

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  055798	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  10/03/2024
NAME OF PROVIDER OR SUPPLIER  Vasona Creek Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE  16412 Los Gatos Boulevard Los Gatos, CA 95032	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 44733</b></p> <p>Based on interview, observation, and record review, the facility failed to ensure care and services were provided in accordance with professional standards of practice for 13 of 28 sampled residents (Residents 1, 2, 3, 4, 5, 6, 7, 8, 9, 10, 11, 12, and 13) when there were multiple days for which there was no evidence of documentation that scheduled treatments were provided. This failure had the potential to compromise the residents' health, safety, and overall well-being.</p> <p>Findings:</p> <p>1. Review of Resident 1's physician order dated 5/15/24 indicated he had an order for, [NAME] external paste (topical cream used to aid in wound healing) 40 %, apply to bilateral buttocks topically every shift. Review of Resident 1's treatment administration record (TAR) indicated in the months of 8/2024, there were 15 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>During an interview and observation on 9/4/24 at 12:53 p.m. with Resident 1 in his room, he was sitting up in a wheelchair and stated staff did not apply the cream to his buttocks in the evening.</p> <p>Review of Resident 1's Minimum Data Set (MDS, an assessment tool) dated 8/01/24 indicated he had a brief interview of mental status (BIMS, a structured cognitive test) score of 15 (cognitively intact).</p> <p>2. Review of Resident 2's physician order dated 7/29/23 indicated he had an order for, Hydrocortisone cream (topical cream used to aid for rash/itchiness) 1 %, apply to itchy areas topically two times a day. Review of Resident 2's TAR indicated in the months of 8/2024, there were 5 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>Review of Resident 2's physician order dated 7/29/23 indicated he had an order for, Nystatin powder (topical powder), apply to whole body topically two times a day for redness. Review of Resident 2's TAR indicated in the months of 8/2024, there were 12 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>3. Review of Resident 3's physician order dated 1/27/24 indicated he had an order for, Clobetasol propionate external solution (topical solution), apply to face topically three times a day for facial rash. Review of Resident 3's TAR indicated in the months of 8/2024, there were 12 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview and observation on 9/4/24 at 12:50 p.m. with Resident 3 in his room, he was sitting up in a wheelchair and stated staff did not apply the lotion to his face most of the evening.</p> <p>Review of Resident 3's MDS dated [DATE] indicated he had a BIMS score of 15 (cognitively intact).</p> <p>4. Review of Resident 4's physician order dated 12/23/23 indicated she had an order for, Lotrimin AF external cream (topical cream) 1 %, apply to back and right palm topically two times a day. Review of Resident 4's TAR indicated in the months of 8/2024, there were 5 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>5. Review of Resident 5's physician order dated 4/3/24 indicated he had an order for, Lotrisone external cream (topical cream) 1-0.05 %, apply to rash topically every day and evening shift for itchiness/rash. Review of Resident 5's TAR indicated in the months of 8/2024, there were 13 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>During an interview and observation on 9/04/24 at 12:58 p.m. with Resident 5 in front of his room, he was sitting up in a wheelchair and stated staff did not apply the cream to his face most of the days. Resident stated, Look at my face. Resident 5's face was observed with some spots of skin peeling and redness.</p> <p>Review of Resident 5's MDS dated [DATE] indicated he had a BIMS score of 13 (cognitively intact).</p> <p>6. Review of Resident 6's physician order dated 1/5/24 indicated he had an order for, Clotrimazole cream (topical cream) 1 %, apply to bilateral toes topically every day and evening shift for redness. Review of Resident 6's TAR indicated in the months of 8/2024, there were 13 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>7. Review of Resident 7's physician order dated 10/26/23 indicated she had an order for, Lotrisone cream (topical cream) 1-0.05 %, apply to abdomen/back topically every day and evening shift for rash. Review of Resident 7's TAR indicated in the months of 8/2024, there were 13 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>During an interview and observation on 9/4/24 at 1:05 p.m. with Resident 7 in her room, she was lying in bed and stated staff did not apply the cream to her tummy or back, but the rash did not bother her that much.</p> <p>Review of Resident 7's MDS dated [DATE] indicated she had a BIMS score of 14 (cognitively intact).</p> <p>8. Review of Resident 8's physician order dated 7/30/24 indicated he had an order for, [NAME] maximum strength external paste (topical cream) 40 %, apply to per additional orders topically every shift for diaper rash prevention. Review of Resident 8's TAR indicated in the months of 8/2024, there were 9 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>Review of Resident 8's physician order dated 7/28/24 indicated he had an order for, Wound care (abdominal folds): cleanse redness with warm water, soapy cleansing cloths, and dry thoroughly. Apply Nystatin every shift. Review of Resident 8's TAR indicated in the months of 8/2024, there were 9 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>9. Review of Resident 9's physician order dated 10/21/22 indicated he had an order for, Calmoseptine ointment (topical ointment) 0.44-20.6 %, apply to abdominal topically in the evening for rash. Review of Resident 9's TAR indicated in the months of 8/2024, there were 11 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>Review of Resident 9's physician order dated 10/21/22 indicated he had an order for, Clindamycin phosphate lotion (topical lotion) 1 %, apply to affected area topically two times a day. Review of Resident 9's TAR indicated in the months of 8/2024, there were 12 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>Review of Resident 9's physician order dated 10/21/22 indicated he had an order for, Hydrocortisone external cream (topical cream) 1 %, apply to back topically every day and evening shift for rashes. Review of Resident 9's TAR indicated in the months of 8/2024, there were 12 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>10. Review of Resident 10's physician order dated 9/29/23 indicated he had an order for, Ammonium Lactate lotion (topical lotion) 12 %, apply to hands topically every day and evening shift for to smooth skin. Review of Resident 10's TAR indicated in the months of 8/2024, there were 13 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>Review of Resident 10's physician order dated 9/28/23 indicated he had an order for, Triamcinolone Acetonide external cream (topical cream) 0.025 %, apply to face and neck topically every day and evening shift for rashes. Review of Resident 10's TAR indicated in the months of 8/2024, there were 13 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>11. Review of Resident 11's physician order dated 8/9/24 indicated she had an order for, Clotrimazole cream (topical lotion) 1 %, apply to diaper region topically two times a day for rash. Review of Resident 11's TAR indicated in the months of 8/2024, there were 2 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>12. Review of Resident 12's physician order dated 1/27/24 indicated she had an order for, Heel protector for right heel skin breakdown every shift. Review of Resident 12's TAR indicated in the months of 8/2024, there were 17 days (total) for which there was no documentation that staff provided the treatment as ordered.</p> <p>During an interview and observation on 9/4/24 at 1:10 p.m. with Resident 12 in her room, she was lying in bed and there was no heel protector to her right foot observed. Resident 12 stated staff did not apply the heel protector today.</p> <p>Review of Resident 12's MDS dated [DATE] indicated she had a BIMS score of 14 (cognitively intact).</p> <p>During an interview and observation on 9/4/24 at 1:31 p.m. with the infection preventionist (IP), she confirmed the above observation.</p> <p>During an interview and record review on 9/4/24 at 1:34 p.m. with the IP, she reviewed Resident 12's physician's order dated 9/4/24 and verified Resident 12's heel protector should have been applied as ordered.</p> <p>(continued on next page)</p>		

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