

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/18/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055203	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/26/2026
NAME OF PROVIDER OR SUPPLIER Sunny Village Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1428 S. Marengo Ave. Alhambra, CA 91803	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to provide the necessary supervision and assistive devices to prevent accidents for three (3) of four (4) sample residents (Resident 10, Resident 89, and Resident 8) reviewed for fall by failing to: and 2. Provide floor mattress (a protective, cushioned device placed on the floor beside a bed or in high-risk areas to reduce the severity of injuries-such as fractures or bruises-if a resident falls or rolls out of bed) for Residents 10 and 89 in accordance with the resident's care plan and the facility's policy and procedure(P&P) titled, Safety of Residents. 3. Monitor Resident 8's needs more frequently in accordance with the resident's care plan for Risk for Fall and Injury. These deficient practices placed Resident 10, 89 and 8 at risk for a fall that may result in serious injury and hospitalization. Findings: 1. During a review of Resident 10's admission Record, it indicated Resident 10 was admitted to the facility on [DATE], with diagnoses that included aftercare following joint replacement surgery (critical, comprehensive care provided post-operation to manage pain, prevent infection, and restore joint mobility), muscle wasting and atrophy not elsewhere classified multiple sites (reduction in muscle mass and strength across several areas, often caused by inactivity, malnutrition, or chronic disease), type 2 diabetes mellitus without complications (presence of high blood sugar in blood streams without documented damage to organs like the eyes, kidneys, or nerves). During a review of the Minimum Data Set (MDS- a resident assessment tool) dated 2/25/2026, it indicated Resident 10 had no impairment for cognitive skills (the mental processes that allow people to think, learn, and solve problems) for daily decision making. The MDS indicated Resident 10 is dependent, (helper does all of the effort) with the toilet hygiene, toilet transfer, sit to stand, shower/bathe self, lower body dressing, and putting on/taking off footwear. It also indicated, Resident 10 needed substantial/maximal assistance (helper does more than half the effort. Helper lifts or holds trunks or limbs but provides more than half the effort) in upper body dressing. Resident 10 needed partial or moderate assistance, (helper does less than half the effort) with oral hygiene and personal hygiene. Resident 10 is independent, (resident completes the activity by themselves with no assistance from a helper) with eating. During a review of Resident 10's physician's order summary report dated 3/25/2026, physician ordered low bed with floor mattress on 2/16/2026. During multiple observations (three times) on 3/24/2026 from 8:55 AM to 3:12 PM in Resident 10's room, there was no floor mattress found near the resident's bed or in the room. During an interview on 3/24/2026 at 3:14 PM with Resident 10, Resident 10 stated she has never seen any floor mattress on the floor next to her bed. Resident 10 also stated no staff ever tell her (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	anything about the floor mattress. During an interview on 3/25/2026 at 3:54 PM with Certified Nursing Assistant 1 (CNA1), CNA 1 stated there was no floor mattress in Resident 10's room on the floor next to Resident 10's bed. During a concurrent interview and record review on 3/25/2026 at 4:14 PM with Licensed Vocational Nurse 3 (LVN 3), Resident 10's physician' order summary report dated 3/25/2026 was reviewed. LVN 3 stated the order dated 2/16/2026 indicated to provide floor mattress for the resident and it is very important to carry out all physicians' orders and to implement all fall injury precautions to prevent future fall injuries, and this is to prevent long term disability and maintain the resident's independence. During an interview on 3/26/2026 at 10:14 AM with the Director of Nursing (DON), the DON stated the floor mattress was supposed to be provided to Resident 10 since the resident's admission to the facility. The DON also stated it is very important to implement all fall injury precautions such as providing floor mattress to the resident to prevent life-altering injuries, such as hip fracture (break in the bone) and this is to prevent long term disability, maintain resident's independence and to prevent injury related death. 2. During a review of Resident 89's admission Record, it indicated Resident 89 had an initial admission on [DATE] with the diagnoses but not limited to hemiplegia (total paralysis of the arm, leg, and trunk on the same side of the body), hemiparesis (a neurological condition characterized by weakness on one side of the body) and other specified disorders of bone density and structure. During a review of Resident 89's MDS-(a resident assessment tool) dated 1/9/2026, the MDS indicated Resident 89 needed supervision or touching assistance (helper provides verbal cues and/or touching/steadying and/or contact guard assistance as resident completes activity) on shower, upper and lower body dressing. It also indicated Resident 89 needed setup or clean assistance (helper sets up or cleans up; resident completes activity. Helper assists only prior to or following the activity) on eating, oral hygiene, toilet hygiene and personal hygiene. During a review of Resident 89's Fall Risk Assessment, dated 10/10/2025, the assessment indicated Resident 89 was assessed to be at high risk for a fall. During a review of Resident 89's SBAR (Situation, Background, Assessment, Recommendation) Communication Form, dated 3/1/2026, the assessment indicated Resident 89 has been found by a staff member on the floor next to the resident's bed lying on her left side. During a review of Resident 89's care plans initiated on 3/1/2026, the care plan indicated Resident 89's bed should be in a lowest position and floor mattress should be placed on each side of the bed to minimize the risk for fall. During a concurrent observation and interview on 3/24/2026 at 1:58 PM with CNA 5 inside Resident 89's room, Resident 89's personal items including a piece of clothing, hairbrush, and two towels were observed cluttered on the floor and the resident's bed was not placed in the lowest position. CNA 5 stated Resident 89 was lying in bed, which was not in a low position and no floor mattress was in the bedside. During a concurrent observation and interview on 3/25/2026 at 10:56 AM with CNA 3 inside the (continued on next page)		

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F 0689 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	she saw Resident 8 was at 10:30AM when the resident had already fallen. During an interview on 3/25/2026 at 2:52 PM, Licensed Vocational Nurse 4 (LVN 4) stated the last time she checked Resident 8 was prior to the resident's fall was between 8:30AM-9AM. LVN 4 also stated the next time she saw Resident 8 around 10:30AM, the resident had already fallen. During a concurrent interview and record review on 3/26/2026 at 8:30 AM, Resident 8's Care Plan with focus risk for fall and injury, dated 11/13/2025, was reviewed. Registered Nurse Supervisor 1 (RNS 1) stated the care plans indicated the resident should be monitored more frequently for her needs, comfort, safety and whereabouts. RNS 1 also stated frequently means every hour. During a concurrent interview and record review on 3/26/2026 at 11:48 AM, Resident 8's Care Plan with focus risk for fall and injury, dated 11/13/2025, was reviewed. The DON stated frequently in the care plan means every hour and the monitoring was not done every hour. During a review of the facility's P&P titled Safety of Residents, revised July 2017, the P&P indicated our individualized, resident centered approach to safety addresses safety and accident hazards for individual residents. The P&P also indicated the care team shall target interventions to reduce individual risk including adequate supervision and assistive devices. During the same concurrent interview and record review on 3/26/2026 at 11:48AM, the facility's P&P titled Managing Fall and Fall Risk, revised 3/2018, was reviewed. The P&P indicated the facility will implement a resident centered fall prevention plan to reduce the specific risk factors of falls for each resident at risk or with a history of falls. The DON stated a fall prevention plan indicated in the policy is a care plan to help prevent future falls. During the same interview on 3/26/2026 at 11:48AM, the facility's Policy and Procedure (P&P) titled Comprehensive Person-Centered Care Plans, revised 3/2022, was reviewed. The P&P indicated the care plans describes the services that are to be furnished to attain or maintain the resident's highest practicable physical, mental, and psychosocial well-being. The DON) stated according to the policy, the facility would need to follow the interventions in the care plan to prevent future falls.		

