

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055516	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/22/2024
NAME OF PROVIDER OR SUPPLIER Chico Terrace Healthcare & Wellness Centre, LP		STREET ADDRESS, CITY, STATE, ZIP CODE 188 Cohasset Lane Chico, CA 95926	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Keep all essential equipment working safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 49934</p> <p>Based on observation, interview, and record review the facility failed to ensure that facility air temperatures were at a comfortable level for resident rooms and hallways on Station 2. These failures resulted in residents to feel uncomfortable, tired, horrible, and lost sleep.</p> <p>Findings:</p> <p>A review of a facility policy titled, Extreme Weather , revised on 01/01/12, indicated that the facility responds to extreme weather in a prompt manner to protect the health and safety of residents. The purpose is to provide residents, visitors, and staff with a comfortable and safe environment during extreme weather.</p> <p>A review of a facility policy titled, 4.6. Extreme Weather - Heat or Cold , undated, indicated it is the policy of the facility to protect residents, staff, and others who may be visiting from harm. The priority of the facility is to minimize stress that the residents could experience from extreme temperatures. To mitigate (to make less severe, serious, or painful), the facility rigorously maintains their systems of heating, ventilation and air conditioning, and generator.</p> <p>A review of an on-line weather resource at accuweather.com indicated that temperature ranges from 06/02/24, to 06/16/24, had outside temperatures of 82 degrees Fahrenheit (F) to 102 degrees F.</p> <p>During review of an invoice from a heating and air conditioning company, dated 05/24/24, indicated that the heating and air conditioning company had previously diagnosed this unit before on 10/25/23, the unit has the same issues, and the repairs were never made.</p> <p>During a review of instructions for taking ambient (current) air temperatures provided by a web based maintenance tracking system the facility used, indicated that all buildings are required to maintain an ambient temperatures in a range from 71 to 81 degrees Fahrenheit. The variance in temperature must not adversely affect resident health and safety. It also indicated that it was important to take into consideration the effective air temperature and the impact that humidity and air movement in the building may have on comfort.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0908</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a concurrent observation and interview, a facility environmental tour on 06/14/24 at 1:36 PM with the Maintenance Director (MD), room temperatures were as follows: room [ROOM NUMBER] with temperature of 80.5 to 81 degrees F, room [ROOM NUMBER] with temperatures of 81 to 81.5 degrees F, room [ROOM NUMBER] with temperatures of 81.5 to 82.5 degrees F. At 3:14 PM the temperature of Station 2 hallway was 80 degrees F, with Station 1 hallway temperature at 78 degrees F.</p> <p>During an interview on 06/14/24 at 2:35 PM, Resident 1 stated, The temperatures went to pot, it was ungodly hot in here and made it me feel horrible during the first few weeks of June 2024.</p> <p>During an interview on 06/14/024 at 2:43 PM, Resident 2 stated, the first few weeks of June 2024 were, a little warm and it made me feel tired .</p> <p>During an interview on 06/14/024 at 2:44 PM, Resident 3 stated that during June of this year, the weather was hot and, It was too warm in the room and hallways. I was tired and had difficulty sleeping. The portable air conditioning units help in the halls but not in the room .</p> <p>During an interview on 06/14/24 at 2:51 PM, Resident 4 stated, It got hot, and I was uncomfortable during the first two weeks of June 2024.</p> <p>During a concurrent interview and record review on 06/14/24 at 1:22 PM, the MD stated there was an estimate performed by a heating and air conditioning company on 10/25/23. He stated that he did not receive the invoice because the company did not have the correct email address on file for him. The facility received the 10/25/23 invoice when they had another estimate conducted on 05/24/24.</p> <p>During an interview on 06/14/24 at 2:03 PM, the Administrator (Admin) stated that in October of 2023 the facility was no longer focused on the failing air conditioning unit due to cooler weather. The Admin stated she did not follow-up on the status of the air conditioning unit, but instead left it in the hands of the MD.</p> <p>During an interview on 06/14/24 at 2:07 PM, the MD confirmed that the facility was not addressing the failing unit because of the cooler months coming up. The MD stated, that as far as he knows, the air conditioning unit started to have issues in August of 2023. There are 9 units for cooling the building, and Unit 1 for Station 2 will be replaced, and Unit 9 for the Lobby and Therapy area will be repaired. Currently, there are two portable air conditioning units on Station 2.</p>