STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	045245	A. Building B. Wing	08/21/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Conway Healthcare and Rehabilitation Center	2603 Dave Ward Drive Conway, AR 72034

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0627 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure the transfer/discharge meets the resident's needs/preferences and that the resident is prepared for a safe transfer/discharge. Based on record review, facility document review, interview, and facility policy review, it was determined that the facility failed to not discharge on e (Resident #81) of one sampled resident after an appeal was filed. The findings include: A review of Resident #81’s admission Record indicated the facility admitted the resident on 12/23/2024, with diagnoses which included anxiety disorder. A review of Resident #81’s discharge Minimum Data Set with an Assessment Reference Date of 07/24/2025, revealed a Brief Interview of Mental Status score of 15, which indicated the resident was cognitively intact. A review of Resident #81’s Care Plan Report, revised on 12/26/2024, revealed there were no discharge plans anticipated. Resident #81’s Care Plan Report indicated plans for the resident to remain in the facility for long-term care. Resident #81’s Care Plan did not indicate that the resident smoked. A review of a Discharge Notice, dated 07/23/2025 and signed by the Administrator, indicated that a decision had been made to discharge Resident #81 effective 30-days from 07/23/2025. The Discharge Notice also documented that Resident #81’s discharge may be appealed within seven days from 07/23/2025. A document titled, Resident #81’s Appeal, dated 07/23/2025, documented “I, [Resident #81], wish to appeal this involuntary discharge from [facility name].” A review of Resident #81’s progress note dated 7/22/2025 revealed Resident #81 refused to give up a pack of cigarettes and lighter. Her son was called, and he was informed that if Resident #81 have any other behaviors within the 30 days the discharge will be immediate. A review of a progress note dated 6/02/2025 indicated Resident #81 instigated conflict with another resident. [Resident #81 was in the hallway and would purposely stop in front of the other resident causing a collision with another resident. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0627 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During an interview on 08/19/2025 at 2:54 PM, the Administrator indicated Resident #81 was admitted around December 2024, and the resident filed an appeal before they were discharged . The Administrator then stated the Ombudsman helped Resident #81 file the appeal. During a telephone interview on 08/19/2025 at 3:18 PM, the Ombudsman stated Resident #81 indicated they were not given a choice about discharging. The Ombudsman stated she informed Resident #81 and their family member, that Resident #81 did not have to leave if they wanted to appeal the discharge. The Ombudsman revealed she called and cancelled the appeal after the facility discharged the resident. She then stated she could not get in contact with Resident #81’s family member after she found out the facility had discharged the resident. The Ombudsman indicated that Resident #81’s family member did not want the resident discharged to a different facility. During a telephone interview on 08/20/2025 at 2:39 PM, Resident #81's family member revealed the resident filed an appeal before they were discharged from the facility, and Resident #81 was still discharged . The family member then stated Resident #81 did not want to be discharged . During a phone interview on 08/21/2025 at 11:15 AM, Resident #81 confirmed they were admitted to the facility December 2024 and did not know why they were discharged from the facility. Resident #81 revealed they informed the Administrator they wanted to file an appeal the day they were told they had to leave. The resident stated the Administrator informed them they had no choice. Resident #81 indicated she did not want to leave the facility, they never smoked in the facility, never had cigarettes or a lighter in their room, and the only drug they had ever taken, before being admitted , was marijuana. Resident #81 indicated they only had a urine test for a urinary tract infection and was never asked or informed of a drug test being completed. During an interview on 08/21/2025 at 1:50 PM, Certified Nurse Aide (CNA) #5 indicated Resident #81 was never witnessed being physically abusive to another resident. During an interview on 08/21/2025 at 2:03 PM, CNA #9 indicated she did not remember Resident #81 physically harming another resident. During an interview on 08/21/2025 at 2:34 PM, the Administrator indicated Resident #81 was discharged for improper behavior and for not following smoking policies. He revealed Resident #81 was issued a 30-day notice on 07/23/2025 and discharged to a different facility the next day on 07/24/2025. The Administrator indicated that he was aware that Resident #81 filed an appeal, and he chose to discharge the resident to another facility anyway. The Administrator then revealed Resident #81 never physically abused another resident, but there was a need for an immediate discharge because Resident #81 bumped their chair into another resident’s wheelchair. During an interview on 08/21/2025 at 2:53 PM, CNA #6 stated she did not know why Resident #81 was discharged from the facility. She revealed she had never witnessed Resident #81 physically abusing another resident or smoking in their room. During a phone interview on 08/21/2025 at 3:14 PM, the Medical Director stated he did not know why Resident #81 was discharged from the facility. (continued on next page)

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F 0627 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	A review of a facility policy titled, Admission, Transfer, and Discharge revealed, The nursing facility will not transfer or discharge a resident while an appeal is pending, unless the failure to discharge would endanger the health or safety of the resident or other individuals in the nursing facility.