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F 0693 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Ensure that feeding tubes are not used unless there is a medical reason and the resident agrees; and provide appropriate care for a resident with a feeding tube. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to ensure two (2) of three (3) sampled Residents (Residents 13 and 52) reviewed for tube feeding received appropriate gastrostomy (a surgical opening fitted with a device to allow feedings to be administered directly to the stomach common for people with swallowing problems) tube (GT) care and treatment in accordance with the facility policy by failing to: 1. Properly label Resident 13's GT dressing with a date to indicate dressing change was provided as indicated in the physician's order and care plan. This failure had the potential to result in infection, deterioration of Resident 13's wound, and a lack of continuity of care. 2. Provide Resident 52 with enteral feeding as indicated on the physician's order. This deficient practice had the potential to cause Resident 52 to lose weight and have his health condition decline Findings: 1. During a review of Resident 13's admission Record, the admission Record indicated Resident 13 had an initial admission on [DATE] with the diagnoses but not limited to: dysphasia (difficulty swallowing) , hemiplegia (total paralysis of the arm, leg, and trunk on the same side of the body) , hemiparesis (a neurological condition characterized by weakness on one side of the body) , gastrostomy status During a review of Resident 13's Minimum Data Set (MDS-a resident assessment tool) dated 10/13/2025, the MDS indicated Resident 13 was severely impaired with cognitive (mental action or process of acquiring knowledge and understanding) skills for daily decision making. Resident 13 was dependent on staff for toileting, shower, eating (via tube feeding), and personal hygiene Resident 13 receives a nutritional approach via feeding tube, with total caloric intake provided through the tube. During a review of Resident 13's Nursing admission Assessment (an initial, comprehensive evaluation of a resident when they are admitted to a facility) dated 10/9/2025, the Nursing admission Assessment indicated Resident 13 had a slight redness around the left mid-percutaneous endoscopic gastrostomy (PEG -a flexible feeding tube into the stomach to deliver nutrition, fluids and medications directly) tube. During a record review of Resident 13's Physician's Order, dated 10/9/2025, the Physician Order indicated to cleanse GT site with normal saline, pat dry, and cover with dry dressing every day. During a record review of Resident 13's Care Plan, dated 10/9/2025, the Care Plan indicated to cleanse GT site with normal saline, pat dry, and cover daily. During a concurrent observation and interview on 3/24/2026 at 9:30 AM, with Treatment Nurse, inside the Resident 13's room, Resident 13's PEG tube dressing was not labeled. Treatment Nurse stated, the GT dressing should have been labeled with a date when the GT site was cleaned and the dressing was changed. The Treatment Nurse stated if the GT dressing was not dated, it means the GT site was not cleaned and the dressing was not changed. During an interview on 3/25/2026 at 7:55 AM with Registered Nurse Supervisor 1 (RNS 1), RNS 1 stated nurses are responsible for ensuring the GT dressing is cleaned, changed, and labeled with the date in accordance with facility policy to prevent infection. During an interview on 3/25/2026 at 11:29 AM with the Director of Nursing (DON), the DON stated if (continued on next page)		

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F 0693 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	nurses do not clean and change GT dressings as required, the resident may be at risk for infection. The DON also stated failure to label the dressing with the date of the change can interfere with communication among nursing staff and negatively impact the resident's healing process, increasing the potential for infection. During a review of the facility's Policy and Procedure (P&P) titled, Wound Care, dated October 2010, the P&P indicated the facility's steps in the wound care procedure includes removing the dry gauze, dressing the wound, marking with initials, time and date. The date and time the wound care was given should be recorded in the resident's medical record. 2. During a review of Resident 52's admission Record, the admission Record indicated the resident was admitted to the facility on [DATE] with diagnoses that included gastrostomy and dementia (a progressive state of decline in mental abilities). During a review of Resident 52's MDS, dated [DATE], the MDS indicated Resident 52 had severely impaired cognitive (ability to think and process information) skills for daily decision making. The MDS indicated Resident 52 required substantial assistance (helper does more than half the effort) for eating. The MDS indicated that Resident 52 was dependent (helper does all of the effort) for oral hygiene, toileting hygiene, showering, upper/lower body dressing, putting on/taking off shoes and personal hygiene. During a review of Resident 52's Order Summary Report, dated 3/21/2026, the Order Summary Report indicated Resident 52 had an order for Jevity (a type of enteral feeding) 1.2 at 40 cubic centimeters (cc; a unit of measure for fluids)/ hour (hr) via enteral feeding pump starting at 2 PM and off at 10 AM. During a review of Resident 52's Care Plan titled, Resident (Resident 52) Has Gastrostomy Tube for Nutrition and Hydration Due To Dysphagia (difficulty swallowing), dated 3/23/2026, the Care Plan indicated that Jevity 1.2 was to be provided at 40 cc/hr via enteral feeding pump from 2 PM to 10 AM the next day. During an observation on 3/23/2026 at 9:21 AM, Resident 52's feeding pump was observed to be on hold and beeping. Resident 52's Jevity 1.2 container, dated 3/22/2026, timed at 10 PM, was observed to be almost full. During a concurrent observation and interview on 3/23/2026 at 9:25 AM with Licensed Vocational Nurse 2 (LVN 2), Resident 52's Jevity 1.2 tube feeding was observed to be at the level of 1375 cc. LVN 2 stated that the Jevity container was labeled by the previous LVN on 3/22/2026 at 10 PM. LVN 2 stated that a full container of Jevity 1.2 is marked at 1500 cc and if Resident 52's feeding started on 3/22/2026 at 10 PM at 40 cc/hr to now (3/23/2026 at 9:25 AM), the container should be less than 1375 cc. LVN 2 stated that Resident 52 has only received about 3 hrs worth of feeding since the Jevity 1.2 container was hung (on 3/22/2026 at 10 PM). During a concurrent interview and record review on 3/23/2026 at 9:32 AM with LVN 2, Resident 52's Order Summary Report was reviewed. LVN 2 stated that Resident 52 has an order to start Jevity 1.2 at 2 PM to 10 AM. LVN 2 stated that Resident 52 was not receiving the tube feeding as ordered. LVN 2 stated that a resident can lose weight, fail to receive adequate nutrition, and experience a gradual decline in health if tube feedings are not administered as ordered. During a concurrent interview and record review on 3/26/2026 at 1:16 PM with the Director of Nursing (continued on next page)		

