

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055818	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/30/2024
NAME OF PROVIDER OR SUPPLIER Royal Gardens Healthcare		STREET ADDRESS, CITY, STATE, ZIP CODE 2339 W. Valley Blvd. Alhambra, CA 91803	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0732</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Post nurse staffing information every day.</p> <p>48903</p> <p>Based on observation, interview and record review, the facility failed to ensure staffing information was posted and placed in a visible and prominent place on a daily basis.</p> <p>As a result, the total number of staff and the actual hours worked by the staff was not readily accessible to residents and visitors and had the potential to inaccurately reflect the actual nurses providing direct care to the residents.</p> <p>Findings:</p> <p>During an observation on 9/30/2024 at 8:40 AM near the nursing station, the Census and Direct Care Service Hours Per Patient Day (DHPPD; a form that provides staffing information for the day) was observed with the date 9/27/2024 and the section named Actual Direct Care Service Hours and DHPPD (section 8) was observed blank.</p> <p>During a concurrent observation and interview on 9/30/2024 at 9:19 AM with Registered Nurse (RN) 1, the DHPPD posted near the nursing station was observed. RN 1 stated, The date on the DHPPD is 9/27/2024 but today is 9/30/2024. The DHPPD section 8 is not filled out.</p> <p>During a concurrent record review and interview with the Director of Nursing (DON) on 9/30/2024 at 1:45 PM, DHPPDs posted for the month 9/2024 were reviewed. The DON stated, There was no DHPPD posted for 9/28/2024 or 9/29/2024. There was also no DHPPD posted for 9/26/2024, 9/21/2024 and 9/22/2024. I didn't know that the completed form with actual hours had to be posted. It should have been posted.</p> <p>During a review of facility's policy and procedure (P & P) titled, Posting Direct Care Daily Staffing Numbers dated 7/2016 was reviewed. The P & P indicated, facility will post, on a daily basis for each shift, the number of nursing personnel responsible for providing direct care to residents.</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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