

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  045176	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  03/21/2025
NAME OF PROVIDER OR SUPPLIER  The Woods, A Nightingale Community		STREET ADDRESS, CITY, STATE, ZIP CODE  1194 N Chester St Monticello, AR 71655	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate care for residents who are continent or incontinent of bowel/bladder, appropriate catheter care, and appropriate care to prevent urinary tract infections.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 37925</p> <p>Based on observation, record review and interview, the facility failed to ensure all areas of the skin were cleansed during incontinent care for 1 (Resident #5) of 1 resident reviewed for incontinence care.</p> <p>The findings are:</p> <p>On 03/13/2025 at 1:23 PM, Certified Nursing Assistant (CNA) #7 propelled Resident #5 to the room to provide incontinent care to the resident. CNA #8 was standing in the resident's doorway. This surveyor, accompanied by another female surveyor, entered the resident's room. After CNA #7 and CNA #8 sanitized their hands, both CNAs put on a pair of gloves. Resident #5 was assisted to a standing position from the wheelchair, a large wet circle was observed on the back of the resident's pants on the buttocks and back of both thigh areas. Resident #5 stated, Oh I smell, and CNA #7 informed the resident they [CNA #7 and CNA #8], were about to clean the resident. After the resident was assisted to bed and pants removed, CNA #7 rolled the resident's wet pants and placed the pants in a clear plastic bag sitting at the foot of the bed on top of the sheet. After the CNAs were finished providing incontinent care to the resident and CNA #7 picked up Resident #5's pants, this surveyor asked her if she was finished providing incontinent care to the resident. She stated she was. This surveyor asked CNA #7 to remove the resident's brief and use a clean wipe and cleanse the resident's genital area and show the wipe to this surveyor. Without changing gloves, CNA #7 unfastened the resident's brief, removed a clean wipe from the package with her left hand and swiped the resident's genital area and there was a brown streak observed on the wipe. CNA #7 discarded that wipe and took a second clean wipe from the package with the same gloved hands and cleansed the resident's genital area again until there were no brown stains observed.</p> <p>Review of Resident #5's Medical Diagnosis Screen revealed Resident #5 had diagnoses of dementia (a decline in a person's cognitive abilities which affects a person's ability to perform everyday activities) with agitation, overactive bladder, and osteoarthritis (a joint disease that affects many tissues of the joint).</p> <p>Review of an admission Minimum Data Set (MDS) with an Assessment Reference Date of 02/24/2025, revealed Resident #5 was admitted to the facility on [DATE]. The admission MDS was not completed for review.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0690</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of a Care Plan Report dated 02/25/2025, revealed Resident #5 had an activities of daily living (ADL) self-care deficit and required limited assistance with personal hygiene, toileting and one person assist with transfers.</p> <p>On 03/19/2025 at 2:08 PM, CNA #7 was interviewed and stated, when providing incontinent care to a resident, you should wipe the resident's perineal area from the front to the back of the perineal area to remove feces.</p> <p>On 03/19/2025 at 2:27 PM, CNA #8 was interviewed and stated, she was instructed to cleanse feces from the resident's perineal area by wiping the area until nothing [no feces] is there.</p> <p>On 03/21/2025 at 12:15 PM, the Director of Nursing (DON) was interviewed and stated, all areas of the resident's skin should be cleansed during incontinent care to ensure feces and urine do not sit on the skin.</p> <p>On 03/21/2025 at 12:30 PM, the Administrator was interviewed and stated, all areas of the resident skin should be cleansed when providing incontinent care to prevent infection.</p> <p>Review of a typed statement, provided by the Administrator on 03/17/2025, indicated the facility does not have a policy for resident bathing and hygiene.</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide and implement an infection prevention and control program.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 37925</b></p> <p>Based on observation, record review, interview, and facility policy review, the facility failed to ensure staff performed hand hygiene, changed gloves and did not touch items in the room with gloves used during incontinent care for 1 (Resident #5) of 1 resident reviewed for incontinent care.