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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION          | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:<br><br>055077 | (X2) MULTIPLE CONSTRUCTION<br>A. Building<br>B. Wing                                | (X3) DATE SURVEY COMPLETED<br><br>05/09/2025 |
| NAME OF PROVIDER OR SUPPLIER<br><br>Coral Cove Post Acute |  | STREET ADDRESS, CITY, STATE, ZIP CODE<br><br>1730 Grand Ave<br>Long Beach, CA 90804 |  |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG  | SUMMARY STATEMENT OF DEFICIENCIES<br>(Each deficiency must be preceded by full regulatory or LSC identifying information)   |
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| <p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p> | <p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p>45425</p> <p>Based on interview and record review, the facility failed to ensure two Certified Nursing Assistants (CNAs 1 and 2) were provided training and orientation to work in the Subacute Unit (a specialized unit in a Skilled Nursing Facility [SNF] which offers more intensive care than standard long-term care but less than acute hospital care).</p> <p>The deficient practice had the potential for the lack of appropriate care to residents in the Subacute Unit.</p> <p>Findings:</p> <p>During an interview on 5/9/2025 at 6:48 a.m., CNA 1 stated she did not receive any training to float to the Subacute Unit. CNA 1 stated she does not feel safe providing care for the residents in the Subacute Unit.</p> <p>During an interview on 5/9/2025 at 6:49 a.m., CNA 2 stated she did not receive any training prior to floating to the Subacute Unit. CNA 2 stated when she worked in the Subacute Unit, she was scared and afraid that if she did something wrong, it would have negative effects on the residents.</p> <p>During a review of the facility ' s Staffing Assignment sheet dated 4/14/2025, the Staffing Assignment sheet indicated CNA 2 was assigned to the Subacute Unit on 4/14/2025.</p> <p>During an interview on 5/9/2025 at 7:09 a.m., the Registered Nurse Supervisor (RNS) stated CNAs should be trained prior to floating to the Subacute Unit because the residents require more care, and they have ventilators. The RNS stated the CNAs need to be trained regarding the alarms and what their significance is.</p> <p>During an interview on 5/9/2025 at 8:12 a.m., the Director of Staff Development (DSD) stated CNAs who float to the Subacute Unit should be oriented and trained prior to floating to the Subacute Unit. The DSD stated he has not provided any training to CNAs 1 and 2 in the last two weeks he has been in the role as DSD nor was there any documentation indicating CNAs 1 and 2 received orientation and trainings prior to them working in the Subacute Unit.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>                    | <p>During an interview on 5/9/2025 at 11:50 a.m., the Director of Nursing (DON) stated there is no documentation CNA 1 and CNA 2 received training for the Subacute Unit. The DON stated CNAs do require additional training and orientation and should shadow another CNA or licensed nurse before they are assigned residents in the Subacute Unit. The DON stated if they do not have the training, the CNAs would not know what changes to look for or what needs to be reported to the Respiratory Therapist or Licensed Nurse.</p> <p>During a review of the facility 's undated Director of Staff Development ' s (DSD) Job Description, the Job Description indicated the DSD coordinates and conducts an effective on-going in-service plan to all employees. The job description indicated that the DSD will check CNA documentation per facility policy and provide in-service class as needed.</p> |   |  |

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| <p>F 0729</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>                    | <p>Verify that a nurse aide has been trained; and if they haven't worked as a nurse aide for 2 years, receive retraining.</p> <p>45425</p> <p>Based on interview and record review, the facility failed to ensure one of three sampled Certified Nursing Assistants (CNA 1) had an active license and/or certificate.</p> <p>The deficient practice resulted in CNA 1 working as a CNA without an active license and/or certificate.</p> <p>Findings:</p> <p>During a review of the California Department of Public Health (CDPH) License and Certification (L&amp;C) Verification Detail Page obtained from <a href="https://cvl.cdph.ca.gov/SearchPage.aspx">https://cvl.cdph.ca.gov/SearchPage.aspx</a>, the L&amp;C website indicated there was no active certification for CNA 1.</p> <p>During a review of CNA 1 ' s California Nurse Aide Assessment Program (NNAAP) Examination Results Report dated 5/20/2024, the California NNAAP Examination Results indicated CNA 1 passed the California Nurse Assistant Skills Evaluation on 5/20/2024. The California NNAAP Results indicated once CNA 1 passed both written (or oral) and skills portion of the NNAAP examination, the results will be reported to the CDPH, and CNA 1 ' s name would be placed on the California Nurse Assistant Registry. The California NNAAP further indicated that the results will appear on the California Nurse Assistant Registry and CNA 1 will receive the certificate up to 60 days after submission.</p> <p>During a review of CNA 1 ' s California Certified Nurse Aide Exam Results report dated 4/16/2025, the California Certified Nurse Aide Exam Results report indicated CNA 1 passed the knowledge portion of the Certified Nurse Aide Exam. The California Certified Nurse Aid Exam Results report indicated that a passing score does not imply certification, and the certification must be verified on the registry.</p> <p>During an interview on 5/8/2025 at 3:48 p.m., the Director of Staff Development (DSD) stated he could not find an active certificate on the CDPH website for CNA 1.</p> <p>During an interview on 5/8/2025 at 3:51 p.m., the Assistant Director of Nursing (ADON) stated CNA 1 was allowed to work after CNA 1 showed the ADON the California Certified Nurse Aide Exam Results. The ADON stated from her previous experience when she was a CNA, she was allowed to work after she provided a copy of her exam results. The ADON stated she did not validate on the registry whether CNA 1 had an active certificate prior to CNA 1 working on 4/23/2025 nor did she follow up thereafter.</p> <p>During an interview on 5/9/2025 at 11:50 a.m., the Director of Nursing (DON) stated CNAs should have an active certificate prior to working as a CNA at the facility. The DON stated CNA 1 ' s certificate should have been verified either online or via the phone to ensure CNA 1 had an active license prior to working as a CNA.</p> <p>During a review of the facility ' s undated Certified Nursing Assistant job description, the Job Description indicated the employee should have a license as a certified nursing assistant.</p> |   |  |