STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	056048	A. Building B. Wing	05/09/2024

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Pacific Coast Manor	1935 Wharf Road Capitola, CA 95010

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Protect each resident from all types of abuse such as physical, mental, sexual abuse, physical punishment, and neglect by anybody. **NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 46939 Based on interview and record review, the facility failed to protect resident's right to be free from physical abuse for two of two sampled residents (Resident 1 & Resident 2) when: 1. Resident 1 was hit in the face by Resident 3 2. Resident 2 was kicked in the leg by Resident 3. These failures resulted in Resident 1 sustaining a minor laceration to the face and Resident 2 sustaining a minor laceration to the leg, both requiring minor medical care. Findings: 1. During an interview on 5/7/24, at 10:20 a.m., with Administrator (ADM), ADM stated, we got a report from Resident 4, he saw Resident 2 grab Resident 3's arm, then Resident 3 punched Resident 1 in the head. ADM stated both Resident 1 and Resident 3 have been involved in resident-to-resident altercations before. During a review of SBAR-Alleged Abuse Report of Incident dated 5/6/24, indicated, Resident 3 was involved in an incident of alleged: Physical abuse with redness [to] right hand 2nd and 3rd knuckle.Behavior status 1. Agitated.Staff responded to yelling from the room. [Resident 1] was holding onto his [Resident 3's] left wrist and [Resident 1] observed with blood coming from his left temple.[Resident 4] confirmed that [Resident 3] hit roommate on the face. During a review of Report of Suspected Dependent Adult/Elder Abuse form dated 5/6/24, form indicated Reported Types of Abuse (check all that apply).a.Physical abuse was reported by facility between Resident 1 and Resident 3. During a review of Interview/Investigative record dated 5/6/24, indicated, Resident 4 was interviewed by Social Services Director (SSD), Content of interview: [Resident 4] stated he saw [Resident 2] grabbing [Resident 3] and not letting go. [Resident 4] stated [Resident 3 then 'slapped [Resident 1] with his fist'. Record was signed by Resident 4 and SSD. (continued on next page)

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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F 0600 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	During a review of Resident 2's Progress note dated 5/8/24, note indicated, [Resident 2] was in the hallway in w/c [wheelchair] when he moved his w/c forward and approached another male resident [Resident 3] in a threatening way to which the other residents stood up and kicked [Resident 2] on the right shin twice causing the skin tear. Incident observed by nurse nearby, no other physical contact, residents were separated immediately, [Resident 2's] wound attended. During a review of Resident 2's BIMS score, dated, 4/21/24, indicated a BIMS score of 08. Indicating moderate cognitive impairment. During a review of the facility's policy and procedure (P&P) titled, Alleged or Suspected Abuse and Crime Reporting dated 2022, P&P indicated, Each resident has the right to be free from abuse.Abuse is the willful infliction of injury.Physical abuse includes, but is not limited to, hitting, slapping, pinching, and kicking. Resident-to-Resident abuse means the willful infliction of injury.willful as used in the above definition of abuse, means the individual must have acted deliberately.