

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 045374	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/20/2024
NAME OF PROVIDER OR SUPPLIER Robinson Nursing and Rehabilitation Center LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 519 Donovan Briley Blvd. North Little Rock, AR 72118	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>37925</p> <p>Based on observation, interview and facility policy review, the facility failed to ensure showers were maintained in a clean and sanitary condition for resident use, as evidenced by, black residue in the grout lines of the shower tiles on the floor and walls in two of four shower rooms. This failed practice had the potential to affect 90 residents (Census: 92) who received showers in the shower rooms.</p> <p>The findings are:</p> <p>The Surveyor observed a Proper Procedures for Disinfecting the Shower Rooms form on the wall in one of four shower rooms on 06/19/2024, which indicated, .Housekeeping is to disinfect the shower room in the morning before daily showers begin and at the end of the day when showers have been completed. Showers are disinfected as followed: 1) Spray disinfectant on shower chair, shower walls, and shower floor 2) Wait 10 minutes 3) Rinse off the shower chair, shower walls, and shower floor .</p> <p>Review of the Housekeeping policy, provided by the Administrator on 06/20/2024 indicated, .Procedure . Housekeeping staff will strive to keep the facility free from offensive odors, accumulations of dirt, rubbish, dust, and safety hazards .</p> <p>Review of the Order Summary Report revealed Resident #3 had a diagnosis of Osteoarthritis of Left Hip.</p> <p>Review of the Quarterly Minimum Data Set with an Assessment Reference Date of 05/31/2024 indicated Resident #3 had a Brief Interview for Mental Status score of 15 (13-15 indicates cognitively intact) and required partial to moderate assistance with shower/bathing activity.</p> <p>On 06/19/2024 at 9:38 AM, during an interview, Resident #3 was asked about the (black substance) in the showers, and when the resident was asked if a particular shower was used, Resident #3 confirmed that Resident #3 used all the showers in the halls that everyone used. Resident #3 confirmed that in those different showers Resident #3 saw dark, black areas in the grout on the floor tiles and on the base of the shower. Resident #3 added that Resident #3 required help with showering, and was not able to stand, but used a shower chair.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 06/19/2024 at 12:57 PM, the SPA room (shower room) between the 200 and 300 Halls, on the right of the 200 Hall had two shower stalls was observed. There was a black residue in between the tiles in the grout lines. There was also black residue observed in the grout lines on the lower part of the shower wall.</p> <p>On 06/19/2024 at 1:04 PM, the SPA room by the 500 Hall, in the corner, to the right of the nursing station, was observed. The first shower stall had a black residue observed in the grout lines of the tiles on the floor and on the wall. The second shower stall had black residue in the grout lines between the tiles on the floor and lower wall of the shower stall. The third shower stall had black residue on the grout lines between the tiles of the floor and in the corner going up the shower wall. A fourth shower stall had a small amount of black residue in the grout lines between the tiles of the floor.</p> <p>On 06/19/2024 at 2:00 PM, during an interview, Certified Nursing Assistant (CNA) #1 confirmed she sanitized the shower after use with soap first and then a purple spray solution kept in the supply closet by the 100 Hall. She confirmed she sanitized the showers sometimes before use and after every use.</p> <p>On 06/19/2024 at 2:36 PM, during an interview, Housekeeper #2 confirmed housekeeping staff were responsible for cleaning the showers. She confirmed they were cleansed in the morning and after lunch. She confirmed she used bathroom disinfectant, that was pink in color, to cleanse the showers. She confirmed she used a floor cleaner for the shower floor that had a dark blue label on it.</p> <p>On 6/19/2024 at 2:53 PM, during an interview and concurrent observation, Housekeeper #2 and this Surveyor entered the shower room between the 200 and 300 Halls, across from the nursing station and on the left side of the 200 Hallway. She was asked to look at the shower stalls and describe what she saw. She confirmed it looked like soap scum that had been there for a while. She described the color of it as black. There was a sheet on the wall titled, Proper Procedures for Disinfecting the Shower Rooms and it described the process of how housekeeping and CNAs should disinfect the shower room.</p> <p>On 06/19/2024 at 2:55 PM, during an interview and concurrent observation, Housekeeper #2 and this Surveyor entered the janitor's closet and there was a [brand name] dispenser on the wall to the right of the room and there were tubes coming from it and different colored labels on the front that indicated: Spray Bottle Fill: .Pink [brand name] cleaner; Mop Bucket Fill: [brand name] cleaner with two bottles. In the lower part of the dispenser, were the following containers: [brand name] cleaner (Pink); [brand name cleaner] (Light Blue); [brand name cleaner] times 2 containers (Dark [NAME] label). Housekeeper #2 stated, The green one is used on the floor in the shower rooms and in the residents' rooms.</p> <p>On 06/20/2024 at 9:13 AM, during an interview, the Housekeeping Supervisor confirmed the showers were cleansed twice a day with a disinfectant that was allowed to sit 5 to 10 minutes before being washed off. She confirmed an acid bathroom cleaner was used daily in the shower stalls. She was asked what housekeeping did if they noticed a black residue in the showers and she confirmed the showers were cleansed daily.</p> <p>(continued on next page)</p>

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 06/20/2024 at 2:27 PM, the Housekeeping Supervisor confirmed during an interview by telephone that the housekeeping staff retrieved the solution from the dispenser, and it was already diluted and ready to be used. She confirmed that she gave the housekeeping staff cards that tell them the kill time for each disinfectant.</p> <p>Review of the [brand name] Reference Sheet, copyrighted 2021, provided by the Housekeeping Supervisor on 06/20/2024 indicated it was recommended for daily use disinfecting and cleaning washable hard non-porous environmental surfaces including shower rooms and spas, shower stalls and tiles. It indicated visibly soiled areas should be pre-cleaned and the surfaces must remain visibly wet for five minutes. It indicated the product should be diluted at a one to 16 (8 ounces) to one to 10.7 (12 ounces) per gallon of water.</p>