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F 0693 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	(DON), the facility's policy and procedure (P&P) titled, Enteral (a form of nutrition that is delivered into the digestive system as a liquid) Feedings- Safety Precautions, dated 11/2018 was reviewed. The P&P indicated: The purpose of the P&P is to ensure the safe administration of enteral nutrition. The facility will remain current in and follow accepted best practices in enteral nutrition. Date and time formula was prepared and rate of administration should be checked to prevent errors. The DON stated that tube feeding is ordered to maintain a resident's steady weight and to provide nutrition. The DON stated that if the tube feeding is not running as ordered, the resident may not receive adequate nutrition and as a result, may lead to weight loss, skin breakdown, abnormal labs, and decline in health condition.		

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F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. Based on observation, interview, and record review, the facility failed to follow proper food storage handling practices in accordance with its policy and procedure (P&P) by: Failing to ensure food items were properly labeled with the item name, date opened and/ or use by date. Failing to ensure a scoop device was not placed on top of the rice. These deficient practices had the potential to result in food born illness (any sickness that is caused by the consumption of foods or beverages that are contaminated with certain infectious or noninfectious agents) to 84 residents. Findings: During a concurrent observation and interview on 3/23/2026 at 7:41 AM in the facility kitchen with the Kitchen Supervisor (KS), the following food items were observed in the freezer: a. One (1) frozen bag of beef patty without a label to indicate date it was opened and use by date. b. One (1) frozen box of pork chops without a label to indicate open and use by date. c. One (1) frozen box of peanut butter frozen cookie dough without a label to indicate open and use by date. d. 1 frozen box of smoked ham without a label to indicate open and use by date. e. 1 frozen box of chicken breast fillets without a label to indicate open and use by date. f. 1 frozen box of English muffin without a label to indicate open and use by date. g. 1 frozen box of tilapia fish fillets just labelled with open date only, and there was no use by date was labeled. During a concurrent observation and interview on 3/23/2026 at 8:16 AM in the facility kitchen with the Kitchen Supervisor (KS), the following was observed in the dry food storage area: a. A scoop device was sitting right on top of the rice inside the container of jasmine rice. b. A big jar of red jello had no label to indicate the item name, date it was prepared and was not labeled with the use by date. KS stated in accordance with the facility policy, all food items should be labeled with the date it was opened or prepared and the food item should be labeled with the use by date once opened. KS also stated the food items should be labeled with their specific name of the food. KS stated scoop device must be kept hanging inside the bin and not on top of the rice/ food. KS stated it is very important to label and store food items per policy to ensure that the food items are safe to eat for the residents. During a review of the facility's P&P titled Labeling and Dating of Foods, undated, the P&P indicated, all food items in the storeroom, refrigerator, and freezer need to be labeled and dated. The P&P also indicated, newly opened food items will need to be closed and labeled with an open date and used by the date that follows the various storage guidelines included in the P&P. The P&P also indicated all prepared foods need to be covered, labeled, and dated. During a review of the facility's P&P titled, Sanitization, revised October 2008, the P&P indicated, scoop device being used to scoop the rice should be placed in the proper place like hanging inside the bin but not on top of the rice.		

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F 0814 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Dispose of garbage and refuse properly. Based on observation, interview and record review, the facility failed to ensure two of three garbage containers (dumpster) lids remained closed as indicated in the facility's policy and procedure (P&P) policy titled, Garbage and Trash. This failure had the potential to result in the attraction and spread of vermin (animals that are believed to be harmful, or that carry diseases, e.g., rodent's parasitic worms or insects) that could potentially enter the facility and spread diseases to the residents. Findings: During an observation on 3/24/2026 at 10:53 AM in the facility's parking lot's dumpsters area, there were two out of three blue dumpsters with lids left wide open. One of the blue dumpsters is for the recycled boxes with the lid closed, the other two blue dumpsters are for the kitchen and facility waste with both lids were left wide open. During an interview on 3/24/2025 at 11:02 AM with the Maintenance Supervisor (MS), MS stated per the facility's P&P, all the dumpsters' lids were supposed to be kept closed at all times to keep out flies and rodents and to prevent transfer of disease. During a review of the facility's P&P titled, Garbage and trash, revised July 2024, the P&P indicated the main dumpster cover should be always closed.		

