

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055798	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/26/2026
NAME OF PROVIDER OR SUPPLIER Vasona Creek Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 16412 Los Gatos Boulevard Los Gatos, CA 95032	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>Based on observation, interview, and document review, facility staff failed to refrain from using an alarmed emergency door during non-emergencies. This failure had the potential to compromise the facility's ability to maintain comfortable sound levels for the residents. Findings:During an observation on 3/6/26, at 12:32 p.m., there was a door located next to a resident room that led to the outside of the facility. There was a sign on this door that indicated, EMERGENCY EXIT ONLY ALARM WILL SOUND. There was another sign on this door that indicated, DO NOT OPEN ALARM IS ON PLEASE USE [another] EXIT.During an interview with the maintenance director (MD) on 3/11/26, at 1:48 p.m., the MD confirmed the door mentioned above was only supposed to be used during emergencies. The MD also confirmed an alarm would sound if this door was opened. The MD stated staff were aware that this door was only to be used during emergencies.During an interview with the director of nursing (DON) on 3/26/26, at 2:31 p.m., the DON confirmed the door mentioned above was only supposed to be used during emergencies, but stated that some staff did use this door to enter and exit the facility during non-emergencies. The DON confirmed this door made a loud alarm sound when opened.Review of the facility's policy titled Homelike Environment, revised 2/2021, indicated the facility maximizes, to the extent possible, the characteristics of the facility that reflect a personalized, homelike setting. These characteristics include comfortable sound levels.</p>		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0689</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure that a nursing home area is free from accident hazards and provides adequate supervision to prevent accidents.</p> <p>Based on observation and interview, the facility failed to ensure the environment was as free of accident hazards as possible when the alarm to an emergency door was turned off. This failure had the potential to allow residents to exit the facility undetected and without permission. Findings: During an observation on 3/6/26, at 12:32 p.m., there was a door located next to resident room that led to the outside of the facility. There was a sign on this door that indicated, EMERGENCY EXIT ONLY ALARM WILL SOUND. There was another sign on this door that indicated, DO NOT OPEN ALARM IS ON PLEASE USE [another] EXIT. During an interview with the maintenance director (MD) on 3/11/26, at 1:48 p.m., the MD confirmed the door mentioned above was only supposed to be used during emergencies. The MD also confirmed an alarm would sound if this door was opened. During an observation and concurrent interview with the director of nursing (DON) on 3/26/26, at 2:31 p.m., the alarm for the above emergency door was tested. The DON opened the emergency door, but there was no alarm sound. The DON stated she would find out why the alarm was off. During an interview with the MD on 3/26/26, at 2:43 p.m., the MD explained that social services staff turned off the emergency door alarm so they could have a conference outside. The MD confirmed staff were not supposed to turn off the alarm to the emergency door, and stated the alarm should be on at all times.</p>