

Department of Health & Human Services
Centers for Medicare & Medicaid Services

Printed: 08/27/2026
Form Approved OMB
No. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056037	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 06/16/2026
NAME OF PROVIDER OR SUPPLIER Pacific Hills Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 370 Noble Court Morgan Hill, CA 95037	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0755 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide pharmaceutical services to meet the needs of each resident and employ or obtain the services of a licensed pharmacist. Based on interview and record review, the facility failed to ensure to follow their policy and procedure (P&P) for pharmacy services overview for supply of prescribed medications (any substance used to diagnose, treat, relieve, or prevent diseases, and requires a written or verbal order from a licensed healthcare professional to be legally dispensed) were available to administer for one of two sampled resident (Resident 1). Above this failure had the potential to affect Resident 1's medical condition and well-being. Findings: Review of Resident 1's face sheet (FS, a document that provides resident's information at a quick glance) indicated Resident 1 was admitted to facility initially on 1/25/2026 and readmitted to facility on 6/11/2026. Review of Resident 1's diagnoses included hypertensive heart disease with heart failure (a condition occurs when unmanaged high blood pressure [force of blood pushing against blood vessel walls consistently high] force heart muscle to thicken and strain) and acute pulmonary edema (a serious health condition caused by an abnormal buildup of excess fluid in the lungs [a pair of spongy organs in the chest, responsible for air exchange]). Review of Resident 1's order summary report indicated an order for chlorthalidone (medication to treat high blood pressure and reduce excess fluid retention) 25 mg (milligrams, a unit of mass, equal to one thousandth of a gram), 1.5 tablet via PEG-Tube (a flexible feeding tube placed directly into abdominal wall in to stomach to deliver medications and liquid nutrition) one time a day for hypertension (HTN, high blood pressure), dated 6/11/2026. Review of Resident 1's order summary report indicated an order for hydralazine (medication to treat HTN) 50 mg, 1.5 tablet via PEG-Tube four times a day for HTN, dated 6/11/2026. An order for labetalol (a medication to treat HTN) 200 mg via PEG-Tube two times a day for HTN, dated 6/11/2026. Another order for amlodipine (medication to treat HTN and prevent chest pain) 10 mg via PEG-Tube one time a day for HTN, dated 6/11/2026 and lisinopril (a medication to treat HTN by relaxing and widening blood vessels to lower blood pressure) 5 mg via PEG-Tube one time a day for HTN, dated 6/11/2026. Review of Resident 1's electronic medication administration record (EMAR, a digital version used by healthcare professionals to schedule, track and document medications administration to residents) for June 2026 indicated on 6/12/2026 at 9:00 a.m., medication amlodipine, chlorthalidone, lisinopril, labetalol not administered due to pending delivery of medications from pharmacy. Medication hydralazine not administered on 6/12/2026 at 9:00 a.m., 1:00 p.m., 5:00 p.m., and 9:00 p.m., due to pending delivery of medications from pharmacy. Review of document for shipping manifest pharmaceuticals from facility's consulting pharmacy (a health science and profession, responsible to prepare, dispense and monitoring of medications for residents in facility) dated 6/12/2026 indicated medications amlodipine and lisinopril were delivered to facility on 6/12/2026 at 1:21 p.m. Medications chlorthalidone and hydralazine were delivered on 6/12/2026 at 9:51 p.m. No documented evidence of medication labetalol delivery to facility. During an interview with licensed vocational nurse A (LVN A) on 6/16/2026 at 1:27 p.m., LVN A confirmed unable to administer above medications on 6/12/2026 as ordered for Resident 1 on 6/12/2026. LVN A stated facility did not receive medications from pharmacy to administer to Resident 1 on 6/12/2026. LVN A also stated pharmacy should have delivered medications to administer on 6/12/2026 for Resident 1. During an interview with facility's director of nursing (DON) on 6/16/2026 at 2:40 p.m., DON stated (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F 0755 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	above all medications should have available for license nurse (LN) to administer as ordered for Resident 1 on 6/12/2026. DON also stated consultant pharmacy should have delivered medications to facility when Resident 1 readmitted and communicated with pharmacy to dispense on 6/11/2026. Review of facility's P&P titled, Pharmacy Services Overview, revised April 2019, the P&P indicated, Pharmacy services are available to residents 24 hours a day, seven days a week. Residents have sufficient supply of their prescribed medications and receive medications (routine, emergency or as needed) in a timely manner.		