

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055916	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/18/2024
NAME OF PROVIDER OR SUPPLIER Sequoia Vista		STREET ADDRESS, CITY, STATE, ZIP CODE 3710 West Tulare Avenue Visalia, CA 93277	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a dignified existence, self-determination, communication, and to exercise his or her rights.</p> <p>38993</p> <p>Based on interview and record review, the facility failed to ensure staff treated one of three sampled residents (Resident 1) with respect when Certified Nursing Assistant (CNA) 1 was using profanity when providing care. This failure resulted in Resident 1 not being treated with respect and had the potential for emotional distress.</p> <p>Findings:</p> <p>During a review of the facility's Report of Suspected Dependent Adult/Elder Abuse (SOC341) dated 11/6/24, the SOC 341 indicated, While providing care to resident it was alleged that CNA (Certified Nursing Assistant) [1] was verbally aggressive. Reported Types of Abuse. Verbal.</p> <p>During a review of Resident 1's Minimum Data Set (MDS-a federally mandated resident assessment tool) dated 11/15/24, the MDS indicated, BIMS (Brief Interview for Mental Status) Summary Score.05 (indicating severe cognitive impairment)</p> <p>During a review of Resident 1's S (Situation) B (Background) A (Appearance) R (Review) (SBAR-document used to notify physician of a change of condition), dated 11/7/24 at 7:00 p.m., the SBAR indicated, Staff members walking by residents room and overheard staff yelling to resident while providing patient care. Staff yelling ' I f .said don't touch me with your dirty a.hands.</p> <p>During an interview on 11/18/24 at 10:53 a.m. with CNA 2, CNA 2 stated on 11/7/24, she was walking up the hall when she heard shouting from Resident 1's room and peeked over the privacy curtain. CNA 2 stated CNA 1 was yelling at Resident 1 and saying don't f .touch me with your f.hands.</p> <p>During an interview on 11/18/24 at 11:10 a.m. with Assistant Administrator (AA), AA stated CNA 1 admitted she used profanity when providing care to Resident 1. AA stated staff should not use profanity when caring for the residents because it was verbal abuse.</p> <p>During an interview on 11/18/24 at 11:27 a.m. with Resident 2 (Resident 1's roommate), Resident 2 stated CNA 1 got very frustrated when providing care to Resident 1 and told Resident 1, how many f .times do I have to tell you (not to scratch herself and put poop on her). Resident 2 stated CNA 1 did not treat Resident 1 with respect.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0550</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview on 11/18/24 at 11:46 a.m. with CNA 1, CNA 1 stated when she was providing care to Resident 1, she became frustrated and told Resident 1 not to touch her with s.hands. CNA 1 stated, she should not have used profanity when providing care because it was verbal abuse and rude.</p> <p>During a review of the facility's policy and procedure (P&P) titled, Resident Rights revised 1/24, the P&P indicated, The resident has a right to be treated with respect and dignity.</p>		

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<p>F 0606</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Not hire anyone with a finding of abuse, neglect, exploitation, or theft.</p> <p>38993</p> <p>Based on interview and record review, the facility failed to ensure the facility's policy and procedure was followed when employment references were not checked prior to hiring for one of three sampled employees' (Certified Nursing Assistant - CNA 1). This failure had the potential to put residents at risk for abuse.</p> <p>Findings:</p> <p>During a review of CNA 1's Application for Employment (AFE) dated 10/8/24, the AFE indicated, CNA 1 listed two previous employers, [Facility 2] and [Facility 3], and three personal references.</p> <p>During a concurrent interview and record review on 11/18/24 at 12:05 p.m., with Director of Staff Development (DSD), CNA 1's Pre-Employment Reference Check (PERC) dated 10/8/24 was reviewed. The PERC indicated the employment reference check for Facility 2 and two personal references were verified. There was no reference check done for Facility 3. DSD stated the employment reference check for Facility 3 was not verified and should have been.</p> <p>During an interview on 11/18/24 at 12:32 p.m. with Assistant Administrator (AA), AA stated both of CNA 1's employment references should have been verified before personal references were verified.</p> <p>During a review of the facility's policy and procedure (P&P) titled Background Investigations revised 1/2024, the P&P indicated, For all applicants applying for a position as a certified nurse aide, the human resources department will contact the nurse aide registry of the state in which the individual is certified and/or previously employed to verify that the applicant's certification is in good standing.</p>		