

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  045098	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/12/2024
NAME OF PROVIDER OR SUPPLIER  The Blossoms at Hot Springs Rehab and Nursing Cent		STREET ADDRESS, CITY, STATE, ZIP CODE  552 Golf Links Road Hot Springs, AR 71901	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 51381</p> <p>Based on observations, interviews, and record review, it was determined that the facility failed to provide comfortable water temperatures for 2 (Resident #11 and Resident #40) of 10 sampled residents who reside on A and B Halls. Residents were reviewed for a comfortable and homelike environment.</p> <p>The findings include:</p> <p>1) Review of Resident #40 's quarterly Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 10/15/24, indicated Resident #40 had diagnoses of dementia, high blood pressure, heart failure, and scored 7 (0-7 indicates severe cognitive impairment) on the Brief Interview for Mental Status (BIMS).</p> <p>2) Review of an annual Minimum Data Set (MDS), with an Assessment Reference Date (ARD) of 10/25/2024, indicated Resident #11 had diagnoses of chronic obstructive pulmonary disease, diabetes mellitus, non-Alzheimer's dementia and scored 12 (8-12 indicates moderate impairment) on the Brief Interview for Mental Status (BIMS).</p> <p>a) During an interview on 12/09/2024 at 11:45 AM, Resident #40's representative complained regarding the lack of hot water to the resident's room.</p> <p>b) During an interview on 12/09/2024 at 2:22 PM, Resident #11 voiced concerns about the lack of hot water to their room.</p> <p>c) During an interview on 12/11/2024 at 3:15 PM, Certified Nursing Assistant (CNA) #1 stated that the water gets warm some for the A hall residents.</p> <p>d) On 12/11/2024 at 3:27 PM, during an observation and interview with the Maintenance Supervisor, the hot water tap was turned on to the sink in room [ROOM NUMBER] on B hall, and the Maintenance Supervisor stated A and B halls are farthest from the water heater, and it takes longer to get the water warm.</p> <p>e) On 12/11/2024 at 3:34 PM, the Maintenance Supervisor stated halls C, D, E, and F were close to the water heaters. In addition, the Maintenance Supervisor stated the water heater temperature tops out at 102-103 degrees Fahrenheit.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>f) On 12/11/2024 at 3:36 PM, the Maintenance Supervisor utilized a temperature gun to determine the temperature of the hot water in room [ROOM NUMBER] on B hall. The Maintenance Supervisor stated the temperature was 96.7 degrees Fahrenheit.</p> <p>g) On 12/11/2024 at 3:44 PM, the Maintenance Supervisor turned on the hot water tap for the sink in room [ROOM NUMBER] on A hall (Resident #40's room).</p> <p>h) On 12/11/2024 at 3:49 PM, the Maintenance Supervisor utilized a temperature gun to determine the temperature of the hot water in room [ROOM NUMBER] on A Hall. The Maintenance Supervisor stated the temperature was 78.6 degrees Fahrenheit.</p> <p>i) On 12/12/2024 at 9:16 AM, the Maintenance Supervisor was interviewed regarding the process of ensuring water temperatures are acceptable. The process was described and the Maintenance Supervisor explained how the Circulation pump was going out for A, B, and C halls and the facility was getting a new one. Copies were requested from the past four (4) weeks of temperature logs, policy for testing/maintaining water temperature, and a copy of the purchase order for a new Circulation pump.</p> <p>j) On 12/12/2024 at 9:19 AM, the Maintenance Supervisor turned on the hot water tap in room [ROOM NUMBER] on hall B. At 9:23 AM, the water temperature reached 100.0 degrees Fahrenheit according to the Maintenance Supervisor's temperature gun.</p> <p>k) On 12/12/2024 at 9:50 AM, the Maintenance Supervisor turned on the hot water tap in room [ROOM NUMBER] on A Hall (Resident #2's room). At 9:59 AM, the water temperature reached 88.2 degrees Fahrenheit according to the Maintenance Supervisor's temperature gun.</p> <p>l) On 12/12/2024 at 10:05 AM, the Maintenance Supervisor provided the last 4 weeks of temperature logs. On the logs, the process was documented as Inspect and log temp 1 room per hall per week. For the month of November 2024, there were no temperature recordings for B hall and one (1) temperature recording out of four (4) weeks for A Hall. For the first two (2) weeks of December 2024, there were no temperature recordings for A hall.</p> <p>m) On 12/12/2024 at 10:10 AM, the Maintenance Supervisor provided the purchase order for the circulator pump and verified there was no policy for checking water temperatures. The date on the purchase order was December 11, 2024.</p> <p>n) On 12/12/2024 at 10:25 AM, the Administrator was interviewed regarding the concerns with the water temperature coming from the hot water taps on A and B hall. The Administrator reiterated the plan for replacing the circulation pump and had no additional comments.</p> <p>o) On 12/12/2024 at 12:03 PM, it was requested from the Maintenance Supervisor to provide temperature logs for the month of October 2024.</p> <p>p) On 12/12/2024 at 12:11 PM, the Maintenance Supervisor provided the temperature logs for the month of October 2024. The process documented on the October log was Inspect and log temp 1 room per hall per week. For October 2024, there was one (1) temperature recorded for week three (3) for A hall and one (1) temperature recorded for week four (4) for A hall. All other weeks during October 2024 had no temperatures recorded for the A and B hall.</p>		