

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 07/30/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055775	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 05/29/2026
NAME OF PROVIDER OR SUPPLIER Orinda Care Center, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 11 Altarinda Road Orinda, CA 94563	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0557 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Honor the resident's right to be treated with respect and dignity and to retain and use personal possessions. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to protect personal belongings of four sampled residents (Resident 1, 2, 3, 4) and did not follow their policy to ensure the residents' personal property were properly logged upon admission and as necessary when: 1. Resident 1's clothes and personal items were reported missing and not all were found. 2. Residents 2, 3, and 4 had claimed they were missing clothes and personal items that were not reported. 3. Residents losing their clothes was one of the concerns discussed in the Resident council meeting on 4/23/26 and there was no evidence that it was resolved. 4. There was no evidence that the personal belongings for Resident 2 and 4 were inventoried upon admission and no evidence that they were updated subsequently for Residents 2 and 3. This failure had compromised the rights of residents to retain personal possessions. 1. A review of the admission record for Resident 1 indicated Resident 1 was originally admitted on [DATE] and readmitted on [DATE] with diagnosis that included stroke with hemiparesis and hemiplegia, dementia, and depression. A review of Resident 1's Minimum Data Set (MDS, a resident assessment tool) dated 4/21/26 indicates a Brief Interview Mental Status (BIMS, a brief test to help detect cognitive impairment) score of 00 indicating severely impaired cognition. During a telephone interview on 5/12/26 at 8:33 a.m. with Resident 1's Responsible party (RP), RP stated there are so many things that are missing for Resident 1 and she had to go to the store and buy stuff because Resident 1 did not have it. RP stated she did not have the list at hand now. She stated she sent the list of the clothes/items missing to the social worker (SW) but had not heard anything from the social worker. During an interview on 5/27/26 at 2:25 pm with Certified Nursing Assistant (CNA) 1, CNA 1 stated if a resident is missing their clothes, the process is to go downstairs to the laundry to search for it. If they are unable to find it, they inform the laundry staff of the resident's name and a description of the missing items. The CNAs and laundry staff also report it to the SW. During a review of the printed electronic document titled, Personal Effects Inventory for Resident 1 dated 3/22/26, it indicated - 3 new t-shirts, 3 new pants, photos, pictures, books, other. During a concurrent interview and review on 5/28/26 at 4:05 p.m. with Social Services Director (SSD), the grievance log was reviewed. SSD stated nobody has stolen Resident 1's clothes and just got misplaced. SSD stated she found Resident 1's green blanket and it got missing again. SSD stated she found a couple of Resident 1's shirts. She stated the other missing clothes/items would turn up and she would keep looking for them. During a review of the Resident Council Meeting document dated 4/3/26, it indicated under Maintenance/Housekeeping, Laundry issues - residents don't get the right clothes after laundry with Activity Director (AD)'s comment - addressed with housekeeping department. During an interview on 5/28/26 at around 5:45 p.m. with AD, when asked what actions were taken regarding the concerns noted about laundry in the Resident council meeting minutes she provided, AD stated she contacted the department involved and they stated it was resolved. During a concurrent interview and review on 5/28/26 at 5:50 p.m. with SSD, the document titled, Grievance /Complaint Report form and Follow - up Investigation Report for Resident 1 dated 4/28/26 was reviewed. The document indicated, . the grievance was not resolved as not all items have been found - will continue to search and return as (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0557 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	found or replaced if needed. During a review of Resident 1's inventory provided by MRD on 5/28/26 at 6 p.m. titled, Articles acquired after admission, the document indicated multiple items on the list handwritten with multiple dates 5/14/23, 9/22/23, 12/15/24, 4/13/25, 8/3/25 on the first page and on the second page of the sheet, it indicated, (Missing List) with the following items dated 8/3/25 - 2 blankets missing, 2 pink pants, 1 red & black stretch pants, 1 pink sweatshirt, 1 gray blanket, 1 green T-shirt, 1 white T-shirt; and a list of items dated 12/28/25 - 1 grey electric blanket, 1 grey sweatshirt w/[NAME] name in the front; and a list of items dated 2/12/26 - 1 pair of pink socks, 1 pair of Zac and [NAME] long sleeve shirt (orange, gray, blue), and 1 gray Nike Jogger's pants. Provided, was a third document (plain sheet) handwritten that indicated found list - [NAME] Christmas blanket, grey blanket, peace blanket call mom floral pants, pink T-shirt, dark Gray pants. Not found list - winter hats, light pink pants, pink