

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 045357	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/08/2024
NAME OF PROVIDER OR SUPPLIER Premier at the Springs		STREET ADDRESS, CITY, STATE, ZIP CODE 3600 Richards Road North Little Rock, AR 72117	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Reasonably accommodate the needs and preferences of each resident.</p> <p>37634</p> <p>48977</p> <p>49981</p> <p>Based on observation, interview, and record review the facility failed to ensure a call light was within reach for 4 (Resident #19, #32, #45, and #82) of 5 (Resident #32, #45, #82, #17, and #19) sampled residents reviewed for call lights.</p> <p>The findings are:</p> <p>On 5/05/2024 at 9:30 AM, during initial rounds, surveyor observed Resident #19 did not have a call light within reach.</p> <p>On 5/05/2024 at 1:26 PM, surveyor observed Resident #32 did not have a call light within reach. The call light was on the floor near the foot of the bed.</p> <p>On 5/06/2024 at 8:33 AM, surveyor observed Resident #19 did not have a call light within reached.</p> <p>On 5/08/2024 at 8:08 AM, surveyor asked CNA #2 what is important to do before exiting the resident's room. CNA said to make sure the residents have their call light.</p> <p>On 5/08/2024 at 8:30 AM, surveyor asked CNA #3 what is one of the last things a person needs to do before leaving a resident's room. CNA said to make sure residents have their call light.</p> <p>On 5/08/2024 at 8:34 AM, surveyor asked CNA #4 what is one of the most important things to do when exiting a resident's room. CNA said to make sure the residents have their call light.</p> <p>On 5/08/2024 at 10:40 AM, surveyor asked Director of Nursing (DON) what is one of the last things staff should do before leaving out of a resident's room. DON said to make sure the residents have their call lights.</p> <p>Resident #45 had a diagnosis of repeated falls, irritant contact dermatitis due to fecal, urinary or dual incontinence, and Candidiasis of skin and nail.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>According to Quarterly Minimum Data Set with the Assessment Reference Date of 02/29/24 documented that Resident #45 scored 04 (0-7 indicates severe cognitive impairment) on the Brief Interview of Mental Status and, that Resident 45 was always incontinent of bowel and bladder.</p> <p>A Care Plan for Resident #45, with a revision date of 10/03/23, documented the Resident was at risk for impaired skin Integrity related to (r/t) immobility/incontinence and that incontinence care/ peri care should be provided as needed.</p> <p>On 05/05/24 at 09:45 AM, the surveyor observed Resident #45 lying in bed awake with the call light lying on the floor near the middle of the room next to the recliner.</p> <p>On 05/05/24 at 12:08 PM, the surveyor observed Resident #45 lying in bed awake with the call light lying on the floor near the middle of the room next to the recliner.</p> <p>On 05/05/24 at 01:23 PM, the surveyor observed Resident #45 lying in bed awake with the call light lying on the floor near the middle of the room next to the recliner.</p> <p>On 05/05/24 at 2:45 PM, the surveyor observed Resident #45 lying in bed awake with call light on the floor near the middle of the room next to the recliner.</p> <p>On 05/08/24 at 02:45 PM, the surveyor observed Certified Nursing Assistant (CNA) #7 pick the call light off the floor and give it to Resident #45.</p> <p>On 05/06/24 at 03:35 PM, the Surveyor observed Resident #45 lying in bed awake with a call light wrapped around wheel at the foot of the bed and lying tucked in the blanket under the Resident's foot.</p> <p>On 05/05/24 at 02:45 PM, CNA voiced that Resident #45 uses the call light when she needs assistance, and the call light was on the floor out of reach of the Resident.</p> <p>On 05/05/24 at 02:45 PM, the Registered Nurse (IP) voiced that Resident #45 may be able to reach call light, but it would be hard.</p> <p>On 05/08/24 at 09:30 AM, the Director of Nursing (DON) voiced it is important for the Resident to have a call light within reach, so the Resident can call for help. The DON confirmed that if the call light is not within reach it puts the Resident at risk for falls, dehydration, and/or skin breakdown.</p> <p>A review of a Physician Order, indicated resident #82 had a diagnosis of Major Depressive Disorder.</p> <p>A Quarterly Minimum Data Set [MDS] with an Assessment Reference Date [ARD] of 5/28/24 documented the resident scored 13 (13-15 indicates cognitively intact) on a Brief Interview for Mental Status (BIMs).</p> <p>A care plan initiated on 9/26/22 documented, .Encourage the resident to use call light or ask for assistance as needed .</p> <p>(continued on next page)</p>		

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<p>F 0558</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 5/05/24 at 10:12 AM Resident #82 call light was observed on the floor. Resident # 82 stated, They don't answer the call lights. I have to wait a long time before anyone comes. She was asked, Do you know how to use the call light? She stated, Yes I know how to use it.</p> <p>On 5/5/24 at 10:33 AM Resident #82 cellphone was ringing. She stated, Can you get me my phone? Licensed Practical Nurse (LPN) #5 walked in resident #82 room. LPN #5 confirmed that Resident #82 call light was on the floor, and it should be always within reach.</p> <p>On 5/5/24 at 10:40 AM Resident #82 was asked if she could turn her call light on. She hit the call light button, and it came on.</p> <p>On 5/08/24 at 12:19 PM the Director of Nurse (DON) was asked, Should the call light be within reach at all times? She stated, Yes ma'am.</p>		

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<p>F 0692</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough food/fluids to maintain a resident's health.</p> <p>37634</p> <p>Based on observation and interview, the facility failed to ensure hydration was available at all times for 1(Resident #69) of 2 (Resident #69 and Resident #214) sampled residents reviewed for hydration. The findings are:</p> <p>A review of the Physician Order indicated Resident #69 had a diagnosis of constipation.</p> <p>The Quarterly Minimum Data Set (MDS) with an Assessment Reference Date (ARD) of 3/17/24 revealed Resident #69 had a Brief Interview of Mental Status (BIMS) of 15 (13-15 indicates cognitively intact).</p> <p>A review of Resident #69's care plan initiated on 10/02/21 documented, .Encourage and assist with fluid intake to promote hydration .</p> <p>On 5/05/24 at 11:58 AM Resident #69 asked the surveyor to get some water. The surveyor asked, How long have you been out of water? Resident stated, I haven't had any all day. The surveyor asked, How often are you out of water? Resident stated, Mostly on weekends.</p> <p>On 5/05/24 at 12:30 PM, Resident #69 doesn't have any water available.</p> <p>On 5/05/24 at 1:40 PM Certified Nurse Aide #11 was asked, Can you tell me why Resident #69 doesn't have any water available? She stated, I haven't had a chance to pass water today. I usually pass it twice a day, but I've been busy.</p> <p>On 5/08/24 at 2:30 PM the Director of Nurse (DON) was asked, Should residents have water available at all times? She stated, Yes.</p>		