

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055996	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/05/2026
NAME OF PROVIDER OR SUPPLIER Covenant Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 3408 East Shields Avenue Fresno, CA 93726	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Honor the resident's right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on observation, interview, and record review, the facility failed to maintain a comfortable and homelike environment for one of three sampled residents (Resident 1) when the toilet in her room was not functional, and she had to use a bedside commode (BSC-a portable toilet designed for individuals with limited mobility to use as a toilet in close proximity to their bed) for toileting. This failure resulted in an environment that was not homelike and caused Resident 1 to feel unimportant. During a concurrent interview and record review on 3/5/26 at 8:46 a.m. with Resident 1, Resident 1's room, Resident 1 was lying in bed, dressed. Resident 1 stated, my toilet has not worked since I got into this room. Resident 1 stated, I can't even use the toilet. Resident 1 stated she had to use a bedside commode in the bathroom when using the restroom instead of the toilet. Resident 1's bathroom was observed, there are two doors, one leading into the room next door and one from Resident 1's room. There was a bedside commode without a lid across from the sink and on the wall next to the sink was a toilet with a plastic bag covering the entire toilet, tied closed. The bathroom had a strong urine odor similar to ammonia. Resident 1 stated she had reported the toilet issue to the previous Director of Maintenance (DOM) 1 and he looked at the toilet and told her it was fine. Resident 1 stated she had been forced to use the bedside commode at that time, so the toilet was already not working. Resident 1 stated the broken toilet makes her feel useless and not cared about. Resident 1 stated she had spoken to the administrator about the broken toilet, and he said he would do something about it but it had still not been fixed. During a review of Resident 1's admission Record, undated, the admission record indicated, Resident 1 was admitted to the facility on [DATE] with diagnoses that included polymyalgia rheumatica (inflammatory disorder causing severe pain and stiffness in the shoulders, neck, and hips), asthma (chronic lung disease causing airway inflammation, swelling and mucus production making breathing difficult), chronic obstructive pulmonary disease (progressive, long-term lung disease that makes it hard to breathe by limiting airflow) and chronic respiratory failure (lungs cannot properly move oxygen into the blood or remove carbon dioxide). During a review of Residents 1's Minimum Data Set (MDS- a resident assessment tool used to identify resident cognitive and physical function) assessment dated [DATE], indicated Resident XX's Brief Interview of Mental status assessment (BIMS - assessment of cognitive status for memory and judgement) scored 15 of 15 (a score of 13-15 indicates cognitively intact, 08-12 indicates moderately impaired, and 00-07 indicates severe impairment). The BIMS assessment indicated Resident 1 was not cognitively impaired. During a concurrent observation and interview on 3/5/26 at 9:50 a.m. with Certified Nursing Assistant (CNA) 1, Resident 1's bathroom was observed and there was a plastic bag covering the toilet. The bathroom had a strong ammonia smell when the door was opened and inside the bathroom. CNA 1 stated Resident 1 usually used the bathroom, or they would put the bedside commode next to her bed. CNA 1 stated she was unsure how long the toilet had been broken or who put the plastic bag over it. CNA 1 stated the smell in the bathroom was urine and it was very strong. CNA 1 stated the BSC did not have a lid on it but should have to prevent odors from leaking out. CNA 1 stated she would not want to use a BSC instead of a toilet if able to, because a toilet was more comfortable than a bedside commode. (continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055996	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/05/2026
NAME OF PROVIDER OR SUPPLIER Covenant Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 3408 East Shields Avenue Fresno, CA 93726	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>CNA 1 stated it was not homelike because there would be a functioning toilet and the strong odor would not be present at home. During an interview on 3/5/26 at 10:59 a.m. with CNA 2, CNA 2 stated the facility's toilets tend to become clogged frequently because some residents would flush too much toilet paper or paper towels causing the issue. CNA 2 stated Resident 1 was very alert and oriented and able to use the toilet. CNA 2 stated some BSC do not have lids which would cause the room to smell. CNA 2 stated she would not feel very good using a restroom with a strong urine smell. During a concurrent observation and interview on 3/5/26 at 11:14 a.m. with DOM 2, DOM 2 stated Resident 1's toilet was