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F 0848 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Provide a neutral and fair arbitration process and agree to arbitrator and venue. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, facility failed to ensure the arbitration agreement included information that provided for the use of a neutral arbitrator (an impartial, or unbiased third-party decision maker, contracted with, and agreed to by both parties to resolve their dispute) and the selection of a venue that is convenient to both parties (facility and residents) for two (2) of three (3) residents (Residents 51 and 87) as indicated on the facility's policy. This failure had the potential to prevent Residents 51 and 87 from fully understanding and participating in the arbitration process, which could limit informed consent and adversely affect the outcome of any dispute. Findings: 1. During a review of Resident 51's admission Record, the admission Record indicated Resident 51 was originally admitted to the facility on [DATE]. 2. During a review of Resident 87's admission Record, the admission Record indicated Resident 87 was originally admitted to the facility on [DATE]. During a concurrent interview and record review on 3/24/2026 at 1:17 PM with the Admissions Assistant (AA), Resident 51 and 87's Resident-Facility Arbitration Agreements, dated 5/18/2023 and 11/26/2024 were reviewed. Resident 51 and Resident 87's Arbitration Agreements both failed to include language for the provisions of a neutral arbitrator that would be agreed upon by both parties and/or for the selection of a venue that is convenient to both parties (residents and facility). The AA stated neither Resident 51's nor Resident 87's arbitration agreements included for a neutral arbitrator agreed upon by both parties or that a convenient venue to both the residents and facility will be provided. The AA further stated that he was not aware of the specific things that needed to be included in the arbitration agreements and he would need to speak to the Director of Admissions (DA). During an interview on 3/24/2026 at 1:30 PM with the DA, the DA stated she was not aware that the provision of a convenient venue and the provisions for a neutral arbitrator agreed upon by both parties needed to be included in the arbitration agreements offered to residents for signature. The DA stated it was important for the arbitration agreements offered to residents to include for the provision of a neutral arbitrator that was agreed upon by both parties and the provision of a convenient location to ensure that residents are aware at the time they are making a decision so that they know there is no bias (the action of supporting or going against a particular person or thing in an unfair way) in the arbitration process. During a review of the facility's policy and procedure (P&P) titled, Resident admission Agreement- Consents- admission & General- Reference Health Insurance Portability and Accountability Act (HIPAA - a US federal law designed to protect sensitive patient health information from being disclosed without consent), revised 2/2/2023, the P&P indicated the facility's binding arbitration agreement will provide for the selection of a neutral arbitrator agreed upon by both parties and the selection of a venue that is convenient to both parties.		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Provide and implement an infection prevention and control program. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to observe infection control measures for three (3) of 22 sampled residents (Resident 3, 60, and 85) as indicated on the facility policy by failing to ensure: 1.a. Certified Nursing Assistant 1 (CNA 1) and CNA 2 changed gloves and performed hand hygiene after incontinent care and before continuing care for Resident 3. 1.b. Proper infection control practices were followed during catheter care when Treatment Nurse used paper towels that had contacted a contaminated sink surface containing hair and brown particles. 2. CNA 3 changed gloves and performed hand hygiene after incontinence care and before continuing care for Resident 60. These failures have the potential to increase the risk of cross-contamination (the transfer of germs or harmful substances from one surface, object, or person to another, which can lead to infection) to residents, visitors, and staff throughout the facility. 3. Resident 85's nasal cannula (a small plastic tube, which fits into the person's nostrils for providing supplemental oxygen) was changed. This failure had the potential for Resident 85 to be at risk for preventable infections related to contaminated equipment during oxygen administration. Findings: 1. During a review of Resident 3's admission Record, the admission Record indicated the resident was originally admitted on [DATE] and was readmitted on [DATE] with the following but not limited to diagnoses of Urinary Tract Infection (UTI - an infection in the bladder/urinary tract), Escherichia Coli (E. Coli - a type of bacterium commonly found in the lower intestines of humans and warm-blooded animals) and bacteremia (the presence of bacteria in the bloodstream). During a review of Resident 3's Minimum Data Set (MDS - a resident assessment tool), dated 2/24/2026, the MDS indicated the resident was severely impaired in cognitive (the ability to understand and make decisions) skills for daily decision making. The MDS also indicated the resident was dependent (helper does all of the effort. Resident does none of the effort to complete the activity. Or, the assistance of 2 or more helpers is required for the resident to complete the activity) with eating, oral hygiene, toileting hygiene, shower/bathe self, upper body dressing, lower body dressing and personal hygiene. During an observation on 3/23/2026 at 9:39AM in Resident 3's room, Resident 3 was observed with a foley catheter (tube inserted into the bladder to drain urine to a collection bag) drainage system. During an observation on 3/24/2026 at 2 PM in Resident 3's room, CNA 1 and CNA 2 were observed providing incontinent care to Resident 3. CNA 1 was observed turning Resident 3 to her right side and wiping her after a bowel movement. CNA 1 was then observed using the same gloves to touch the bed pad and bed sheet and then turning Resident 3 to her left side. CNA 2 then continued wiping Resident 3 and was observed adjusting the bed pad and bed sheets while still wearing the same gloves used during incontinent care. CNA 1 and CNA 2 were then observed using the same gloves to remove Resident 3's soiled gown and put on a clean gown. During an interview on 3/24/2026 at 3:00 PM, CNA 1 and CNA 2 stated they should have changed their gloves and performed hand hygiene before continuing care with Resident 3 for infection control reasons. CNA 1 and CNA 2 also stated that feces can be spread to the resident and her bed. 2. During an observation on 3/24/2026 at 2:15 PM in Resident 3's room, TN was observed providing catheter care. TN was observed wetting paper towels in the sink. The sink was observed to have hair, brown particles, and the faucet had white and orange stains. The paper towel was observed rubbing (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	against the sink. TN was then observed turning off the faucet, and the paper towels were observed touching the faucet area. TN then proceeded to provide catheter care to Resident 3 using those same paper towels to clean the resident and the drainage system. During an interview on 3/24/2026 at 2:20 PM in Resident 3's room, TN stated that the towels touched the sink and that the towels should not have touched the sink for infection control reasons. TN also stated that the sink had hair and brown particles, which could transmit germs to the resident and cause an infection. During an interview on 3/26/2026 at 12:19 PM, the Director of Nursing (DON) stated it was not acceptable that the paper towels used for catheter care were rubbing the sink that had hair and brown particles in it. The DON also stated this could transmit germs to the resident and cause an infection. During an interview on 3/26/2026 at 12:24 PM, the Housekeeping Supervisor (HKS) stated it is not acceptable for the sink to have hair, brown particles, and/or buildup on the faucet for infection control reasons. During a review of the facility's Policy and Procedure (P&P) titled, Urinary Catheter Care, revised 10/2025, the P&P indicated use aseptic technique when handling or manipulating the drainage system. 3. During a review of Resident 60's admission Record, the admission Record indicated the resident was originally admitted on [DATE] and was readmitted on [DATE] with the following but not limited to diagnoses of UTI and viral hepatitis B (a serious liver infection caused by the hepatitis B virus; that triggers liver inflammation and damage). During a review of Resident 60's MDS, dated [DATE], the MDS indicated the resident was severely impaired in cognitive skills for daily decision making. The MDS also indicated Resident 60 was dependent on the staff for eating, oral hygiene, toileting hygiene, shower/bathe self, upper body dressing, lower body dressing, putting on/taking off footwear and personal hygiene. During an observation on 3/24/2026 at 1:40 PM, CNA 3 was observed providing incontinent care for Resident 60. CNA 3 was observed wiping Resident 60's genital and perianal areas. CNA 3 was then observed using the same gloves to position the resident and adjust the bed pad and sheets During an interview on 3/24/2026 at 1:55 PM, CNA 3 stated she did not change her gloves or perform hand hygiene but should have changed her gloves and performed hand hygiene after providing incontinent care and before continuing additional care to prevent the spread of infection. During an interview on 3/26/2026 at 1PM, the Infection Preventionist (IP) stated the CNAs should be changing their gloves and performing hand hygiene after providing incontinence care and before continuing care for residents to prevent the spread of infection. The IP also stated that providing incontinent care is already a one-time use for gloves and they should be changed before continuing care. During a review of the facility's P&P titled, Personal Protective Equipment, revised 7/2009, the P&P indicated gloves shall be used only once and discarded into the appropriate receptacle located in the room in which the procedure is being performed. During a review of the facility's P&P titled, Handwashing/Hand Hygiene, revised 8/2019, the P&P (continued on next page)		

