

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055846	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 09/03/2024
NAME OF PROVIDER OR SUPPLIER The Terraces at San Joaquin Gardens Village		STREET ADDRESS, CITY, STATE, ZIP CODE 5551 N. Fresno St Fresno, CA 93710	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0657</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Develop the complete care plan within 7 days of the comprehensive assessment; and prepared, reviewed, and revised by a team of health professionals.</p> <p>42123</p> <p>Based on interview and record review, the facility failed to develop and implement a resident-centered comprehensive care plan for three of four sampled residents (Residents 1, 2 and 3) when Residents 1, 2 and 3 did not have a care plan addressing the residents ' food allergies.</p> <p>This failure placed Residents 1, 2 and 3 at risk for being served foods they were allergic to and had the potential for a severe anaphylactic reaction (extreme, life-threatening allergic reaction). (cross reference F806)</p> <p>Findings:</p> <p>During a review of Resident 1 ' s Admission Record (AR), undated, the AR indicated, . admitted . 8/12/24 . Allergies . shrimp . Diagnosis Information . cervical disc degeneration [spinal discs in neck wear down] . chronic obstructive pulmonary disease [lung disease which restricts airflow and breathing problems] . Gastro-esophageal reflux disease [stomach acid flows back into the esophagus (tube connecting mouth and stomach)] .</p> <p>During a review of Resident 2 ' s AR, undated, the AR indicated, . admitted . 11/11/2020 . Allergies . peanut butter flavor . Diagnosis Information . Palliative Care [specialized medical care for people living with a serious illness] . Hemiplegia [paralysis of one side of the body] and hemiparesis [weakness on one side of the body] following cerebral infarction [stroke-disrupted blood flow to the brain] . atrial fib [irregular heartbeat] .</p> <p>During a review of Resident 3 ' s AR, undated, the AR indicated, . admitted . 12/18/2013 . Allergies . Shell Fish . Palliative Care . Chronic Obstructive Pulmonary Disease [lung disease causing restricted airflow] . Heart Failure [heart muscle doesn ' t pump blood as well as it should] .</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0657</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a concurrent interview and record review on 9/3/24 at 10:54 a.m. with Licensed Vocational Nurse (LVN) 1, LVN 1 stated Resident 1 had an allergic reaction to shrimp on 8/19/24 which required him to transfer to the emergency department on 8/19/24. LVN 1 stated Resident 1 ' s allergy was not documented on the meal ticket and should have been. LVN 1 stated it was important for the meal ticket to be accurate so anyone checking trays or serving food can see if there is an allergy. Resident 1 ' s care plans were reviewed and LVN 1 was unable to locate a care plan addressing Resident 1 ' s food allergy. LVN 1 stated care plans were important to help with the resident ' s process of care, to be individualized for each residents needs and to meet their goals. The Facility ' s policy and procedure (P&P) titled Food Allergies and Intolerances, dated 8/2017 was reviewed. The P&P indicated, . Residents with food allergies and/or intolerances are identified upon admission . Steps are taken to prevent resident exposure to the allergens . Food Allergies are immune system responses to allergens . Residents are assessed for a history of food allergies and intolerances upon admission and as part of the comprehensive assessment . All resident reported food allergies and intolerances are documented in the assessment notes and incorporated into the resident ' s care plan . LVN 1 stated the P&P was not followed.</p> <p>During a concurrent interview and record review on 9/3/24 at 12:09 p.m. with LVN 1, LVN 1 reviewed Resident 2 ' s care plans and was unable to locate documentation regarding the resident ' s peanut allergy. LVN 1 reviewed Resident 3 ' s care plans and was unable to locate a care plan addressing her peanut butter allergy. LVN 1 stated the Food Allergies and Intolerances P&P was not followed.</p> <p>During a concurrent interview and record review on 9/3/24 at 12:35 p.m. with the Certified Dietary Manager (CDM), the CDM stated Resident 1 had an allergic reaction to shrimp on 8/19/24 and was sent to the ED. The P&P for food allergies was reviewed and the CDM stated the facility did not document food allergies in the care plan. The CDM stated the P&P was not followed.</p> <p>During a concurrent interview and record review on 9/3/24 at 1:00 p.m. with the Infection Preventionist (IP), the food allergy P&P was reviewed. The IP stated food allergies were not entered on the care plans. The IP stated the P&P was not followed and should have been.