clogged due to excessive wipes being flushed. DOM 2 stated the facility called a plumber who had been to the facility on 2/26/26 to unclog the toilet. Resident 1's bathroom was observed; there was a plastic bag over the toilet and there was an Out of Order sign placed since previous observation. DOM 2 stated he was unsure who had placed a plastic bag over the toilet. DOM 2 stated the bathroom's smell was not a pleasant odor and smelled like urine. DOM 2 observed the discoloration on the floor between the BSC and toilet and stated it was probably urine. DOM 2 pulled the plastic bag back enough to see inside toilet and a piece of feces (waste material expelled during a bowel movement) was in the bottom of the toilet. DOM 2 stated whoever had placed the stool in the toilet probably tried to flush and the toilet would not flush. DOM 2 stated, I would not want that in my house. During a concurrent observation and interview on 3/5/26 at 11:35 a.m. with Licensed Vocational Nurse (LVN) 2, Resident 1's bathroom was observed. LVN 2 stated she was aware the toilet had been broken previously and DOM 1 had come to check it and told us it was working again. LVN 2 stated a plumber had come to the facility a few days prior to fix the toilet. LVN 2 stated the broken toilet was originally discovered when Resident 1 first moved into the room, because she was the only resident in the two adjoining rooms to the bathroom who used the toilet. LVN 2 stated it was important for the bathroom to have a usable toilet for hygiene. LVN 2 stated the odor in the bathroom is not good. During a concurrent observation and interview on 3/5/26 at 3:01 p.m. with the Social Services Director (SSD), the SSD stated Resident 1's toilet was broken and a plumber came to the facility to fix it. The SSD stated when Resident 1 moved into the room on 1/31/26 it was discovered the toilet was not working and the issue was resolved. The SSD stated the toilet acted up again. The plastic bag was observed over the toilet, the SSD stated she had noticed the plastic bag during rounds on Monday (3/2/26). The SSD stated Resident 1's bathroom should not smell like that. The SSD stated it was important for the toilet to work to promote Resident 1's independence because she was able to go to the bathroom for toileting. The SSD stated a homelike environment was important because the facility was the resident's home and they should feel safe, cozy and have the comfort of home. During a concurrent observation and interview on 3/5/26 at 3:54 p.m. with the Administrator (ADM), in Resident 1's bathroom, the toilet was observed with the plastic bag covering the toilet. The ADM stated Resident 1's toilet would flush but there was a blockage in there. The ADM stated the flush was not strong enough to flush any debris in the toilet down. The ADM stated he was unsure if it was Resident 1's preference to use the toilet. The bathroom continued to have a strong odor in it, the ADM stated it was the pipes to the toilet causing the odor. The ADM stated housekeeping had thoroughly cleaned the bathroom several times, but the odor had continued because of the weak flush unable to clear piping. The ADM stated the plumber came out and snaked the piping but notified the ADM the entire piping for the toilet would have to be changed out. The ADM stated he was unsure whether the toilet had worked since the plumber was out to fix it. During a review of the facility's policy and procedure (P&P) titled Resident Rights, dated 2/2021, the P&P indicated, . Federal and state laws guarantee certain basic rights to all residents of this facility. a dignified existence. During a review of the facility's P&P titled Safe and Homelike Environment, dated 12/19/2022, the P&P indicated, . In accordance with residents' rights, the facility will provide a safe, clean, comfortable and homelike environment. includes ensuring that the resident can receive care and services safely and that the physical layout of the facility maximizes resident independence. Environment refers to any environment in the facility that is frequented by residents. residents' rooms, bathrooms. homelike (continued on next page)</p>		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 055996	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 03/05/2026
NAME OF PROVIDER OR SUPPLIER Covenant Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 3408 East Shields Avenue Fresno, CA 93726	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
<p>F 0584</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>environment is one that de-emphasizes the institutional character of the setting. determination of homelike should include the resident's opinion of the living environment. Sanitary includes. preventing the spread of disease-causing organisms by keeping resident care equipment clean and properly stored. Housekeeping and maintenance services will be provided as necessary to maintain a sanitary, orderly and comfortable environment. Minimize odors by disposing of soiled linens promptly and reporting lingering odors and bathrooms.</p>		