

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055984	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 08/06/2024
NAME OF PROVIDER OR SUPPLIER Anaheim Healthcare Center, LLC		STREET ADDRESS, CITY, STATE, ZIP CODE 501 South Beach Blvd. Anaheim, CA 92804	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>47476</p> <p>Based on observation, interview, and facility P&P review, the facility failed to maintain the comfortable temperatures for seven of 83 resident rooms (Rooms A, B, C, D, E, F, and G) housing 19 residents (Residents 1, 2, 3, 4, 5, 6, 7, 8, A, B, C, D, E, F, G, H, I, J, and K). This failure had the potential to negatively affect the residents' health and well-being.</p> <p>Findings:</p> <p>Review of the facility's P&P titled Safe and Homelike Environment revised 12/19/22, showed in accordance with the resident's rights, the facility will provide a safe, clean, comfortable, and homelike environment. The facility will maintain comfortable and safe temperature levels. The facility should strive to keep the temperature in common resident areas between 71 and 81 degrees Fahrenheit.</p> <p>On 8/5/24 at 1429 hours, an observation and concurrent interview was conducted with Resident 1 in Room F. Resident 1 was observed to be sitting at her bedside. A personal fan was observed on her bedside table and turned on. Resident 1 stated her room got warm and the hallway got very hot. Resident 1 stated sometimes she could feel the AC and sometimes she did not.</p> <p>On 8/5/24 at 1431 hours, an observation and concurrent interview was conducted with Resident 2 in Room G. Resident 2 was observed laying on his bed and wearing a hospital gown. Resident 2 stated the room temperature was uncomfortable and had told the staff that he felt warm. Resident 1 stated the staff did not do anything and he had figured there was nothing to do about it.</p> <p>On 8/5/24 at 1445 hours, an observation and concurrent interview was conducted with Resident 3 in Room E. Resident 3 was observed lying in her bed and wearing a hospital gown. Resident 1 stated the room felt too warm and had been warm almost every afternoon. Resident 1 stated she had no fan.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>On 8/5/24 at 1505 hours, an observation and concurrent interview was conducted with Resident 4. Resident 4's room(Room C) was observed with only one personal fan located on top of the cabinets, turned on, and facing the ceiling. Room C was observed with three residents in the room (Residents 4, 5, and F). A thermostat was observed on the wall, inside Room C, and read 86 degrees F. Resident 4 was observed lying in bed, holding an empty disposable foam cup. Resident 4's cheeks were observed to be flushed and red in color. When asked about her room's temperature, Resident 4 stated she could not breathe and felt horrible. Resident 4 stated the room temperature had been like this forever and had told the staff about the temperatures. Resident 4 stated the staff did absolutely nothing and treated her like it was her imagination. Resident 4 stated she asked for AC and the staff said it was not working.</p> <p>On 8/5/24 at 1508 hours, an observation and concurrent interview was conducted with Resident 5 in Room C. Resident 5 was observed lying in bed and the window was observed open. Resident 5 stated her room was hot most of the time and she perspired a lot. Resident 5 stated she had told the staff several times and they regularly ignore you.</p> <p>On 8/5/24 at 1520 hours, an observation and concurrent interview was conducted with the Maintenance Supervisor. The Maintenance Supervisor verified there had been two HVAC units which they were working on for a week and had a leak on the unit. The Maintenance Supervisor stated he checked the thermostats daily and the temperatures should be between 74 - 76 degrees F.</p> <p>The Maintenance Supervisor then used the facility's temperature thermometer to measure the ambient temperature in rooms B, C, and D. The measurements were as follows:</p> <ul style="list-style-type: none"> - Room B was 88 degrees F, - Room C was 86 degrees F, and - Room D was 88 degrees F. <p>During the observation in Room D, the Maintenance Supervisor stated Room D was warm and would put a portable air conditioner in the room. The Maintenance Supervisor verified the HVAC was down and that HVAC controlled the temperature for six rooms. The Maintenance Supervisor acknowledged Room D's thermostat read 87 degrees F and stated the temperatures should be in between 76 - 79 degrees F.</p> <p>On 8/5/24 at 1553 hours, the Administrator was informed and acknowledged the above findings.</p> <p>On 8/6/24 at 1408 hours, an observation and concurrent interview was conducted with Resident 6 in room A. Resident 6 was observed lying in bed and a portable AC was turned on and inside the room. Resident 6 stated it was hot and uncomfortable the day prior.</p> <p>On 8/6/24 at 1410 hours, an interview was conducted with Resident 7 in Room A. Resident 7 stated last week, the temperature of her room was hot and sticky. Resident 7 stated she would take a shower, but it did not help.</p> <p>On 8/6/24 at 1410 hours, an interview was conducted with Resident 8 in Room D. Resident 8 stated the temperatures last week were awful and she did not do well in the heat. Resident 8 stated it must have been 80 degrees, it was terrible and so hot.</p> <p>(continued on next page)</p>		

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