

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055331	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/07/2024
NAME OF PROVIDER OR SUPPLIER San Rafael Healthcare & Wellness Center, LP		STREET ADDRESS, CITY, STATE, ZIP CODE 1601 5th Avenue San Rafael, CA 94901	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that nurses and nurse aides have the appropriate competencies to care for every resident in a way that maximizes each resident's well being.</p> <p>38322</p> <p>Based on interview and record review the facility failed to develop a system for validating the competencies of registry nurses. This failure had the potential to result in residents being cared for by nurses who may not have all the skills needed to provide safe care.</p> <p>Finding:</p> <p>During an interview on 5/7/24 at 12 p.m., the personnel file of a registry nurse who was involved in a facility reported incident was requested for review. Director of Nursing (DON) stated the nurse's personnel records were on file with the staffing agency and copies would need to be requested from the agency. DON took down a list of records this surveyor wanted to see, which included the nurse's competency evaluation.</p> <p>Review of an email correspondence on 5/9/24 at 10:43 a.m. revealed Administrator indicated he had requested the nurse's competency evaluation from the staffing agency with a request that it be sent urgently.</p> <p>On 5/10/24 at 8:56 a.m. and 4 p.m., phone calls were made to DON and Administrator requesting a status update on the nurse's competency evaluation with no reply.</p> <p>During an interview on 6/7/24 at 10:22 a.m., DON stated she and Administrator had attempted several times to obtain the documentation of the registry nurse's competency evaluation, but the staffing agency had not been responsive. When queried, DON stated she did not know how the agency evaluated the nurses' skills. DON verified that without documentation that the evaluation had been done, she did know whether or not the agency had actually done a skills evaluation.</p> <p>During an interview on 6/17/24 at 10:25 a.m., Administrator stated their contract with the staffing agency indicated the nurses the agency provided had the skill set needed to work in the facility and they had a good faith understanding that those skills had been evaluated in the timeframe in the contract. Administrator stated he did not know the staffing agency's process for evaluating the nurses' competencies, but he was hoping to get that information soon.</p> <p>A copy of the contract with the staffing agency was requested but not provided.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0726</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Review of facility policy and procedure Staff Competency Assessment, last revised 3/17/22, indicated Competency assessments will be performed upon hire during the employee's 90-day employment period, annually, and anytime new equipment or a procedure is introduced and as needed. Further review of this policy and procedure revealed no mention of evaluating the competency of registry staff.</p> <p>A policy and procedure for competency evaluation for registry nurses was requested but not provided.</p>		