

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055858	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/22/2025
NAME OF PROVIDER OR SUPPLIER Rancho Seco Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 144 F Street Galt, CA 95632	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0921 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Some	Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public. (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0921</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to provide a safe and comfortable environment, when multiple residents complained of cold temperature and the residents' rooms temperatures were below the requirement. In addition, the facility failed to act in a timely manner when the boiler (a central component of heating system that provides warmth to the building) was not functioning for a census of 98. These failures resulted in residents' discomfort, difficulties with sleeping and had the potential to negatively impact the residents' quality of life. Findings: An investigation of the complaint that alleged the facility was too cold and the heater was not working properly was conducted on 11/22/25, commencing at 7:30 a.m. The temperature outside registered 42 degrees F (Fahrenheit, unit of measurement) at 7:30 a.m. During an observation on 11/22/25 at 7:35 a.m., five residents were observed in the dining room. A female resident sitting next to the table had a warm sweater and pants on. The resident kept her hands tucked under the warm scarf which was lowered all the way on resident's chest area. Resident stated the room was cold and she was trying to warm up her hands. During an observation and interview on 11/22/25 at 7:39 a.m., Resident 1 was at the table holding a cup of coffee. The resident was dressed in short sleeves t-shirt and was visibly shivering. Resident 1 stated the facility had been cold for a while, especially at night. Resident 1 added, I asked for 2 blankets last night because I could not fall asleep. Resident 1 added, I have seen that some family members bring extra blankets. Three other residents dressed in long sleeve sweaters and pants were napping in their wheelchairs and were unavailable for interview. Two vents in the ceiling were blowing cold air and the thermostat on the wall registered at 61 degrees F. During an interview on 11/22/25 at 7:45 a.m., Staff (ST 3) stated the facility was super cold and added that it was colder than usual. ST 3 was dressed in long sleeve warm sweater and stated, I move a lot and still cold. ST 3 stated that residents complained of being cold, especially at night and every morning they asked for extra blankets. ST 3 stated the facility had a problem with heater not working properly. ST 3 stated the facility administration were aware that heater was not working and added, looks like it was not fixed. During an observation on 11/22/25 at 8 a.m., Resident 2 was observed in bed dressed in warm pajamas and covered with 2 blankets. Resident 2 stated, We are freezing, we have been cold all night. It's hard to sleep when you are so cold. Resident 2 stated she was not sure if heater was working. Resident 2 pointed to the thermostat on the wall and stated, That thermostat is not working. Every time I ask someone to increase the temperature, they say they can't, the thermostat either locked or they don't know how to increase temperature. Resident 2 waved to the passing staff on the hall and asked to check if the thermostat was on. Resident 2 told the staff, We are very cold. During an interview on 11/22/25 at 8:05 a.m., ST 3 stated, It is cold, I don't think the heater is working properly. ST 3 explained that facility has been cold for a week or longer, since the rain started, and nights became colder. ST 3 stated, Residents complain of being cold; every morning I come, and they say they are freezing. I offer extra blankets. ST 3 explained, When I try to adjust the thermostat, it doesn't seem helping much, still cold and no heat coming from the vent above. ST 3 stated, I talked to one of the maintenance and was told he will look into it. I don't think he was able to adjust it. still no warm air coming out. The thermostat on the wall showed 65 degrees F. During an observation and interview on 11/22/25 at 8:10 a.m., Resident 3 was observed in bed covered with three warm blankets up to his chin. Resident 3 stated, Very cold morning, colder at night. Not sure if heater is on, I don't feel like its blowing warm air. Resident 3 added, Yes, staff know that its cold. When I ask why it's cold, they say they don't know. What can I do. just ask for extra blankets. The temperature on the thermostat showed 65 degrees F and no warm air was coming from the vent above. During an observation and interview on 11/22/25 at 8:17 a.m., Resident 4 was observed leaving the dining room and walking in the hall pushing her walker. Resident 4 was wearing full length warm coat, sweatshirt and jeans. Resident 4 stated, It's very cold, feels like the vent is blowing cold air. Resident 4 stated, I had three blankets at night to keep me warm and bring this one with me. Resident 4 pointed to her walker where a heavy fur folded blanket was placed. Resident 4 added, It's cold in the dining room so I want to make sure I have something to put on my shoulders if I get cold. Not sure what is going on but it's very uncomfortable. During an observation and interview on 11/22/25 at 8:25 a.m., Resident 5 was sitting in wheelchair and eating his breakfast. The resident was dressed in long sleeved sweatshirt and pants and had two warm blankets on the bed. Resident 5 stated, Very cold at night. Uncomfortable, hard to sleep when it's cold. [I] Asked for another blanket and was able to fall asleep. I don't think the heater is working. Resident 5's</p>		