</p> <p>During a telephone interview on 9/5/24 at 2:20 p.m. with the Director of Nursing (DON), the DON stated Resident 1 was served shrimp and had an allergic reaction. The DON stated it was her expectation for food allergies to be in the residents ' plan of care.</p> <p>During a telephone on 9/5/24 at 2:35 p.m., with the Administrator (ADM), the ADM stated if a resident had a food allergy, the expectation was for it to be addressed in the residents ' care plan.</p> <p>During a review of the facility ' s policy and procedure (P&P) titled, Food Allergies and Intolerances, dated 8/2017, the P&P indicated, . Residents with food allergies and/or intolerances are identified upon admission . Steps are taken to prevent resident exposure to the allergens . Food Allergies are immune system responses to allergens . Residents are assessed for a history of food allergies and intolerances upon admission and as part of the comprehensive assessment . All resident reported food allergies and intolerances are documented in the assessment notes and incorporated into the resident ' s care plan .</p> <p>(continued on next page)</p>		

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<p>F 0657</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During a review of the facility's policy and procedure titled, Care Planning-Interdisciplinary Team (IDT-a team of different healthcare disciplines who work together to provide care to meet the patient needs), dated 3/2022, the P&P indicated, . The interdisciplinary team is responsible for the development of the resident care plans . Comprehensive, person-centered care plans are based on resident assessments .</p>		

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<p>F 0806</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Ensure each resident receives and the facility provides food that accommodates resident allergies, intolerances, and preferences, as well as appealing options.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 42123</p> <p>Based on interview and record review, the facility failed to ensure one of four sampled residents (Resident 1) was served food that accommodated the resident ' s allergies (when the immune system [defends the body against harmful substances] overreacts to a food triggering a protective response) and intolerances when Resident 1 with a documented shrimp allergy was served shrimp for lunch on 8/19/24.</p> <p>This failure resulted in Resident 1 experiencing an allergic reaction causing nausea, vomiting, and abdominal pain and required a transfer to the emergency department (ED) by ambulance for treatment. (cross reference 657)</p> <p>Findings:</p> <p>During an interview on 9/3/24 at 10:21 a.m. with the Certified Dietary Manager (CDM), the CDM stated Resident 1 had an allergic reaction to shrimp during lunch on 8/19/24. The CDM stated Resident 1 was mistakenly served shrimp because the allergy was not listed on his meal ticket. The CDM stated the facility process was to list all food allergies on the meal tickets to prevent residents receiving food they were allergic to.</p> <p>During a review of Resident 1 ' s Admission Record (AR), undated, the AR indicated, . admitted . 8/12/24 . Allergies . shrimp . Diagnosis Information . cervical disc degeneration [spinal discs in neck wear down] . chronic obstructive pulmonary disease [lung disease which restricts airflow and breathing problems] . Gastro-esophageal reflux disease [stomach acid flows back into the esophagus (tube connecting mouth and stomach)] .</p> <p>During a review of Residents 1 ' s Minimum Data Set (MDS- a resident assessment tool used to identify resident cognitive and physical function) assessment dated [DATE], indicated Resident 1 ' s Brief Interview of Mental status assessment (BIMS - assessment of cognitive status for memory and judgement) scored 04 of 15 (a score of 13-15 indicates cognitively intact, 08-12 indicates moderately impaired, and 00-07 indicates severe impairment). The BIMS assessment indicated Resident 1 had a severe cognitive impairment.</p> <p>(continued on next page)</p>		

