

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055988	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 02/10/2025
NAME OF PROVIDER OR SUPPLIER Golden Merced Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE 3170 M Street Merced, CA 95340	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Keep residents' personal and medical records private and confidential.</p> <p>Based on interview and record review, the facility failed to ensure an unknown number of residents' collective right to privacy was respected when Resident 3 frequently took photographs, with her smartphone, of an unknown number of residents without their consent.</p> <p>This failure resulted in an unknown number of residents having their privacy violated when Resident 1 frequently took their photographs without their consent.</p> <p>Findings:</p> <p>During a review of Resident 3's admission Record (AR) , dated 2/4/25, the AR indicated she was admitted to the facility in 2023 with diagnoses that included Paranoid Personality Disorder (a mental condition in which a person has a long-term pattern of distrust and suspicion of others).</p> <p>During a review of Resident 3's Care Plan (CP) , dated 1/20/25, the CP indicated, Resident 3 has a behavior of taking staff and other res[idents] pictures. Explain risks [versus] benefits of taking pictures of staff and other res[idents] without consent.</p> <p>During an interview on 1/21/25, at 2:10 pm., with the Social Services Director (SSD), the SSD stated Resident 3 has a smartphone and it appears Resident 3 was using it to take photographs in the facility. The SSD stated, You can see a light on it, it looks like she is taking photos.</p> <p>During an interview on 1/21/25, at 2:30 p.m., with the Assistant Director of Nursing (ADON), the ADON stated, I believe [Resident 3] is probably taking photos of other residents. Based on her behavior, she probably is.</p> <p>During a review of Resident 3's Progress Notes (PN) , dated 1/16/25, at 4:29 a.m., the PN indicated Resident 3 was Taking photos of staff and residents. taking photos of hallway and nurses station. Very agitated. Non-compliant and refusing to cooperate. [T]aking photos of patients names and room numbers and rooms. Verbally aggressive and unable to calm down and won't stop taking photos.</p> <p>During a review of Resident 3's PN dated 1/18/25, at 6:18 p.m., the PN indicated Resident 3 continued to yell and take pictures of everyone. The PN was written by Registered Nurse (RN) 1.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0583</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>During an interview on 1/21/25, at 2:45 p.m., with RN 1, RN 1 stated she recalled writing the PN dated 1/18/25 at 6:18 p.m. RN 1 stated Resident 3 has a cell phone, she takes photos of everything and everyone, staff and residents. I have seen her do this. I have seen her do this on a lot of days. Her phone must be full [of photos] now, I've seen her take a lot of photos. She says it is her right to take photos and she can do what she wants.</p> <p>During an interview on 2/4/25, at 12:40 p.m., with the Administrator, the Administrator stated, We see [Resident 3] holding and waving her phone around in her hand, occasionally you will see a flash go off from her phone, so it looks like she is taking a picture. We have talked to her about not taking pictures of other residents.</p> <p>During an interview on 2/4/25, at 1:09 p.m., with Resident 5, Resident 5 stated, Yeah, I have seen [Resident 3] come around and take pictures. Just the other day she was following me around and I came to my room and she followed me there to the doorway to take a picture. She does it all the time. Staff will try and redirect her, they can't do a lot, she gets aggressive. I didn't see the pictures, but she points [her smartphone] right at you, you know what she is doing.</p> <p>During a review of Resident 5's Minimum Data Sheet (MDS, a comprehensive, standardized assessment tool) , dated 12/9/24, the MDS indicated at Question C0500 a score of 15 out of a possible 15, which indicated Resident 5 was cognitively intact (having sufficient judgment, planning, organization, self-control, and the persistence needed to manage the normal demands of the resident's environment).</p> <p>During an interview on 2/11/25, at 1:50 p.m., with Certified Nursing Assistant (CNA) 2, CNA 2 stated she recalled working with Resident 3. CNA 2 stated, She took pictures of everyone that passed by her room. She did this every day. Every day, I'd see her in her doorway, taking photos and videos. She showed me the pictures she took, of other residents. I saw the photos, videos too, on her phone screen.</p>		