STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	045386	A. Building B. Wing	02/20/2026

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Ozark Nursing and Rehab	600 North 12th Street Ozark, AR 72949

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Provide and implement an infection prevention and control program. Based on observation, interview, and record review, the facility failed to ensure clean linens and clothing were handled and transported in a manner to prevent contamination by failing to maintain covers on laundry carts during delivery to resident care areas. This deficient practice occurred during three separate observations and had the potential to affect all residents residing in facility.Based on observation, interview, and facility policy review, the facility failed to ensure clean linens and clothing were handled and transported in covered carts during delivery to resident care areas to prevent contamination or spread of infection during three of three observations, which had the potential to affect all residents residing in the facility. The findings include: On 02/19/2026 at 8:15 AM, this Surveyor observed Laundry Tech (LT) #1 pushing a laundry cart down the 400 Hall without a cover over the clean clothing. On 02/19/2026 at 8:22 AM, this Surveyor observed LT #1 pushing a laundry cart down the 100 Hall without a cover over the clean clothing. On 02/19/2026 at 8:34 AM, this Surveyor observed LT #1 deliver a laundry cart to a room near the common area with clean linens inside; the linens were not covered. During an interview on 02/19/2026 at 9:54 AM, LT #1 stated the linen covering was removed from clean laundry upon entering the building. LT #1 expressed uncertainty regarding the procedure, stating the policy changed frequently. During an interview on 02/20/2026 at 9:20 AM, LT #2 confirmed being unaware until the current week that clean linens required a covering during transport. LT #2 indicated no knowledge of any type of periodic in-service training with laundry staff. During an interview on 02/19/2026 at 12:30 PM, the Infection Preventionist (IP) stated that quarterly infection control in-service training was provided to all staff, and the housekeeping supervisor oversaw laundry operations. During an interview on 02/19/2026 at 1:42 PM, the Housekeeping Supervisor (HS) confirmed that laundry should be kept covered during transport to all areas unless removing garments and linens from the cart. During an interview on 02/20/2026 at 10:13 AM, the Director of Nursing (DON) acknowledged familiarity with the laundry operations and the prevention of contamination but could not recall ever seeing linens being transported in the hallways uncovered. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Many	Review of a facility in-service document titled Infection Control dated 10/2025, revealed the infection control program will properly store, handle and transport linens to minimize contamination. Review of an undated facility policy titled Infection Prevention & Control Program, revealed Laundry and direct care staff shall handle, store, process, and transport linens to prevent spread of infection. This policy also revealed Clean linen shall be delivered to resident care units on covered linen carts with covers down. Review of Standards of Practice indicated under the section Linens in the Code of Federal Regulations 483.80(e) Personnel must handle, store, process, and transport linens so as to prevent the spread of infection.