

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  055855	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  12/06/2024
NAME OF PROVIDER OR SUPPLIER  Arden Park Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE  3400 Alta Arden Expressway Sacramento, CA 95825	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody.</p> <p>43247</p> <p>Based on observation, interview, and record review, the facility failed to protect one of 33 sampled residents (Resident 311) from verbal abuse when Resident 312 expressed racial slurs to Resident 311.</p> <p>This failure resulted in Resident 311 feeling unsafe in his room and experiencing emotional distress.</p> <p>Findings:</p> <p>A review of Resident 311's Admission Record indicated Resident 311 was admitted to the facility in November 2024 with multiple diagnoses including malignant neoplasm of prostate (prostate cancer), seizures, anxiety disorder (mental health disorder characterized by worry that interferes with daily life), and depression (mood disorder causing sadness and loss of interest in daily life).</p> <p>A review of Resident 311's Minimum Data Set (MDS- a federally mandated assessment tool), Cognitive Patterns, dated 12/2/24, indicated Resident 311 had a Brief Interview for Mental Status (BIMS- tool to assess cognition) score of 13 out of 15 that indicated Resident 311 was cognitively intact.</p> <p>A review of Resident 311's Progress Note, dated 12/3/24 at 6:42 a.m., indicated .Resident is requesting to move to a different room cause his roommate [Resident 312] calls him the [racial slur], he verbalized that he cant [sic] tolerate things like this. Endorsed to next shift .</p> <p>A review of Resident 311's Notice of Room Change, dated 12/3/24, indicated .Reason for room change: incompatibility .</p> <p>A review of Resident 311's SBAR [Situation, Background, Assessment, Recommendation] Communication Form, dated 12/4/24, indicated .Visited resident this morning 0900 [9:00 a.m.] . Resident stated the reason for his request for room change yesterday [12/3/24] was due to his room mate [Resident 312] calling him a racial slur .</p> <p>A review of Resident 311's Care Plan Room Change: [Resident 311] has potential for impaired adjustment related to Room change, dated 12/3/24, indicated .Interventions/Tasks .Allow expressions of fear and/or concerns .Assist in resolving areas of concern with resident and roommate .</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>A review of Resident 311's Care Plan Psychosocial-Well-being: Resident is at risk for psychosocial well-being concerns related to Other alleged emotional/verbal abuse on 12/3/24, dated 12/4/24, indicated . Interventions/Tasks .Allow to voice feelings and frustrations as indicated .Observe for emotional distress, tearfulness, increased agitation, and decreased participation in care .</p> <p>A review of Resident 312's Admission Record indicated Resident 312 was admitted to the facility in November 2024 with multiple diagnoses including hemiplegia (paralysis on one side of the body) and hemiparesis (weakness on one side of the body) following cerebral infarction (stroke- disrupted blood flow to the brain causing brain tissue death), seizures, and history of traumatic brain injury (brain injury caused by outside force).</p> <p>A review of Resident 312's MDS, Cognitive Patterns, dated 12/3/24, indicated Resident 312 had a BIMS score of 11 out of 15 that indicated Resident 312 was moderately cognitively impaired.</p> <p>A review of Resident 312's Progress Note, dated 12/4/24 at 9:11 a.m., indicated .Per Resident's last roommate [Resident 311] this resident allegedly called victim a racial slur because victim wanted the TV off at night. Residents were separated and victim moved to another room . Explained risks vs [versus] benefits of verbal aggression and resident verbalized understanding and states I don't know. I'm going home soon.</p> <p>A review of Resident 312's Progress Note, dated 12/4/24 at 2:36 p.m., indicated .Continue to monitor for bad behavior, verbally abuse his roommate on 12/3/24 NOC [night] shift .</p> <p>A review of Resident 312's SBAR Communication Form, dated 12/4/24, indicated .allegations of verbal/emotional abuse against roommate [Resident 311] states resident was calling him racial slurs .Verbal aggression .per resident [Resident 311] he allegedly called him a racial slur while he was his room mate because victim request, he turn off the TV at night .