

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055916	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 07/29/2024
NAME OF PROVIDER OR SUPPLIER Sequoia Vista		STREET ADDRESS, CITY, STATE, ZIP CODE 3710 West Tulare Avenue Visalia, CA 93277	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>38993</p> <p>Based on observation, interview, and record review, the facility failed to ensure one of three sampled residents (Resident 1) was treated with respect and dignity. This failure resulted in Resident 1's rights being violated.</p> <p>Findings:</p> <p>During a review of the facility's Five day Report (FDR), dated 7/26/24, the FDR indicated, On July 22, 2024. Resident 1 explained he needed a pillow and when CNA (Certified Nursing Assistant) came was delivering the pillow he heard her state, another pillow for your stinky butt or stinky butt pillow.</p> <p>During an interview on 7/26/24 at 11:21 a.m. with Director of Nursing (DON), DON stated Resident 1 reported while CNA 2 and CNA 1 were providing care to him, he asked for a pillow and CNA 2 made a comment to CNA 1 asking if it was for his stinky ass. DON stated Resident 1 reported the comment was made to CNA 1 and not directly to Resident 1 but Resident 1 did not like it.</p> <p>During an interview on 7/26/24 at 11:33 a.m. with Certified Nursing Assistant (CNA) 1, CNA 1 stated while CNA 2 was assisting her with providing incontinent care to Resident 1, CNA 2 said stinky ass. CNA 1 stated CNA 2 meant it in a joking way, but it was not ok to joke around with the resident like that.</p> <p>During a concurrent observation and interview on 7/26/24 at 3:23 p.m. with Resident 1, Resident 1 stated when CNA 1 and CNA 2 were providing care, he asked for more pillows, when he asked for more pillows, CNA 2 asked if it was for his nasty ass.</p> <p>During an interview on 8/1/24 at 3:47 p.m. with CNA 2, CNA 2 stated when she was assisting CNA 1 with providing care to Resident 1, CNA 1 and her were going to put a pillow under Resident 1 and as she was walking in the room CNA 2 asked CNA 1 where we putting this (referring to the pillow) under his stinky butt and Resident 1 heard the comment and she apologized. CNA 2 stated she should have not said the comment because it was inappropriate.</p> <p>During an interview on 8/6/24 at 11:55 a.m. with Administrator, Administrator stated the comment made by CNA 2 was inappropriate and was not treating Resident 1 with respect. Administrator stated the comment was against the facility policy.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During a review of the facility's policy and procedure (P&P) titled, Resident Rights dated 2023, the P&P indicated, The resident has a right to be treated with respect and dignity.</p>		