

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055203	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/27/2024
NAME OF PROVIDER OR SUPPLIER Sunny Village Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1428 S. Marengo Ave. Alhambra, CA 91803	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0573</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Let each resident or the resident's legal representative access or purchase copies of all the resident's records.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 45523</p> <p>Based on interview and record review, the facility failed to provide one of three sampled residents (Resident 1) or Resident 1's Representative, a copy of the resident's medical records upon request and within two working days from notice in accordance with the facility's policy.</p> <p>This deficient practice violated Resident 1's /Resident 1's representative right to have access to resident's personal and medical records.</p> <p>Findings:</p> <p>A review of the Admission Record indicated Resident 1 was originally admitted to the facility on [DATE] and readmitted on [DATE]. Resident 1's diagnoses included but not limited to urinary tract infection (an infection in any part of the urinary system), chronic obstructive pulmonary disease (recurrent inflammatory lung disease that causes obstructed airflow from the lungs), pneumonia (an infection of one or both of the lungs caused by bacteria, viruses, or fungi), and unspecified asthma (a disease in the lungs become narrowed and swollen, making it difficult to breathe).</p> <p>A review of Resident's 1 Physician's History and Physical Examination, dated 10/31/2022, indicated Resident 1 did not have the capacity to understand and make decisions.</p> <p>A review of the facility's copy of Resident 1's Representative's (RR) Authorization for the Release of Patient Information, dated 3/27/2024 indicated the request for Resident 1's copy of medical records was addressed to the facility and was received by the facility via electronic mail.</p> <p>During an interview with the Director of Nursing (DON) on 6/27/2024 at 10:15 am, the DON stated, We did get a medical records request from her lawyers. We forwarded it to our lawyer because anything requested from a lawyer, a lawyer will do it.</p> <p>During an interview with the Medical Record (MR) staff on 6/27/2024 at 10:22 am, MR stated, For the medical records request, the requesting party needs to fill out the request form and the facility will respond back within 72 hours working days not including weekends or holidays.</p> <p>During a concurrent interview with the DON on 6/28/2024 at 1:14 pm, the DON stated it was important to release medical records in a timely manner. The DON stated, We have 72 hours to release medical records. I am not sure if the resident's medical records were released to the resident's lawyers.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0573</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a concurrent interview and medical record review with MR on 6/28/2024 at 3:37 pm, MR stated, The resident's lawyer requested a copy of the medical records around end of March 2024. We got a letter from the Lawyers. The letter was a request for medical records. I was instructed during a stand-up meeting by the administrator and the DON to let our lawyers handle it and let them ask specifically what they needed from the resident's record. After that, I sent the letter to Business Office Manager (BOM), and she sent to our lawyers. I have not received any follow up calls.</p> <p>A review of an email from BOM to the facility's lawyers, dated 3/27/2024 at 2:41 pm, indicated, This is just a heads up regarding a letter received from Law Group. They have requested copies of all medical records. Confirmation email dated 3/27/2024 at 5:59 pm, indicated, Got it. Thanks.</p> <p>During an interview with BOM on 6/28/2024 at 3:40 pm, BOM stated, I did send the request to our lawyers. The lawyers just stated they received the letter request for the resident's medical records and if we get anything else from them to let them know, but they never stated if they actually sent the medical records.</p> <p>During a concurrent interview with MR on 7/2/2024 at 10:23 am, MR stated she contacted Resident 1's lawyers to follow up and see if they received the requested records. Per MR Resident 1's Lawyers stated they did not receive the medical records and needed a copy of one entire year of records. MR stated, It is important to release residents' medical record as soon as possible because sometimes residents have to follow up with a doctor's appointment and need a copy for example of their medication lists for their records. It is important if they need any specific follow up appointment or care. If records are not released, it can delay care or important information needed for residents or family.</p> <p>A record review of a facility document titled, Authorization to Release Information, dated 3/21/2024, and signed by Family 1, indicated, I am writing to request any and all medical records and billing records, relating to your former patient. This request shall cover any and all medical and non-medical records.</p> <p>A review of the facility's Policy and Procedure titled, Release of Information, dated December 2009, indicated a resident may have access to his or her records within 72 hours (excluding weekends or holidays) of the resident's written or oral request. It also indicated a resident may obtain photocopies of his or her records by providing the facility with at least a 72 hour (excluding weekends or holidays) advance notice of such request.</p>		