</p> <p>During an interview on 12/3/24 at 9:04 a.m. with Resident 311, Resident 311 stated he had a verbal run in with his roommate last night. Resident 311 stated he was called a racial slur by his roommate.</p> <p>During an interview on 12/4/24 at 8:25 a.m. with the Administrator (ADM), the ADM stated Resident 311 was moved to another room per family request. The ADM stated Residents 311 and 312 were not a good match.</p> <p>During an interview on 12/4/24 at 8:29 a.m. with Licensed Nurse (LN) 1, LN 1 stated the incident occurred on the night shift on 12/3/24. LN 1 stated Resident 312 was screaming because he could not sleep. Resident 311 told him to be quiet and Resident 312 called Resident 311 a racial slur. LN 1 stated the incident was reported to Social Services on 12/3/24 and Resident 311 was moved to a different room in the afternoon on 12/3/24.</p> <p>During an interview on 12/5/24 at 10:52 a.m. with Resident 312, Resident 312 stated he recalled prior roommate but stated he did not have any problems with him. Resident 312 stated he did not recall any verbal altercation with Resident 311.</p> <p>(continued on next page)</p>		

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<p>F 0600</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 12/5/24 at 10:55 a.m. with Resident 311, Resident 311 stated incident with former roommate occurred Monday night (12/2/24) about 11:30 p.m. Resident 311 stated that the TV was on and the roommate asked him to turn it off. Resident 311 stated he wanted the TV was on because it helps his claustrophobia (fear of confined spaces). Resident 311 stated they had a verbal interaction, back and forth, then Resident 312 called him multiple racial slurs. Resident 311 stated, I don't have to put up with it. Resident 311 stated he notified the night nurse who told him to report it to the day shift. Resident 311 stated he felt unsafe being left in the room with his roommate because he cannot walk and wanted to be moved to another room that night. Resident 311 stated he reported the incident to the day shift and notified his daughter. Resident 311 stated his room was changed in the afternoon on 12/3/24.</p> <p>During an interview on 12/5/24 at 2:15 p.m. with the ADM, the ADM stated the incident was reported in the morning on 12/3/24 when Resident 311's family requested for the resident to be moved. The ADM stated the night nurse should have reported it at the time and should have evaluated if immediate room change was needed.</p> <p>During a telephone interview on 12/5/24 at 2:50 p.m. with LN 5, LN 5 stated Resident 311 notified her of incident on 12/3/24 after midnight when doing her rounds. LN 5 stated Resident 311 requested to be transferred to another room. LN 5 stated Resident 311 reported that Resident 312 had called him a racial slur. LN 5 stated that Resident 311 said to her, I cannot tolerate things like this. When asked if she considered this abuse, LN 5 stated, Could be. LN 5 stated she was concerned and did not want anything to happen but further stated, There was no room to move to. All I can do is tell Social Services.</p> <p>A review of the facility's Policy and Procedure (P&amp;P) titled Abuse, Neglect, Exploitation and Misappropriation Prevention Program, revised 4/21, indicated .Residents have the right to be free from abuse .This includes . verbal abuse . Protect residents from abuse .by anyone including .other residents .Identify and investigate all possible incidents of abuse .Investigate and report any allegations within timeframes required by federal requirements .Protect residents from any further harm during investigations .</p> <p>A review of the facility's P&amp;P titled Resident-to-Resident Altercations, revised 9/22, indicated .All altercations, including those that may represent resident-to-resident abuse, are investigated and reported to the nursing supervisor, the director of nursing services and to the administrator .Facility staff monitor residents for aggressive/inappropriate behaviors towards other residents .Behaviors that may provoke a reaction by residents .include: .verbally aggressive behavior .insulting to race or ethnic group, intimidating .if two residents are involved in an altercation, staff .separate the residents .</p>		