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F 0880 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	indicated hand hygiene after contact with blood of bodily fluids and after removing gloves. The P&P also indicated gloves does not replace hand/washing/hand hygiene and the facility considers hand hygiene the primary means to prevent the spread of infection. 3. During a review of Resident 85's admission Record, the admission Record indicated Resident 85 was originally admitted to the facility on [DATE] and readmitted on [DATE], with diagnoses that included dementia (a progressive state of decline in mental abilities), Parkinson's disease (a progressive disease of the nervous system marked by tremor, muscular rigidity, and slow, imprecise movements) and hypertensive heart disease (heart complications caused by high blood pressure that is present over a long time). During a review of Resident 85's MDS, dated [DATE], the MDS indicated Resident 85 had severely impaired cognitive skills for daily decision making. The MDS indicated Resident 85 required partial/moderate assistance (helper does less than half the effort) with oral, toileting and personal hygiene, bathing and dressing, and setup or clean-up assistance (helper sets up or cleans up; resident completes activity) with eating. During a review of Resident 85's Order Summary Report, dated 3/25/2026, the Order Summary Report indicated a physician's order, dated 11/1/2025 for resident to receive oxygen two (2) liters (L- a unit of measurement in volume) per minute via nasal cannula as needed to maintain oxygen saturation level (O2 sat- a measurement of how much oxygen the blood is carrying as a percentage) at 92 percent (%). Call medical doctor (MD) if there is no improvement in O2 sat level, with an order start date of 11/1/2025. During a concurrent observation and interview on 3/25/2026 at 10:44 AM with Licensed Vocational Nurse 1 (LVN 1) at Resident 85's bedside, the resident's nasal cannula tubing, labeled with a date of 3/15/2026 was observed connected to a portable oxygen tank. LVN 1 stated the date on the nasal cannula indicates when tubing was last changed. LVN 1 stated Resident 85's tubing should have been changed at least weekly [3/22/2026] per facility protocol to maintain infection control. LVN 1 further stated it was important to change the nasal cannula to prevent Resident 85 from using dirty oxygen tubing, which could cause a respiratory infection affecting his nose and/or lungs. During a concurrent interview and record review on 3/25/2026 at 4:30 PM with Registered Nurse 2 (RN 2), Resident 85's medical record from 3/1/2026 through 3/25/2026 was reviewed. The medical record failed to indicate any documented evidence that Resident 85's oxygen tubing was changed after 3/15/2026. RN 2 stated per facility protocol, oxygen tubing (including nasal cannulas) is changed within 7 days and as needed if dirty and should be labeled with the date it was changed. RN 2 stated it was necessary to change the tubing to provide the best standard of care and ensure tubing stays clean for residents' use. RN 2 further stated if Resident 85 was to use contaminated tubing, that could lead to a preventable respiratory infection. During an interview on 3/26/2026 at 1:56 PM with the Director of Nursing (DON), the DON stated per facility policy, oxygen tubing is changed every 7 days and as needed to prevent tubing contamination. During a review of the facility's P&P titled, Oxygen Administration, revised 10/2010, the P&P indicated for oxygen tubing to be changed weekly.		

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F 0641 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure each resident receives an accurate assessment. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to ensure an accurate assessment of the resident's hearing ability in the resident's Minimum Data Set (MDS - a resident assessment tool) for 1 of 22 sampled residents (Resident 37). This deficient practice had the potential for the facility to not develop and implement a resident centered care plan for Resident 37 to receive care and services to maximize and/ or improve Resident 37's functional ability in hearing. Findings: During a review of Resident 37's admission Record, the admission Record indicated the resident was originally admitted on [DATE] and was readmitted on [DATE] with the following but not limited to diagnoses of dementia (a progressive state of decline in mental abilities), muscle wasting (weakening, shrinking, and loss of muscle) and hypotension (low blood pressure). During a review of Resident 37's MDS, dated [DATE], the MDS indicated the resident was moderately impaired in cognitive (the ability to understand and make decisions) skills for daily decision making. The MDS also indicated the resident was dependent (helper does all of the effort. Resident does none of the effort to complete the activity. Or, the assistance of 2 or more helpers is required for the resident to complete the activity) with oral hygiene, toileting hygiene, shower/bathe self, upper body dressing, lower body dressing, putting on/taking off footwear and personal hygiene. The MDS indicated Resident 37's hearing is adequate (no difficulty in normal conversation). During a concurrent observation and interview on 3/23/2026 at 9:30 AM, Resident 37 stated he is hard of hearing and has difficulty hearing the surveyor. During an interview on 3/26/2025 at 1:36 PM, Registered Nurse Supervisor (RNS) stated Resident 37 is hard of hearing. During a concurrent interview and record review on 3/26/2026 at 12:08 PM, Resident 37's MDS, dated [DATE], was reviewed. The Director of Nursing (DON) stated Resident 37's MDS indicated Resident 37 has adequate hearing. The DON also stated Resident 37 was inaccurately assessed since Resident 37 does have difficulty hearing during normal conversations. The DON added it is important for the resident to have an accurate MDS because it can affect the resident's plan of care and may result in services or treatment not provided in accordance with the resident's needs. During a review of the facility's Policy and Procedure titled Resident Assessments, revised 3/2022, the P&P indicated the resident assessment form must attest to the accuracy of the MDS. The P&P also indicated the results of the assessments are used to develop, review and revise the resident's comprehensive care plan.		

