

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055489	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/16/2025
NAME OF PROVIDER OR SUPPLIER Shasta View Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1795 Walnut Street Red Bluff, CA 96080	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0584 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to ensure five of 15 sampled residents (Resident 1, 2, 4, 7, and Resident 15) had a safe, comfortable and home like environment when the facility air conditioning was not working adequately. This failure caused restlessness, irritability, increased anxiety (a feeling of fear, dread, and uneasiness), insomnia (loss of sleep) and the potential for negative clinical outcomes. Based on observation, interview, and record review, the facility failed to ensure five of 15 sampled residents (Resident 1, 2, 4, 7, and Resident 15) had a safe, cool, and home-like environment when the facility's air conditioning was not working effectively. This failure caused restlessness, irritability, increased anxiety (a feeling of fear, dread, and uneasiness), insomnia (loss of sleep) and the potential for negative clinical outcomes. Findings: A review of the facility's policy revised 8/2024, titled, Loss of Heating or Cooling, indicated it is the policy of this facility to take immediate actions when the facility's heating or cooling systems are inoperable in order to maintain temperatures within the facility at 71-81 degrees Fahrenheit (F). The administrator is responsible for maintaining service contracts for routine and emergency maintenance of these systems. A review of the facility's policy revised 4/2025, titled, Safe and Homelike Environment, indicated In accordance with residents' rights, the facility will provide a safe, clean, comfortable and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. This includes ensuring that the resident can receive care and services safely. Comfortable and safe temperature levels means that the ambient temperature should be in a relatively narrow range that minimizes residents' susceptibility to loss of body heat and risk of hypothermia/ hyperthermia and is comfortable for the residents. A review of Resident 1's clinical record indicated Resident 1 was admitted to the facility on [DATE] with diagnoses that included diabetes (too much sugar in the blood), Bi-Polar disorder (a mental condition causing extreme shifts in mood, energy, and activities impacting daily life), anxiety, major depressive disorder (clinical depression with constant feeling of sadness and loss of interest), urinary incontinence with urinary device (supra-pubic catheter, a surgical insertion of a tube directly into the bladder that drains urine), fibromyalgia (a long term condition that causes widespread pain and fatigue), epilepsy (seizure disorder, abnormal brain activity), dysphagia (difficulty swallowing), and insomnia. During an interview on 7/11/25 at 3:45 pm, Resident 1 stated, I am miserable even with this fan, I am hot. I keep complaining and no one listens. It is hard to sleep when it is this hot. During an observation at 7/11/25 at 3:47 pm, with the Director of Maintenance (DM) the temperatures in Resident 1's room area were 80.4 F, 79.7 F, and 82.7 F. A review of Resident 2's clinical record indicated Resident 1 was admitted to the facility on [DATE] with diagnoses that included myocardial infarction (commonly known as heart attack), pulmonary embolism (PE, a blood clot or blockage in the lung artery), atrial fibrillation (fast and irregular heart beat), congestive heart failure (CHF, long term condition when the heart struggles to circulate blood effectively), Takotsubo Syndrome (broken heart syndrome, when the heart muscle becomes suddenly weakened following severe emotional or physical stress), hypothyroidism (underactive thyroid), adjustment disorder with anxiety and depressed mood (mental health condition that develops in response to a stressful life event or change with a group of symptoms including anxiety and sadness), and history of falling. During a concurrent observation and interview on 7/11/25 at 3:50 pm, Resident 2 was lying in bed, wearing a t-shirt, no pants, only a brief with no covers. Resident 2 stated, I am sorry to not be completely dressed, it is too hot to wear clothes. I am hot. During an observation at 7/11/25 at 3:51 pm, with DM the temperatures in Resident's 2's room area were 81.1 F and 79.7 F. A review of Resident 4's clinical record indicated Resident 4 was admitted to the facility on [DATE] with diagnoses that included diabetes, atrial fibrillation, CHF, cardiac pacemaker (a small electrical device surgically placed into the chest, used to control or increase the heart rate), Alzheimer's disease (most common cause of dementia, that slowly destroys memory and thinking skills, and eventually the ability to complete simple tasks), major depressive disorder and insomnia. During an interview on 7/11/25 at 3:52 pm, Resident 4 stated, We are all hot, it is hard to sleep, and my blood sugars have been running higher. I think it is the heat, because I am stressed about this. I have a fan beside me, but it is still too hot. During an observation at 7/11/25 at 3:53 pm, with DM the temperatures in Resident 4's room area were 81.5 F and 78.4 F. A review of Resident 7's clinical record indicated Resident 7 was admitted to the facility on [DATE] with diagnoses that included diabetes, CHF, cirrhosis of the liver (scarring of the liver which limits the function of the liver to filter toxins), dvenhania ascites (fluid buildup in the abdomen), hyponatremia (low sodium levels</p>		