

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055776	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/11/2024
NAME OF PROVIDER OR SUPPLIER Westview Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 12225 Shale Ridge Lane Auburn, CA 95602	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>38834</p> <p>Based on observation, interview and record review, the facility failed to have an effective pest control program and maintain sanitary conditions in the kitchen, when several flies were seen inside the kitchen and food preparation area and, small worm like creatures were observed crawling on the kitchen floor underneath the dishwashing sink.</p> <p>These failures had the potential to result in foodborne illnesses or inflict harm to 170 residents who received food from the kitchen.</p> <p>Findings:</p> <p>During an interview with Dietary Manager (DM) on 7/10/24, commencing at 10:05 a.m., the DM was asked if the facility had issues with flies in the kitchen. The DM stated, Might have some . Flies are worse in the summer, we have some here and there, but not a lot. The DM stated the facility had pest control company coming every month to replace fly trappers and glue traps inside the kitchen and to spray outside the facility. The DM added, If any serious issues with flies or other insects, we call pest control and they come more often.</p> <p>A tour of the kitchen including the food preparation area and storage room, accompanied by the DM was conducted on 7/10/24 at 10:30 a.m. The kitchen was observed with two live flies moving near the stove, two flies near the sink area where cleaned glasses were stored and, two live flies in the dry storage room. The DM acknowledged there were a few flies in the kitchen and added, Shouldn't be here . Hopefully they will get into fly traps at night.</p> <p>During a continued tour of the kitchen area on 7/10/24, at 10:45 a.m., an uneven and deteriorating floor tiles located under the sink were noted. A white plastic substance with blackish residue was observed on the tile next to the wall. An opening that was approximately 2 inches was noted where the sink pipe entered the wall. The tiled floor was wet and cluttered with small pieces of food debris and lots of black worm like creatures crawling and wiggling fast on the tiles and in the areas of missing grouting between the floor tiles. The Kitchen Staff (KS 1) who accompanied the Department validated that there were lots of worm looking creatures.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0925</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a concurrent observation and interview with the DM on 7/10/24 at 10:56 a.m., the DM explained that the white plastic foam was an insulation for the water leak and was placed when one of the pipes got damaged about a month ago. The DM confirmed there were worm like crawling creatures moving fast and wiggling on the tile floor and between the grout. The DM used a paper towel, wiped the floor where the moving creatures were wiggling. Upon closer inspection, the creatures looked like thin worms, approximately 1 cm (centimeter, unit of measurement) long. The DM was not able to explain what those creatures were and added, Not maggots. I think these are small worms coming from underneath of the tiles. Should not be here. Will pour some bleach on it . will call Pest Control.</p> <p>During a concurrent observation and interview with Infection Control Nurse (ICN) on 7/10/24 at 11 a.m., the ICN stated she performed inspection of the kitchen area every month or more often. The ICN observed the fast wiggling creatures and was not able to explain what they were. The ICN stated, Not sure what it is but it should not be here in the kitchen. The ICN acknowledged that there was a fly crawling on the wet flooring in the area where the worm like creatures were located.</p> <p>During an interview with KS 3 on 7/10/24 at 11:10 a.m., the KS 3 validated that there were a few flies in the kitchen. The KS 3 stated the kitchen had issues with maggots below the sink and the dishwasher about a month ago. The KS 3 further stated there was flooding underneath, and the floor tiles got loose from the water leak.</p> <p>A review of the log for the Pest Control services provided at the facility dated 5/14/24 indicated, Found evidence of heavy flying insect activity.</p> <p>A review of the log for the Pest Control services dated 5/28/24 indicated, Observed kitchen and hallways and found significant flying pest activity .Please, do not hesitate to contact [name of the company] if you have any questions or concerns.</p> <p>A review of the log for the Pest Control services dated 6/28/24 indicated, Kitchen, storage, and common area found significant gnat activity and house fly activity.</p> <p>A review of the facility's policy titled, Sanitation, dated 2023, indicated, On a monthly basis, a pest control company will inspect and service the Food & Nutrition Department. If at any time additional servicing needed, the pest control company will be notified.</p> <p>A review of the facility's policy titled, FLY AND VERMIN CONTROL, dated 2023, indicated, Flies are carriers of disease and are a constant enemy of high standards of sanitation in the Food & Nutrition Services Department.</p> <p>A review of the FDA (Food and Drug Administration) document titled Food Code, dated 2022, section 6-202.15 Outer Openings, Protected, indicated, a FOOD ESTABLISHMENT shall be protected against the entry of insects .by: (1) Filling or closing holes and other gaps along floors, walls. Section 6-501.111 Controlling Pests, indicated, The PREMISES shall be maintained free of insects .other pests. The presence of insects . and other pests shall be controlled to eliminate their presence on the PREMISES by .(B) Routinely inspecting the Premises for evidence of pests .</p>		