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F 0656 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Develop and implement a complete care plan that meets all the resident's needs, with timetables and actions that can be measured. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to develop an individualized resident-centered care plan (a care plan that prioritizes the unique health needs and desired outcomes of the resident) with measurable objectives, timeframe, and interventions for one (1) of 22 sampled residents (Resident 37) when Resident 37's Responsible Party (RP) refused the resident to have a consult with an Ears, Nose and Throat doctor (ENT doctor). This deficient practice has the potential to delay in the necessary care and services for Resident 37's impaired hearing. Findings: During a review of Resident 37's admission Record, the admission Record indicated the resident was originally admitted on [DATE] and was readmitted on [DATE] with the following but not limited to diagnoses of dementia (a progressive state of decline in mental abilities), muscle wasting (weakening, shrinking, and loss of muscle) and hypotension (low blood pressure). During a review of Resident 37's Minimum Data Set (MDS- a resident assessment tool), dated 12/26/2025, the MDS indicated the resident was moderately impaired in cognitive (the ability to understand and make decisions) skills for daily decision making. The MDS also indicated the resident was dependent (helper does all of the effort. Resident does none of the effort to complete the activity. Or, the assistance of 2 or more helpers is required for the resident to complete the activity) with oral hygiene, toileting hygiene, shower/bathe self, upper body dressing, lower body dressing, putting on/taking off footwear and personal hygiene. During a review of Resident 37's progress notes, dated 9/1/2025 at 1:31 PM, the progress notes indicated RP cancelled Resident 37's ENT doctor appointment. During a review of Resident 37's Care Plan with focus impaired communication related to impaired hearing, revised 3/2026, the Care Plan indicated Resident 37's needs will be attended and met. The care plan did not indicate an intervention for RP's refusal for Resident 37 to see an ENT doctor. During an observation on 3/23/2026 at 9:30 AM, Resident 37 stated he is hard of hearing and cannot hear the surveyor talk. During an interview on 3/24/2026 at 11:07AM, Social Services Director (SSD) stated Resident 37's RP refused for the resident to see an ENT doctor. During an interview on 3/25/2026 at 10:44 AM, Resident 37's Care Plan with focus impaired communication related to impaired hearing, revised 3/2026, was reviewed. The Director of Nursing (DON) stated Resident 37's care plan did not include the RP's refusal of an ENT, and it should have included the RP's refusal for Resident 37 to see an ENT doctor. The DON also stated, it is important to have interventions for RP's refusal so the facility can provide interventions for the continuity of care. During a review of the facility's Policy and Procedure (P&P) titled Comprehensive Person-Centered Care Plans, revised 3/2022, the P&P indicated assessment of residents are ongoing and care plans are revised as information about the residents and the residents' conditions change.		

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F 0676 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Ensure residents do not lose the ability to perform activities of daily living unless there is a medical reason. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to ensure one (1) of (2) sampled residents (Resident 8), reviewed for language/communication, had a communication board (a sheet of symbols, pictures or photos that the resident can point to, to communicate with the staff) in a language that the resident can understand when the resident is in need of assistance. This deficient practice had the potential for a delay in the necessary care and services for Resident 8. Findings: During a review of Resident 8's admission Record, the admission Record indicated the resident was originally admitted on [DATE] and was readmitted on [DATE] with the following but not limited to diagnoses of history of falling, fracture (broken bone) of left femur (left thigh) and Parkinson disease (a progressive disease of the nervous system marked by tremor, muscular rigidity, and slow, imprecise movements). The admission Record also indicated Resident 8's primary language is Language 1. During a review of Resident 8's History and Physical (H&P), dated 1/30/2026, the H&P indicated the resident has the capacity to understand and make decisions. During a review of Resident 8's Minimum Data Set (MDS - a resident assessment tool), dated 2/9/2026, the MDS indicated the resident is dependent (helper does all of the effort. Resident does none of the effort to complete the activity. Or, the assistance of 2 or more helpers is required for the resident to complete the activity) with sit- to- lying, lying- to- sitting on side of bed, chair/bed to chair transfer, toileting hygiene, shower/bathe self, lower body dressing, and putting on/taking off footwear. During a concurrent observation in Resident 8's room and interview on 3/23/2026 at 8:37 AM, a communication board written in Language 2 was at Resident 8's bedside. Resident 8 stated there are not many people in the facility the resident can communicate with. Resident 8 also stated she does not use the communication board provided to her because she does not understand it. Resident 8 stated she does not speak Language 2, but speaks Language 1. During a concurrent observation in Resident 8's room and interview on 3/24/2026 at 11 AM, Registered Nurse Supervisor 1 (RNS 1) stated Resident 8's communication board was written in Language 2, and it should be in Language 1. RNS 1 also stated Resident 8 would not be able to communicate her needs to the facility since the communication board is not fit for Resident 8. During an interview on 3/26/2026 at 11:58 AM, the Director of Nursing (DON) stated Resident 8 should not be provided with a Language 2 communication board but with Language 1. The DON also stated it is to ensure Resident 8 is able to communicate the resident's needs to the facility staff. During a review of the facility's undated Policy and Procedure (P&P) titled Communication with Limited English Proficient Persons, the P&P indicated, it is the facility policy to ensure that persons with limited English proficiency are identified and that the facility is capable of communicating information to such person efficiently. The P&P also indicated if needed, the facility will provide a communication board at the bedside, and/or with patients to provide proper communication methods and translation.		

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F 0697 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide safe, appropriate pain management for a resident who requires such services. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure the pain medication Norco (a combination medication that contains hydrocodone [an opioid] and acetaminophen [a pain medication]) was administered for one (1) of two (2) sampled residents (Resident 106), reviewed for pain, as indicated in the physician's order and facility's policy. This failure had the potential for Resident 106's pain to be inadequately managed and to negatively impact the resident's physical, mental and/or psychosocial (the interaction between an individual's psychological factors [thoughts, emotions, behaviors] and their social environment [relationships, culture, society]) well-being. Findings: During a review of Resident 106's admission Record, the admission Record indicated Resident 106 was admitted to the facility on [DATE] with diagnoses that included fracture (break in the bone) of the left femur (the longest, heaviest, and strongest bone in the human body, extending from the hip to the knee), presence of left artificial hip joint, muscle wasting (weakening, shrinking, and loss of muscle) and atrophy (the loss of muscle tissue, resulting in decreased muscle mass, size, and strength). During a review of Resident 106's Nursing admission Assessment, dated 3/17/2026, the nursing admission Assessment indicated at the time of admission, Resident 106 was alert, oriented to only her name and extensive assistance (requires hands on assistance more than half the time while performing the activity) with bathing, toileting, ambulation, limited assistance (requires hands on assistance for half or less than half the time while performing the activity) with dressing and hygiene, and independent (without assistance) with eating. During a review of Resident 106's Pain Assessment, dated 3/17/2026, the Pain Assessment indicated Resident 106 with a painful diagnosis of fractures, acceptable pain level of three (3- pain scale with 10 as the most painful) out of ten (10), with the plans for addressing pain to include medications as prescribed and calling the medical doctor (MD). During a review of Resident 106's Resident Care Plan, dated 3/17/2026, the care plan indicated Resident 106 was at risk for altered comfort after the resident's open reduction and internal fixation (ORIF- a surgery to repair broken bones), with the intervention to provide pain medications as ordered. During a review of Resident 106's Order Summary Report, dated 3/25/2026, the order Summary Report indicated hydrocodone - acetaminophen oral tablet 5-325 milligrams (mg- metric unit of measurement, used for medication dosage and/or amount) give 1 tablet by mouth every four (4) hours as needed for pain management (4 to six [6] out of 10), with an order start date of 3/17/2026. During a concurrent interview and record review on 3/25/2026 at 4:57 PM with Registered Nurse 2 (RN 2), Resident 106's Medication Administration Record (MAR), dated 3/1/2026 to 3/31/2026 was reviewed. The MAR indicated Resident 106 received hydrocodone-acetaminophen 5-325 mg on 3/18/2026 and 3/19/2026 for pain levels of eight (8) out of 10, and additionally on 3/19/2026 and 3/24/2026 for pain levels of seven (7) out of 10. RN 1 stated Resident 106's pain medication was only prescribed for a pain level of 4 to 6 and the hydrocodone-acetaminophen was given for pain higher than what was indicated in the order. RN 2 further stated Resident 106 should not have received the medication and nursing staff should have informed the doctor of the increased pain levels of 7 and 8 to obtain an appropriate order for her pain levels. RN 2 stated it was important to give the medication as prescribed to ensure Resident 106's pain is treated and managed appropriately and to ensure the doctor's order is followed. During an interview on 3/26/2026 at 8:19 AM with Registered Nurse 1 (RN 1), RN 1 stated it was important for Resident 106 to receive pain medications as ordered by the physician and as indicated/ appropriate with the resident's pain level to ensure the resident is given the correct dose of the medication and that it is effective to manage the resident's pain. During an interview on 3/26/2026 at 1:56 PM with the Director of Nursing (DON), the DON stated a pain scale on an order indicates the level of pain to be treated by that prescribed pain medication and it should be followed for medication administration. The DON also stated it was important to give pain medication as prescribed to ensure residents have the appropriate pain interventions. During a review of the (continued on next page)		

