

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055252	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/02/2024
NAME OF PROVIDER OR SUPPLIER Orange Healthcare & Wellness Centre, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 920 West LA Veta Street Orange, CA 92868	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0559</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to share a room with spouse or roommate of choice and receive written notice before a change is made.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 48332</p> <p>Based on interview, medical record review, facility document review, and facility P&P review, the facility failed to ensure the written notification of room changes were provided to the resident and RP for two of two sampled residents (Residents 7 and 8). This failure had the potential for violating the residents' rights.</p> <p>Findings:</p> <p>Review of the facility's P&P titled Room or Roommate Change revised 3/2018 showed prior to changing a room or roommate assignment, the resident, the resident's representative (if available), and the resident's new roommate will be provided timely advance notice of such a change.</p> <p>A. The notice of a change in room or roommate assignment must be given in writing, and will include the reason(s) for such change.</p> <p>B. The Facility will use SS - 12 - Form A - Notification of Room Change or SS-12 - Form B Notification of Roommate Change to notify the resident, or the resident's representative of the room or roommate change.</p> <p>On 8/1/24 at 1120 hours, an interview was conducted with the SSD. The SSD was asked regarding the facility's process for room transfers and the requirements in room changes. The SSD stated the residents could transfer their rooms either due to incompatibility, per family request, or need for isolation. The SSD further stated the facility must notify the resident, RP, or family member and the resident already in the room of the new resident would be moving to. After the movement, the residents needed to be checked if everything was okay. The SSD stated there should be the Room Change transfer form completed during the room transfer.</p> <p>On 8/1/24 at 1202 hours, the SSD provided a list of room transfers for review. Review of the room transfer list showed Residents 7 and 8 had their room changes on 7/25/24.</p> <p>a. Medical record review for Resident 7 was initiated on 8/2/24. Resident 7 was admitted to the facility on [DATE].</p> <p>Review of Resident 7's H&P Examination dated 7/11/24, showed Resident 7 was nonverbal, confused and did not have mental capacity to make decisions.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0559</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Further review of Resident 7's medical record failed to show documentation the RP was notified of the room change prior to moving rooms.</p> <p>b. Medical record review for Resident 8 was initiated on 8/2/24. Resident 8 was admitted to the facility on [DATE].</p> <p>Review of Resident 8's H&P examination dated 7/18/24, showed Resident 8 had mental capacity to make decisions.</p> <p>Review of Resident 8's medical record failed to show documentation Resident 8 was notified of the room change prior to moving rooms.</p> <p>On 8/1/24 at 1332 hours, a follow-up interview was conducted with the SSD. The SSD stated the Admissions Director would talk to the residents, RPs or family regarding room changes. The SSD was asked if the facility provided the written notification to the residents, RP or family regarding room changes. The SSD stated according to the Admissions Director, there was no room change form provided to document room changes. The SSD further stated the room change notifications were done verbally.</p> <p>On 8/1/24 at 1505 hours, an interview was conducted with Resident 8. Resident 8 was asked what date he moved to his current room. Resident 8 stated he did not recall the exact date but was transferred about a week ago. Resident 8 was asked if someone talked to him about being transferred to his current room. Resident 8 stated someone verbally informed him of the room change, but he was not provided a written notice or documentation.</p> <p>On 8/1/24 at 1516 hours, an interview was conducted with the Admissions Director. The Admissions Director was asked about the facility process for room changes. The Admissions Director stated they informed the residents and/or family of the room change verbally. The Admissions Director was asked if the written notice was provided regarding room changes. The Admissions Director stated they only provided a verbal notification. The Admissions Director confirmed Residents 7 and 8 did not have documented room changes.</p>