sweatshirt, grey shirt, lights grey pants, socks. During a concurrent observation and interview on 5/29/26 at around 12:55 p.m. outside the laundry room in the basement, with Laundry attendant (LA), Housekeeping/Laundry Supervisor HKLD, and Housekeeping staff (HKS), there were many personal clothes placed on a moving cart and couple of personal pillows placed on the clean linen cart. HKLD translated for LA as she could not understand English. HKLD stated the clothes belong to residents but have no names/labels and they are not able to know the specific residents they belong to. HKLD, HKS acknowledged there were HKLD, HKS acknowledged there were still issues with residents' personal clothing. HKS stated nobody is putting on name labels on residents' clothes. When asked, HKS stated social services are supposed to put the labels. HKLD stated sometimes they find soiled towels and personal clothes in the garbage. 2. A review of Resident 2's admission record (AR), AR indicated she was originally admitted [DATE] and readmitted [DATE]. A review of Resident 2's Minimum Data Set (MDS, a resident assessment tool) dated 2/20/26 indicates a Brief Interview Mental Status (BIMS, a brief scanner to help detect cognitive impairment) score of 13 indicating no cognitive impairment. During an interview on 5/27/26 at 4:03 p.m. with Resident 2, Resident 2 was lying in bed, alert. She was wearing a hospital gown. Resident 2 stated she was missing a lot of personal clothes, they looked for them, maybe in the laundry, but couldn't find them, so she stopped wearing dresses because she did not want anything stolen. Resident 2 stated she just wore gown and a sweatshirt when outside. Resident 2 stated her daughter replaced them and the second set of clothes were also stolen but she didn't report them. During an interview on 5/29/26 at around 3:40 p.m. with Medical Record Director (MRD), MRD confirmed there was no inventory record for Resident 2. MRD stated he searched for Resident 2's inventory and could not find any in the electronic record or in the hard chart. 3. A review of Resident 3's admission record (AR), AR indicated he was originally admitted [DATE] and readmitted [DATE]. A review of Resident 3's Minimum Data Set (MDS, a resident assessment tool) dated 4/16/26 indicated a Brief Interview Mental Status (BIMS, a brief scanner to help detect cognitive impairment) score of 13 indicating no cognitive impairment. During an interview on 5/28/26 at 1:47 p.m. with Resident 3, resident 3 stated he was missing his clipper, but he did not report it to anyone. During a follow up interview on 5/29/26 at 12:07 p.m. with Resident 3, Resident 3 stated his hair clipper was in a black case [NAME] brand and missing few weeks ago before May 1st. During an interview on 5/29/26 at 3:40 p.m. with Medical Record Director (MRD), MRD provided the inventory record for Resident 3 dated 4/10/26 but the hair clipper was not on the admission inventory nor was the inventory updated. 4. A review of Resident 4's admission record (AR), AR indicated he was admitted [DATE]. A review of Resident 4's Minimum Data Set (MDS, a resident assessment tool) dated 3/18/26 indicated a Brief Interview and Mental Status (BIMS, a brief scanner to help detect cognitive impairment) score of 15 indicating no cognitive impairment. During an interview on 5/28/26 at 5:22 p.m. with Resident 4, Resident 4 stated the concern about residents losing their clothes was brought up in the resident council meeting. When asked if the concern among others was resolved, Resident 4 stated, no resolution. Resident 4 stated he was missing his socks that never came back from laundry. He did not say if it was labeled or not. When asked, Resident 4 stated he did not report it and it has been weeks, and waiting for it to come (continued on next page)		

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F 0557 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	back.During an interview on 5/29/26 at around 3:40 p.m. with Medical Record Director (MRD), MRD provided the inventory record for Resident 4 dated 6/17/25, the inventory upon admission was not provided.During an interview on 5/29/26 at 4:20 p.m. with SSD, SSD was informed that other residents beside Resident 1 were missing their clothes that was not reported but brought up as a general concern in the resident council meeting; and there were many residents' clothes in the laundry with no names on them. SSD acknowledged residents have a right to have their garments washed and returned to them, and whatever belongings they have. SSD stated they have the obligations to the rights of the residents to have their personal belongings and it is a team effort and an obligation to ensure that happens.During a review of the facility's policy and procedure (P&P) titled, Personal Property, revised date August 2022, the P&P indicated Residents are permitted to retain and use personal possessions, including . clothing, as space permits, unless doing so would infringe on the rights or health and safety of other residents.The resident's personal belongings and clothing are inventoried and documented upon admission and updated as necessary.A review of the facility's P&P titled, Resident Rights, revised date February 2021, indicated, . retain and use personal possessions to the maximum extent that space and safety permit.		