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F 0697 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	facility's P&P titled, Administering Medications, revised 4/2019, the P&P indicated that medications are administered in a safe and timely manner, and in accordance with prescribed orders. During a review of the facility policy and procedure (P&P) titled Pain Assessment and Management, revised 10/2022, the P&P indicated pain medication regimen is implemented as ordered and the purpose of the policy was to help staff develop interventions that are consistent with the resident's goals and needs.		

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NAME OF PROVIDER OR SUPPLIER Sunny Village Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1428 S. Marengo Ave. Alhambra, CA 91803	
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F 0698 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide safe, appropriate dialysis care/services for a resident who requires such services. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure the dialysis (a treatment to cleanse the blood of wastes and extra fluids artificially through a machine when the kidney/s have failed) access site and access site dressings (a sterile, protective covering applied to an insertion site to prevent infection, stabilize and/or protect) for one (1) of three (3) sampled Residents (Resident 87) reviewed for dialysis were assessed and documented on the Nurses Dialysis Communication Record prior to dialysis as indicated on the physician's order and in the facility's policy and procedure (P&P). This failure placed Resident 87 at risk for a delay in detecting any complications to the dialysis access site including redness, swelling and/or draining and necessary communications to the Resident 87's health care providers including the dialysis staff for timely treatment as needed. Findings: During a review of Resident 87's admission Record, the admission Record indicated Resident 87 was readmitted to the facility on [DATE] with diagnoses that included end stage renal disease (ESRD- irreversible kidney failure), dependence on renal (kidney) dialysis and type 2 diabetes mellitus (DM- a disorder characterized by difficulty in blood sugar control and poor wound healing). During a review of Resident 87's Order Summary Report, the Order Summary Report indicated a physician's order, dated 3/14/2025 for pre-dialysis monitoring (check as applicable) vital signs, access site, other patient condition every shift. During a review of Resident 87's Minimum Data Set (MDS- a resident assessment tool), dated 3/13/2026, the MDS indicated Resident had intact cognitive (ability to understand and make decisions) skills for daily decision-making. The MDS indicated Resident 87 was partial/moderate assistance (helper does less than half the effort) with toileting and personal hygiene, bathing/showering self, and setup or clean-up assistance (helper sets up or cleans up; resident completes activity) with eating and oral hygiene. During a review of Resident 87's Care Plan, related to ESRD, initiated 6/18/2025, the Care Plan indicated Resident 87's dialysis access site as her left upper arm arteriovenous (AV) shunt (a connection between an artery and a vein used for hemodialysis). The care plan also indicated the interventions were to check resident's access site pre and post dialysis and to communicate with the hemodialysis (HD) center regarding resident's pre and post dialysis status. During an interview on 3/24/2026 at 7:54 AM with Resident 87, Resident 87 stated she has an AV shunt in her left arm, and she goes to dialysis twice a week. During a concurrent interview and record review on 3/26/2026 at 8:50 AM with Registered Nurse Supervisor 3 (RNS 3), Resident 87's Nurses Dialysis Communication Records, from 3/1/2026 through 3/26/2026 were reviewed. The Nurses Dialysis Communication Records dated 3/13/2026, 3/16/2026, 3/20/2026, and 3/23/2026 indicated Resident 87 with a dialysis access site to her left upper arm (LUA). The Nurses Dialysis Communication Records did not reflect an assessment of the LUA access site and/or dressing. RNS 3 stated licensed nursing staff should have been assessing and documenting on the Nurses Dialysis Communication Records if Resident 87's access site had redness, swelling, drainage, and/or if the dressing was intact or present. RNS 3 further stated, the access site should be assessed to see if there are any changes to it so that the doctor can be informed and other interventions can be provided. During an interview on 3/26/2026 at 1:56 PM with the Director of Nursing (DON), the DON stated per facility protocol, the licensed nursing staff need to assess the residents receiving dialysis. DON stated the residents' dialysis access site before and after dialysis should be assessed and assessment should be documented on the Nurses Dialysis Communication Record to ensure the staff at the dialysis center will know the condition of the resident. During a review of the facility's P&P titled, Care of a Resident with End-Stage Renal Disease, revised 9/2010, the P&P indicated that residents with ESRD will be cared for according to current recognized standards of care and that the facility will communicate the status of the resident prior to going to dialysis center by completing the information in the communication form to the dialysis center.		

