

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  055612	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  06/11/2024
NAME OF PROVIDER OR SUPPLIER  Feather River Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1 Gilmore Lane Oroville, CA 95966	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b> 43739</p> <p>Based on observation, interview, and record review the facility failed to ensure the temperatures were at comfortable levels for six of 21 sampled Resident Rooms (room [ROOM NUMBER],5, 6, 7, 8, and 9). These failures resulted in Resident 1 to be uncomfortable, feeling hot and sweaty.</p> <p>Findings:</p> <p>During a review of the facility's policy titled, Safe and Homelike Environment , undated, indicated:</p> <ol style="list-style-type: none"> <li>1. In accordance with residents' right, the facility will provide a safe, clean, comfortable, and homelike environment.</li> <li>2. The facility will maintain comfortable and safe temperature levels - The facility should strive to keep the temperature in common resident areas between 71- and 81-degrees Fahrenheit (F).</li> </ol> <p>During a review of Resident 1's clinical record, indicated that Resident 1 was admitted to the facility on [DATE] with diagnoses which included acute myocardial infraction (commonly known as a heart attack, usually occurs when a blood clot blocks blood flow to the heart. Without blood, tissue loses oxygen and dies), acute respiratory failure (the lung couldn't get enough oxygen into the blood), and chronic kidney disease. Resident 1 was his own health care decision maker.</p> <p>A review of an online weather resource on <a href="http://www.wunderground.com">www.wunderground.com</a>, indicated on 6/11/2024, at 4:53 pm, the outside temperature was 101 degrees F.</p> <p>During an observation and interview on 6/11/2024 at 5:22 pm in Resident 1's room,</p> <ol style="list-style-type: none"> <li>1. Observed two electric fans next to the residents' beds were on.</li> <li>2. Observed an unplugged portable air-conditioner (P-AC) by the sliding glass door that led to the outside.</li> <li>3. Observed an Oxygen concentrator (a medical device that takes in air from the room and filter out nitrogen. The process provides the higher amounts of oxygen needed for oxygen therapy) next to Resident 1's bed was off.</li> </ol> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>4. Observed Resident 1 was wearing a nasal cannula (a device used to deliver supplemental oxygen or increased airflow to a person in need of respiratory help) that was connected to a portable oxygen tank next Resident 1's bed.</p> <p>5. A Family Member (FM) of Resident 1's roommate stated, the facility's air conditioner was broken around 12 noon today. Everything was fine this morning. We were okay with those fans from now. The FM stated, we couldn't use that P-AC because it would cause the circus to trip and shut off Resident 1's oxygen machine. So, they brought that oxygen tank here for Resident 1.</p> <p>6. Resident 1 stated that the room was hot, but she felt fine for now.</p> <p>7. The room temperature was checked, and the temperature reading was 85 degrees F.</p> <p>During an interview on 6/11/2024 at 5:40 pm with the Director of Maintenance (DM), the DM stated:</p> <ol style="list-style-type: none"> <li>The Heating, Ventilation, and Air Conditioning (HVAC) unit stopped working around 1 pm today.</li> <li>The transformer (an electrical machine that change electricity from one voltage to a different voltage) was old and we were in the process of searching for the part to replace it .</li> <li>The circuit breaker (an electrical switch designed to protect an electrical circuit from damage caused by overcurrent/overload or short circuit) for Resident 1's room, covered not only that room, but it also covered another three rooms, when those four rooms were all using the P-ACs at the same time, it overloaded the circuit, and caused that breaker to trip.</li> <li>The plan was to replace the transformer and the entire breaker panel, so that each breaker only covers two rooms.</li> <li>The contractor who would bring the new transformer and breakers should be arrived at the facility within 30 minutes.</li> </ol> <p>During an interview on 6/11/2024 at 6:37 pm with the administrator (ADMIN), the ADMIN stated the goal was to keep the room temperature in between 71 and 81degrees F.</p> <p>During an observation and interview on 6/11/2024 from 7:04 pm to 7:15 pm with the DM, 21 resident rooms, Dining room, North Hall, East Hall, South Hall, and [NAME] Hall areas were checked for temperature readings with the DM's laser thermometer (a thermometer that measures the temperature of an object from a certain distance). Six resident rooms' temperatures on the east wing were recorded to be: room [ROOM NUMBER] was 85.4 degrees F, room [ROOM NUMBER] was 90.3 degrees F, room [ROOM NUMBER] was 86.2 degrees F, room [ROOM NUMBER] was 84.4 degrees F, room [ROOM NUMBER] was 84.6 degrees F, and room [ROOM NUMBER] was 82.6 degrees F.</p> <p>During an observation and interview on 6/11/2024 at 7:24 pm in Resident 1's room, Resident 1 stated she felt hot and uncomfortable, Resident 1's face appeared to be flush and sweaty. The Director of Nursing (DON) stated that she offered to move Resident 1 to the dinning room which was much cooler, the facility was full and no empty room. Resident 1 refused and stated she needed her privacy. The DON then went to turn off the P-AC in room [ROOM NUMBER] and turned on the P-AC in Resident 1's room. The DON stated, we would have to let them take turn.</p> <p>(continued on next page)</p>		

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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A review of an online weather resource on <a href="http://www.wunderground.com">www.wunderground.com</a>, indicated on 6/11/2024, at 6:53 pm, the outside temperature was 100 degrees F.</p> <p>During a concurrent observation and interview on 6/11/2024 at 8 pm with the ADMIN, the ADMIN stated the HVAC unit hadn't been fixed yet, the ADMIN contacted the DM via phone call, the ADMIN stated that the DM told her the contractor arrived at the facility at 7:15 pm, and they needed to rewire the transformer, it would take sometimes.</p>