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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055328 | (X2) MULTIPLE CONSTRUCTION A. Building B. Wing | (X3) DATE SURVEY COMPLETED 07/01/2024 |
| NAME OF PROVIDER OR SUPPLIER University Care Center | | STREET ADDRESS, CITY, STATE, ZIP CODE 5602 University Ave San Diego, CA 92105 | |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
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| <p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</p> <p>39220</p> <p>Based on observation, interview, and record review, the facility failed to provide documented evidences that the maintenance department was proactive in documenting weekly maintenance checks for room and facility temperatures during extreme temperature changes.</p> <p>As a result, the facility was unable to show documented evidence the facility and room temperatures were safe and comfortable over the past year.</p> <p>Findings:</p> <p>On 6/27/24, an unannounced visit was made to the facility, regarding a complaint of the buildings' air conditioner not functioning in the east hallway.</p> <p>On 6/27/24 at 1:25 P.M., an observation was conducted of the east hallway which consisted of resident rooms 10-29. All the rooms had one or more fans in them, and a small air conditioner unit was in one room. Seven ceiling fans ran the length of the hallway and were all functioning.</p> <p>On 6/27/24 at 1:28 P.M., an interview was conducted with Resident 3. Resident 3 stated her room was hot and had been like that for, Several days. Resident 3 stated she was told the air conditioner was broken and they were waiting for a part to fix it.</p> <p>On 6/27/24 at 1:45 P.M., an interview was conducted with the Director of Maintenance (DM). The DM stated he was informed the air conditioner on the east hallway, had stopped working Sunday night (7/23/24). On Monday morning (7/24/24) the DM immediately informed the Administrator (ADM) and requested a repair company to come troubleshoot the issue.</p> <p>The DM continued stating he was informed the blower for the air conditioner was not working and needed to be replaced. The DM stated the blower part was replaced on 6/26/24, but then something went out on the air conditioner for the north hallway, which was now being repaired. The DM stated he routinely checked temperatures in a few rooms every week, usually in the morning hours. The DM stated he did not document the room temperatures and had not documented anything for at least a year. The DM stated the room temperatures should be maintained between 72-80 degrees Fahrenheit (F). The DM stated he had not checked the room temperatures after the air conditioner went out, because he was focused on getting it fixed.</p> <p>(continued on next page)</p> |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
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| <p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p> | <p>On 6/27/24 at 1:39 P.M., the DM performed room temperature checks on all the rooms with a laser gun (measures the infrared radiation emitted from a surface). One room in the north hall was recorded at 81.5 F. Two rooms in the east hall were recorded at 80.5 F. The lowest room temperature was in the west hallway recorded at 74.0 F, with the hallway door being closed. The DM was asked to locate his binder that previously recorded temperatures during his weekly temperature checks.</p> <p>On 6/27/24 at 2:07 P.M., the DM returned, stating he could not find the binder and he had no idea when he last recorded a room temperature. The DM stated he should be logging the temperatures to prove they were done, and the temperature was safe.</p> <p>On 6/27/24 at 2:21 P.M., an interview was conducted with ADM. The ADM stated he started at the facility on 6/24/27 and was aware the air conditioner in one hallway was not functioning, because the DM had informed him, and a family member had complained. The ADM stated he was unaware the DM was not performing temperature checks during the outage. The ADM stated he expected the DM to be recording temperatures weekly and daily when the air conditioner was not working properly. The ADM stated temperature checks were important to sure the temperatures were safe and comfortable for their residents, staff, and visitors.</p> <p>According to the facility's policy, titled Maintenance Service, dated December 2009, The Maintenance Department is responsible for maintaining the buildings, grounds, and equipment in a safe and operable manner at all times .8. The Maintenance Director is responsible for maintaining the following records/reports: .k. Inspection of building .m. Maintenance schedules .</p> | | |