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<p>F 0806</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 9/3/24 at 10:45 a.m. with Certified Nursing Assistant (CNA) 1, CNA 1 stated she took care of Resident 1 on 8/19/24. CNA 1 stated she had gone into Resident 1 ' s room before lunch and reviewed the menu with the resident. CNA 1 stated the menu options were on one side of the ticket and the resident ' s allergies were listed on the other. CNA 1 stated it was important to review the allergies when taking the meal order to prevent the resident from ordering a food they were allergic to. CNA 1 stated Resident 1 ordered shrimp with his lunch and shrimp was not on the meal ticket as an allergy. CNA 1 stated the staff served Resident 1 ' s lunch and he quickly started to cough, grabbed his chest saying it hurt and tried to throw up. CNA 1 stated she took Resident 1 to his room and Licensed Vocational Nurse (LVN) 1 checked Resident 1 ' s tray and found shrimp on it. CNA 1 stated LVN 1 checked Resident 1 ' s electronic health record (EHR) and discovered he had a shrimp allergy which was not listed on the meal ticket. Resident 1 continued to try and vomit, so the nurse called the ambulance, and the resident was transferred to the ED. CNA 1 stated the meal ticket was supposed to have all allergies documented on it as a safety measure, so the food tray and allergies could be compared during meal service.</p> <p>During a review of the facility ' s menu for 8/19/24, the lunch options included Honey Walnut Shrimp.</p> <p>During a review of Residents 1 ' s SBAR (Situation, Background, Assessment and Recommendation-communication tool used to communicate critical resident information between health care providers), dated 8/19/24 at 12:33 p.m., the SBAR indicated, . Abdominal/GI [gastrointestinal-stomach, small and large intestines] Status Evaluation: Nausea and/or vomiting . resident was sitting at dinning [sic] room table eating lunch, resident was coughing while eating food . resident stated I dont know what happen[ed] but I feel like Im going to throw up . resident had episodes of vomiting clear/yellowish emesis [vomit] . received telephone order to Send out to [name of acute care hospital] for further evaluation .</p> <p>During a concurrent interview and record review on 9/3/24 at 10:54 a.m. with LVN 1, LVN 1 stated she was the charge nurse on 8/19/24. LVN 1 stated she had checked Resident 1 ' s meal ticket and tray before he received it. LVN 1 stated shortly after Resident 1 started to eat, he began coughing and said he felt sick. LVN 1 stated Resident 1 was spitting up phlegm, trying to vomit and saying he did not feel well. LVN 1 stated she checked Resident 1 ' s EHR and saw he was allergic to shrimp, so she checked his tray and found shrimp buried under the rice. LVN 1 stated shrimp was not listed as an allergy on his meal ticket. LVN 1 stated Resident 1 was transferred to the ED for an allergic reaction to the shrimp. Resident 1 ' s EHR allergy report was reviewed and indicated the resident had a shrimp allergy. Resident 1 ' s care plans were reviewed, and she was unable to locate a care plan for food allergies. LVN 1 stated the meal tickets and trays were checked before serving to verify the residents ' received their prescribed diet and do not receive food they are allergic to. LVN 1 stated Resident 1 ' s allergic reaction was avoidable if the allergy had been listed on the meal ticket.</p> <p>(continued on next page)</p>		

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<p>F 0806</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 9/3/24 at 12:35 p.m. with the Certified Dietary Manager (CDM), the CDM stated during lunch service on 8/19/24 a staff member informed her Resident 1 ate shrimp and had an allergic reaction. The CDM stated Resident 1 ' s meal ticket did not list shrimp as an allergy. The CDM stated she met with Resident 1 after admission and did a food preference note so she was aware he had an allergy. The CDM stated she had forgotten to add Resident 1 ' s allergy in the system, so it did not print on his meal ticket. The CDM stated the meal ticket system was separate from the EHR and she was responsible to enter the allergies into the system. The CDM stated the meal tickets were supposed to have the resident ' s order on one side and the list of allergies highlighted in red on the other. The CDM stated Resident 1 was served shrimp because his allergy was not listed on the meal ticket to warn the staff, he should not eat shrimp.</p> <p>During a telephone interview on 9/3/24 at 3:17 p.m. with Dietary Aide (DA) 2, DA 2 stated she was the food server on 8/19/24. DA 2 stated it was her job to check the meal ticket for the order and allergies, then plate the food. DA 2 stated the tray was checked by a nurse and the CNAs delivered the food. DA 2 stated shrimp was circled on Resident 1 ' s meal ticket and was not listed in the allergies. DA 2 stated when Resident 1 started coughing, the nurse had checked the EHR and found shrimp listed as an allergy. DA 2 stated allergies were supposed to be listed on the meal ticket, so the staff knew not to serve the resident those foods.