

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  055077	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  10/18/2024
NAME OF PROVIDER OR SUPPLIER  Coral Cove Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE  1730 Grand Ave Long Beach, CA 90804	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0626</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Permit a resident to return to the nursing home after hospitalization or therapeutic leave that exceeds bed-hold policy.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45777</b></p> <p>Based on interview and record review, the facility failed to re-admit one of three sampled residents (Resident 1), when Resident 1 due to low oxygen (an element of air breathed in by humans to sustain life) levels of 84 percent ([% part in every hundred] the amount of oxygen [O2] in person ' s blood: reference range is 95% to 100% without the use of supplemental oxygen]) on 9/20/2024.</p> <p>This deficient practice resulted in Resident 1 remaining at the GACH after Resident 1 was deemed appropriate for transfer back to the facility on [DATE] but was denied readmission by the facility. Resident 1 had not been readmitted to the facility as of 10/17/2024, placing the resident at risk for confusion, disorientation and psychosocial harm related to dislocation from a place that was considered Resident 1's home.</p> <p>Findings:</p> <p>During a review of Resident 1 ' s Admission Record, the Admission Record indicated, Resident 1 ' s original admission to the facility was on 2/2/2024 with diagnoses including Alzheimer ' s disease (a progressive disease that destroys memory), Depression (a mood disorder that can affect how a person feels), and anxiety disorder (a mental disorder characterized by feeling constant worry).</p> <p>During a review of Resident 1 ' s History and Physical (H&amp;P), the H&amp;P indicated Resident 1 does not have the capacity to understand and make decisions.</p> <p>During a review of Resident 1 ' s Minimum Data Set (MDS- a federally mandated assessment tool) dated 5/9/2024, the MDS indicated Resident 1 ' s cognitive skills (the mental action or process of acquiring knowledge and understanding through thought, experience, and the senses) were moderately impaired. The MDS indicated Resident 1 was dependent on toilet transfer, chair/bed to chair transfer, required maximal assistance for toilet hygiene, bathing, dressing the lower body, and required substantial/maximal assistance (helper lifts or holds trunk or limbs and provides more than half the effort) with upper body dressing.</p> <p>During a review of Resident 1 ' s Physician ' s Orders Summary report dated 9/1/2024 through 10/31/2024, the order summary report indicated the following:</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0626</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>-An order dated 9/5/2024 for the Right Medial (inner) malleolus (ankle) with deep tissue injury (DTPI - injury of lower layers of tissue under the skin caused by continuous pressure), clean with normal saline (fluid used for medical reasons such as cleaning wounds), pat dry, apply xeroform (a sterile [processed to be non-infectious], non-stick, absorbent dressing), once daily.</p> <p>-An order dated 9/5/2024 for a stage 4 (a full thickness tissue loss that exposes bone, tendon, or muscle, caused by constant pressure), injury to the sacrococcyx (the lowest part of the spinal area, the tail bone); cleanse with normal saline, pat dry, apply Santyl Nickel (medical ointment) thick layer, cover with moist gauze (a loose woven fabric used to cover wounds) daily and as needed.</p> <p>During a review of Resident 2 ' s Change of Condition (COC) dated 9/20/2024 and timed at 9:00 p.m., the COC indicated Resident 1 had a productive cough (a cough that produces a slimy substance that is produced in the lungs) with congestion (difficulty breathing due to excessive build up of fluids in the body).</p> <p>During a review of the Order Summary Report (Physician ' s Orders), the order summary indicated an physician ' s order dated 9/20/2024 to transfer Resident 1 to the GACH via 911 due to low oxygen saturation, 7-days-bed-hold (facility will hold bed for resident if emergently or temporarily transferred out of facility) if admitted to the GACH.</p> <p>During a review of Resident 1 ' s GACH Admission Records dated 9/20/2024 and timed at 9:12 p.m., the Admission Records indicated Resident 1 was admitted to the GACH for Pneumonia (a lung infection that makes it difficult to breath), fever (a higher body temperature [reference range: 97 degrees Fahrenheit to 99 degrees Fahrenheit] that maybe an indication of an infection), and hypoxia (oxygen levels lower than the body needs to function).</p> <p>During a review of Resident 1 ' s GACH laboratory test results dated 10/09/2024 and timed at 11:52 p.m., the GACH laboratory test indicated Resident 1 ' s wound (unspecified where on the body) was positive for and had a heavy growth of staphylococcus aureus methicillin resistant (MRSA a bacteria that cause a wide variety of clinical diseases) present. The GACH laboratory test results indicated Resident 1 also had pseudomonas (a germ that can cause infection in the blood, lungs and other parts of the body), and extended- spectrum beta- lactamases e-coli ( ESBL a bacterial infection caused by Escherichia coli ) in his urine.</p> <p>During a telephone interview with Resident 1's Social Worker (SW) at the GACH on 10/17/2024 at 08:00 a.m. , the SW stated on 9/21/2024 she called the facility ' s admission department and sent documentation to the facility to let them know resident 1 would be able to return to the facility when the physician discharges him. The SW stated on 10/1/2024 Resident 1 had discharge orders from the GACH, so she called the admissions department of the facility. The SW stated she called multiple times and never got a response from the facility.</p> <p>During a record review of the facility ' s Daily Census dated 10/1/2024, the census indicated one available male bed that Resident 1 could have been placed in.</p> <p>During an interview on 10/17/2024 at 12:15 p.m., with the Administrator (ADM), the ADM stated when a resident is ready to return to the facility the resident has a right to come back this is his home.</p> <p>(continued on next page)</p>		

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<p>F 0626</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 10/17/2024 at 4:15 p.m., with the facility ' s Marketer, the Marketer stated that she worked along with the social service staff at the GACH to place residents back into the facility. The Marketer stated that the facility did not readmit Resident 1 because the facility did not have any isolation (precautions implemented to prevent the spread of infection) beds. The Marketer stated they could not re-admit Resident 1 because his requirements for isolation was not cleared until 10/16/2024.</p> <p>According to guidance from the California Department of Public Health for Skilled Nursing Facilities dated 2019, a facility has no reason to deny admission of a resident based on being positive for a multi-drug resistant organism (MDRO) infection (<a href="http://www.cdph.ca.gov">www.cdph.ca.gov</a>).</p> <p>A review of an All Facilities Letter (AFL-guidance issued to licensed skilled nursing homes by the California Department of Public Health) dated 6/10/2019 indicated guidance for skilled Nursing Facilities to safely care for residents with MDRO ' s in compliance with state and federal regulations.</p> <p>During an interview on 10/18/2024 at 10:00 a.m., the DON stated prior to readmitting a resident to the facility, she reviews clinical information from the GACH to determine if the facility can meet the resident ' s needs. The DON stated, she was not aware Resident 1 had orders to return to the facility.</p> <p>During a review of the facility ' s policy and procedure (P/P) titled Bed Hold and Notice revised 7/2017, the P/P indicated Medi Cal/ Medicaid eligible residents who are on a therapeutic leave or are hospitalized beyond the states bed -hold policy must be readmitted to the first available bed even if the resident has an outstanding Medi-Cal/ Medicaid balance.</p>		