a brief interview for mental status (BIMS) score of 10 indicating the resident had moderate cognitive impairment. A request was made on June 27, 2025 at 11:04 a.m. for the 5 day reports from April 2024 through May 2024 and revealed no 5 day reports for Resident #5 were completed. A request of grievances was made on June 27, 2025 at 11:04 a.m. for the grievance log from April 2024 through May 2024 which revealed a documented on grievance on the May 2024 grievance log -- Line 2 had a grievance with Resident #5's name. The Summary of Concern and was listed as 'missing money'. The Resolution box listed, 'police called'. An interview was conducted on June 27, 2025 at 2:21 p.m. with Staff #1 LPN (licensed practical nurse) who stated that if staff suspect someone is abusing or stealing from a resident they immediately report to staff #7 (Administrator). Training is done yearly and if you do not report abuse/neglect/misappropriation you could get fired, reported to the state, and fined. An interview was conducted on June 27, 2025 at 2:28 p.m. with Staff #3 CNA (certified nursing assistant) who stated that when a resident tells staff their money is missing, staff should report that to the nurse right away. The training for abuse/neglect/misappropriation happens every month and if staff do not report, they could lose their license. An interview was conducted on June 27, 2025 at 2:35 p.m. with Staff #2 the assistant director of nursing (ADON) who stated that trainings are done for abuse/neglect and misappropriation and if suspected, staff should notify the facility officer right away. The facility officer for abuse/neglect/misappropriation is (Staff #7). An interview was conducted on June 27, 2025 at 2:44 p.m. with Staff #7 who stated that she was not in the building when Resident #5 reported that his wallet with \$800-\$1200 was missing; and that the admission packet had a statement that if you have over \$50, the nurse would strongly suggest to put it in the trust. Staff #7 stated that the admission nurses are trained to encourage the family member to take the money to the bank or put it in the trust (at the facility). Staff #7 stated that if a grievance is made, it will at least be investigated to find out if it was on the inventory sheet. Staff #7 stated that if it were reported it to the state, it would be within the two hour time frame; and that, if facility does not go through proper investigations and reporting timely, may cause residents to feel it won't be addressed or taken seriously. An interview was conducted on June 27, 2025 at 3:12 p.m. with Staff #4 Social Services Coordinator and Staff #7 who confirmed that the grievance was documented. Staff #4 revealed that Resident #5 had mentioned that he did not have his wallet; and that the police were called. Staff #7 joined in the interview who confirmed yes, that is a reportable. A review of the facility policy entitled Abuse: Prevention of and Prohibition Against, with a revision date 10/2024 revealed in section F. Investigation revealed that allegations of abuse, neglect, misappropriation of resident property, or exploitation will be promptly and thoroughly investigated by the Administrator or his/her designee. Interviews with any witnesses to the incident; An interview with staff members (on all shifts) who may have information regarding the alleged incident. A review of all circumstances surrounding the incident. At the conclusion of the investigation, the Facility will attempt to determine if abuse, neglect, misappropriation of resident property, or exploitation has occurred. The investigation, and the results of the investigation, will be documented.</p>		