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F 0755 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview and record review, the facility failed to verify the identify for one (1) of 5 (five) sampled residents (Resident 20) observed for medication administration, prior to administering resident's medications as indicated on the facility's policy. This deficient practice had the potential of a medication error which could result to harm hospitalization and death. Findings: During a review of Resident 20's admission Record, the admission Record indicated the resident was admitted to the facility on [DATE] with the following but not limited to diagnoses of hypertension (HTN-high blood pressure), diabetes mellitus (DM-a disorder characterized by difficulty in blood sugar control and poor wound healing), and acute kidney failure (sudden, often reversible, loss of kidney function occurring within hours or day). During a review of Resident 20's Minimum Data Set (MDS, a resident assessment tool), dated 3/9/2025, the MDS indicated the resident had intact cognitive skills for daily decision making. The MDS also indicated Resident 20 required partial/moderate assistance (helper does less than half the effort. Helper lifts, holds, or supports trunk or limbs, but provides less than half the effort) with toileting hygiene, shower/bathe self, upper body dressing, lower body dressing, putting on/taking off footwear and personal hygiene. During a medication administration observation on 3/25/2026 at 9:10 AM, Licensed Vocational Nurse 5 (LVN 5) was observed not checking Resident 20's arm band to identify the resident prior to medication administration. During an interview on 3/25/2026 at 9:30AM, LVN 5 stated she did not and should have checked Resident 20's arm band prior to medication administration. LVN 5 stated it was important to identify the resident prior to medication administration to ensure it is the right resident. During a review of the facility's Policy and Procedure (P&P) titled, Administering Medications, dated 10/2024, the P&P indicated the individual administering medications verify the resident's identity before giving the resident his/her medications. Methodes of identifying the residents include checking identification band.		

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F 0842 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to ensure documentation of the Medication Administration Record (MAR - a document used to record the administration of prescribed medications) was accurate for one (1) of 1 sampled resident (Resident 85), reviewed for respiratory. Resident 85's MAR did not indicate oxygen therapy (medical treatment that provides additional oxygen to individuals who cannot get enough oxygen on their own due to conditions like lung disease or acute respiratory distress) was provided for 11 days in 3/2026. This failure had the potential for Resident 85's interdisciplinary team (IDT - a coordinated group of experts from several different fields) to conclude Resident 85 did not receive or need oxygen therapy, which could lead to inappropriate care planning, delayed interventions, and an increased risk of respiratory decline. Findings: During a review of Resident 85's admission Record, the admission Record indicated Resident 85 was originally admitted to the facility on [DATE] and readmitted on [DATE], with diagnoses that included dementia (a progressive state of decline in mental abilities), Parkinson's disease (a progressive disease of the nervous system marked by tremor, muscular rigidity, and slow, imprecise movements) and hypertensive heart disease (heart complications caused by high blood pressure that is present over a long time). During a review of Resident 85's Minimum Data Set (MDS- a resident assessment tool), dated 1/16/2026, the MDS indicated Resident 85 had severely impaired cognitive (ability to understand and make decisions) skills for daily decision making. The MDS indicated Resident 85 was partial/moderate assistance (helper does less than half the effort) with oral, toileting and personal hygiene, bathing and dressing, and setup or clean-up assistance (helper sets up or cleans up; resident completes activity) with eating. During a review of Resident 85's Order Summary Report, dated 3/25/2026, the Order Summary Report indicated oxygen two (2) liters (L- a unit of measurement in volume) a minute (MIN) via nasal cannula (a small plastic tube, which fits into the person's nostrils for providing supplemental oxygen) as needed to maintain oxygen saturation level (O2 sat- a measurement of how much oxygen the blood is carrying as a percentage) at 92 percent (%) call medical doctor (MD) if there is no improvement in O2 sat level, with an order start date of 11/1/2025. During a concurrent interview and record review on 3/25/2026 at 10:44 AM with Licensed Vocational Nurse 1 (LVN 1), Resident 85's Weights and Vitals Summary, dated 3/1/2026 through 3/25/2026, was reviewed. The Weights and Vitals Summary indicated Resident 85's O2 sat was obtained while Resident 85 was receiving oxygen via nasal cannula at varied dates in 3/2026: on 3/2/2026, 3/3/2026, 3/6/2026 through 3/10/2026, 3/12/2026 through 3/14/2026 and 3/22/2026 (total of 11 days). LVN 1 stated per Resident 85's record, the resident received oxygen via nasal cannula, so that should be documented and reflected in the resident's MAR, since it was given. During a concurrent interview and record review on 3/25/2026 at 4:30 PM with Registered Nurse 2 (RN 2), Resident 85's MAR, dated 3/1/2026 through 3/31/2026 was reviewed. The MAR indicated an order for oxygen 2L/MIN via NC as needed to maintain O2 sat at 92% and failed to indicate any documented administration of oxygen to Resident 85 from 3/1/2026 through 3/25/2026. RN 2 stated Resident 85's MAR should have a document to show when Resident 85 was administered oxygen on the same dates (3/2/2026, 3/3/2026, 3/6/2026 through 3/10/2026, 3/12/2026 through 3/14/2026 and 3/22/2026). Resident 85's O2 saturation records indicated the resident received oxygen via NC because oxygen was a medication that was administered to Resident 85. RN 2 further stated Resident 85's MAR is not accurate or complete because the administered oxygen was not documented and that it was important for Resident 85's MAR to be accurate so that Resident 85's health care providers can know how Resident 85 is doing overall. During a review of the facilities policy & procedures (P&P) titled, Charting and Documentation, revised 7/2017, the P&P indicated that all services (including administered medications and treatments) provided to the resident, progress toward the care plan (continued on next page)		

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F 0842 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	goals, or any changes in the resident's condition record shall be documented in the resident's medical record and that the medical record should facilitate communication between the interdisciplinary team regarding the resident's condition and response to care. The P&P also indicated documentation in the medical record will be complete and accurate. During a review of the facility's P&P titled, Oxygen Administration, revised 10/2010, the P&P indicated after giving oxygen, the following should be documented in the resident's record: The date and time the procedure was performed. The name and title of the individual who performed the procedure. The rate of oxygen flow, route and rationale. The frequency and duration of the treatment. The reason for the PRN (given as needed or requested) administration. How the resident tolerated the procedure. The signature and title of the person recording the data.		

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F 0550 Level of Harm - Potential for minimal harm Residents Affected - Many	Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights. Based on observation, interview, and record review, the facility failed to ensure the Residents' Rights information was posted in a prominent and accessible location within the facility, as indicated in the facility's policy. This deficient practice had the potential to prevent residents from being aware of, and understanding how to exercise, their rights, advocate for their needs, or report concerns regarding their care. Findings: During a concurrent observation and interview on 3/26/2026 at 8:34 AM with the Social Services Director (SSD), a copy of the Residents' Rights was not posted or displayed in any prominent area of the facility. The SSD stated the facility does not post the Resident's Rights and that copies are only provided to residents upon request at the time of admission. During an interview on 3/26/2026 at 10:15 AM with the Administrator, the Administrator stated the Residents' Rights are not currently posted in the facility. The Administrator stated the facility policy required for the Residents' Rights to be posted. During a review of the facility's Policy and Procedure (P&P) titled, Resident Rights, dated 2/2021, the P&P indicated federal and state laws guarantee certain basic rights to all residents that include resident's right to be notified of the medical condition and communication with and access to people and services, both inside and outside of the facility. The facility policy stated copies of the residents' rights are posted throughout the facility.		