

Department of Health & Human Services
Centers for Medicare & Medicaid Services

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Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 045202	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/25/2025
NAME OF PROVIDER OR SUPPLIER Lakewood Health and Rehab, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 2323 McCain Boulevard North Little Rock, AR 72116	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0847 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Inform resident or representatives choice to enter into binding arbitration agreement and right to refuse. Number of residents sampled: Number of residents cited: Based on record review and interviews, the facility failed to ensure signing of the facility Arbitration Agreement was not a condition of admission and the agreement contained the stipulation that it could be rescinded within 30 days of being signed for two (Resident #19 and Resident #56) of three residents reviewed. The findings include: Resident #19 Review of an admission Record for Resident #19 indicated the facility admitted the resident on 06/07/2021 with diagnoses which included interrupted blood flow to the brain causing weakness or loss of sensation on one side of the body (stroke with hemiplegia), nerve damage throughout the body (polyneuropathy) and difficulty swallowing (dysphagia). Review of a quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 07/23/2025, indicated Resident #19 scored 10, which indicated the resident had moderate cognitive impairment, on the Brief Interview for Mental Status (BIMS). During an interview on 09/24/2025 at 2:30 PM, this surveyor asked the Administrator for copies of the arbitration agreement for Resident #19. Review of a document titled, Arbitration Agreement dated 06/07/2021 for Resident #19 indicated that signing of the Arbitration Agreement as part of the admission Agreement was a condition of admission and once signed the Arbitration Agreement governs the resolution of claims. In addition, the Arbitration Agreement did not include a statement that the agreement could be rescinded within 30 Calander days of being signed. Resident #56 Review of an admission Record for Resident #56 indicated the facility admitted the resident on 11/17/2020 with diagnoses which included diabetes mellitus, inability to voluntarily move the upper and lower body (Quadriplegia), and congenital undeveloped spinal cord (Spina Bifida). Review of a quarterly MDS with an ARD of 07/01/2025, indicated Resident #56 scored 15, which (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 045202	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/25/2025
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0847 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	indicated the resident was cognitively intact, on the BIMS. During an interview on 09/24/2025 at 2:30 PM, this surveyor asked the Administrator for copies of the arbitration agreement for Resident #56. Review of a document titled, Arbitration Agreement dated 11/17/2020 for Resident #19 indicated that signing of the Arbitration Agreement as part of the admission Agreement was a condition of admission and once signed the Arbitration Agreement governs the resolution of claims. In addition, the Arbitration Agreement did not include a statement that the agreement could be rescinded within 30 Calander days of being signed. During an interview on 09/24/2025 at 3:56 PM, the Social Service Director confirmed that Residents #19's Arbitration agreement was signed in June of 2021 and stated signing of the agreement was a condition of admission and the agreement did not contain the statement that it could be rescinded within 30 days of being signed. The Social Services Director also confirmed Residents #56's Arbitration Agreement was signed in November of 2020 and stated signing of the agreement was a condition of admission and the agreement did not contain the statement that it could be rescinded within 30 days of being signed. In addition, the Social Services Director stated that she thought that both residents might have an updated copy of the Arbitration Agreement in their hard copy records. During an interview on 09/24/2025 at 4:15 PM, the Administrator confirmed Resident #19's and Resident #56's Arbitration Agreement did indicate signing was a condition of admission and did not contain the stipulation that the agreement could be rescinded within 30 days of being signed. The Administrator also stated she thought an updated copy of the agreement might be in the residents' financial record. During an interview on 09/25/2025 at 10:50 AM, the Administrator stated that they did not have an updated Arbitration Agreement for Resident #19 or Resident #56, and the current agreements did state signing was a condition of admission. The administrator stated that they had already corrected the agreements for these two residents and were in the process of going through all the residents' Arbitration Agreements to make sure they were the updated version that states signing was not a condition of admission and the agreement could be rescinded within 30 days of signing. The Administrator also indicated the facility does not have a policy on Arbitration Agreements.		