</p> <p>During a telephone interview on 9/3/24 at 3:30 p.m. with the registered dietician (RD), the RD stated she was not at the facility when Resident 1 had the allergic reaction. The RD stated the CDM was responsible to enter all allergies into the meal ticket system. The RD stated it was important for the allergy to be listed on the meal ticket to prevent residents from ingesting food they are allergic to. The RD stated she had assessed Resident 1 and she had documented the resident had a shrimp allergy.</p> <p>During a telephone interview on 9/5/24 at 2:20 p.m. with the Director of Nursing (DON), the DON stated Resident 1 was served shrimp because the allergy was not documented on his meal ticket. The DON stated the expectation was for all allergies to be on the meal ticket to alert staff. The DON stated residents with food allergies could suffer anaphylactic shock (extreme, life-threatening allergic reaction) if served the food they are allergic to.</p> <p>During a record review of Resident 1 ' s Interdisciplinary Team (IDT) note, dated 8/19/24 at 7:20 p.m. the IDT note indicated, . On 8/19/24, at approximately 12:00 PM, this resident was observed coughing during lunch in the dining area . reported a sensation of nausea/vomiting . he experienced episodes of vomiting . Upon inspecting the resident ' s meal tray, the LN [licensed nurse] discovered a piece of shrimp, and a review of the HER [electronic health record] confirmed a documented allergy to shrimp. The MD was notified immediately, and an order was obtained to transfer the resident to an acute care hospital for further evaluation . Subsequent investigation revealed that the resident ' s shrimp allergy was not included on the meal tray ticket by the CDM . residents ' allergies must be clearly marked on meal tickets to prevent exposure to allergens .</p> <p>During a review of the facility ' s job description titled Dietary Technician . Certified Dietary Manager, undated, the job description indicated, . CDM promotes health and wellness in an effort to prevent disease . Reviews resident diet information and discusses requests, changes, and inconsistencies with resident and staff . Reviews resident medical chart to obtain diet and medical history . assist with meal planning and proper adherence to diet . Properly completes documentation . Consult with healthcare professionals regarding dietary modifications and restrictions .</p> <p>(continued on next page)</p>		

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<p>F 0806</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a review of Resident 1 ' s ACH document titled ED Provider Notes, dated 8/19/24, the ED Note indicated, . Chief Complaint: Allergic Reaction (From [name of SNF], allergic to shrimp, ate shrimp this AM, pt having abd [abdominal] cramping and dry heaves) . presents to emergency department for allergic reaction . patient was allergic to shrimp however he was given shrimp . Afterwards, patient had some abdominal cramping as well as nausea . Mild epigastric [upper middle area of abdomen] tenderness, no rebound [tenderness by rapidly removing the examining hand] or guarding [voluntary or involuntary tensing of the abdominal muscles] . Diagnosis . Allergic reaction .</p> <p>During a review of the facility ' s policy and procedure (P&P) titled, Food Allergies and Intolerances, dated 8/2017, the P&P indicated, . Residents with food allergies and/or intolerances are identified upon admission . Steps are taken to prevent resident exposure to the allergens . Food Allergies are immune system responses to allergens . Residents are assessed for a history of food allergies and intolerances upon admission and as part of the comprehensive assessment . All resident reported food allergies and intolerances are documented in the assessment notes and incorporated into the resident ' s care plan . Severe food allergies are noted on the face of the chart . and communicated in writing directly to the dietician and director of food and nutrition services .</p> <p>During a review of the facility ' s P&P titled, Special Food Needs, Swallowing/Chewing Difficulties and Food Allergies, dated 1/2024, the P&P indicated, . All food and beverages served will be assessed and determined safe for residents with special dietary needs, including those with food allergies . All staff are in-serviced on therapeutic and modified texture diet orders and common food allergies . Nursing . Communicates diet orders including special instructions and food allergies . Food and Nutrition services . Documents information received in the resident ' s nutrition file . Ensures information is transferred to the meal card, meal ticket or community specific method of identifying resident ' s diet order, food allergies . Ensures staff is aware of allergen containing menu items . Trains staff to follow diet orders to include allergies .</p>		