</p> <p>The findings are:</p> <p>On 03/13/2025 at 1:23 PM, Certified Nursing Assistant (CNA) #7 propelled Resident #5 to the room to provide incontinent care to the resident. CNA #8 was standing in the resident's doorway. This surveyor, accompanied by another female surveyor, entered the resident's room. After CNA #7 and CNA #8 sanitized their hands, both CNAs put on a pair of gloves. Resident #5 was assisted to a standing position from the wheelchair. A large wet circle, that was on the residents ' buttock area and back of thighs, was observed on the back of the resident's pants. Resident #5 stated, Oh I smell, and CNA #7 informed the resident they, CNA #7 and CNA #8, were about to clean the resident. After the resident was assisted to bed and pants removed by CNA #7 and CNA #8, CNA #7 rolled the resident's wet pants and placed the pants in a clear plastic bag sitting at the foot of the bed on top of the sheet. CNA #7, without changing gloves or sanitizing her hands, held a package of un-opened wipes steady with one hand and opened the package with the other hand. CNA #7 then used her left hand to remove clean wipes from the package and with the same gloved left hand, she began providing incontinent care to Resident #5. During the incontinent care process, CNA #8 assisted the resident to the right side and CNA #7, with the same gloves, removed wipes from the package on the table and began cleaning soft brown feces from the resident's rectal area. As CNA #7 continued to clean the feces from the resident's gluteal area, she removed the gloves, sanitized her hands and put on a clean pair of gloves. Once CNA #7 had completed cleaning the feces from the resident's bottom, but without changing gloves, she placed a clean adult brief underneath the resident and both CNAs assisted the resident to lie on back and CNA #7 fastened the resident's brief without cleaning the resident's genital area. CNA #8 did not change her gloves during the entire process. After Resident #5 was assisted to a sitting position in the bed, CNA #7 removed her left glove and realized there was only one clean glove on the over-bed table. She picked up a bottle of hand sanitizer, squirted a small amount into the palm of her right hand and moved the fingers of her right hand against the palm. She picked up the clean glove off the over-bed table using the right gloved hand with hand sanitizer on it, placed the clean glove on her left hand and rubbed her gloved hands together. She looked at CNA #8 and stated, I gotta do what I gotta do.</p> <p>Review of Resident #5's Medical Diagnosis Screen revealed dementia (a decline in a person's cognitive abilities which affects a person's ability to perform everyday activities) with agitation, overactive bladder, and osteoarthritis (a joint disease that affects many tissues of the joint).</p> <p>Review of an entry Minimum Data Set (MDS) with an Assessment Reference Date of 02/24/2025, revealed Resident #5 was admitted to the facility on [DATE]. The admission MDS was not completed for review.</p> <p>Review of a Care Plan report, dated 02/25/2025, revealed Resident #5 had activities of daily living (ADL) self-care deficit and required limited assistance with personal hygiene, toileting and one person assist with transfers.</p> <p>(continued on next page)</p>		

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<p>F 0880</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>On 03/19/2025 at 2:08 PM, CNA #7 was interviewed and stated, when providing incontinent care to a resident, you sanitize/clean your hands when you go into the resident's room, in between dirty and clean tasks, and when you are done with incontinent care. She stated you do not place hand sanitizer on a glove used during incontinent care or use that same glove to pick up a clean glove or rub the two gloves against each other using hand sanitizer gel because it was that or her hand.</p> <p>On 03/19/2025 at 2:27 PM, CNA #8 was interviewed and stated, when providing incontinent care to a resident, she sanitizes/cleans her hands before going in the resident's room, after placing a bag on the barrier and items on the barrier. She stated when providing incontinent care to a resident, she was instructed to change gloves whenever she rotates the resident (to a different position), and after cleaning the resident's bottom properly. She stated you should not touch items in the room with the same gloves used to provide incontinent care to a resident with, because that was cross contamination.</p> <p>On 03/21/2025 at 12:15 PM, the Director of Nursing (DON) was interviewed and stated, staff should sanitize/clean their hands when providing incontinent care to a resident before providing care, while swiping from dirty to clean, in between glove changes, and after concluding care. She stated staff should not touch items in the room using the same gloves used to provide incontinent care to a resident because it could potentially contaminate items the staff are touching. She stated staff should not place sanitizing gel on the same glove used to provide incontinent care to a resident or place a clean glove on the opposite hand and rub the gloves together using sanitizing gel because that was not the practice, and staff should change their gloves completely.</p> <p>On 03/21/2025 at 12:30 PM, the Administrator was interviewed and stated when providing incontinent care to a resident, staff should sanitize/clean their hands when entering the room, when changing gloves and when exiting a room. She stated staff should change gloves if the gloves become dirty or soiled when providing incontinent care to a resident.</p> <p>Review of A Unit Guide to Infection Prevention for Long-Term Care Staff, dated September 2016, provided by the Administrator, indicated on page 12, to practice hand hygiene, keep hands clean either by washing with soap and water or using an alcohol hand sanitizer. Change gloves frequently and perform hand hygiene each time gloves are changed as dirty gloves can spread germs.</p>		