

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056074	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/15/2024
NAME OF PROVIDER OR SUPPLIER Autumn Creek Post Acute		STREET ADDRESS, CITY, STATE, ZIP CODE 587 Rio Lindo Avenue Chico, CA 95926	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide enough nursing staff every day to meet the needs of every resident; and have a licensed nurse in charge on each shift.</p> <p>49934</p> <p>Based on interview and record review, the facility failed to provide appropriate staffing necessary to care for 4 out of 5 Residents sampled for nursing services (Residents 1, 2, 3, 4). Residents 1, 2, 3, and 4 had call lights wait times of 40-50 minutes, making them feel like the facility does not care, embarrassed, and concerned for their skin. Licensed Vocational Nurses 1, 2, 3, and Registered Nurse 1 feel overwhelmed, shifts are too hard, and feel they cannot care for their residents appropriately.</p> <p>Findings:</p> <p>Review of a facility document titled, Resident Council Meeting Minutes, dated 08/27/24, noted that call light times were ok but depends who is working.</p> <p>During a review of a policy and procedure titled, Nursing Department- Staffing, Scheduling & Postings, revised January 1, 2012, indicated that each facility will employ sufficient nursing staff. The Director of Nursing (DON- supervises all nursing duties) and the Administrator will establish nursing hours and make adjustments to meet residents' needs.</p> <p>According to the State Operations Manual, issued 08/08/24, the assessment of the resident population determines the level of sufficient staff needed. The assessment of the resident population should drive staffing decisions and inform the facility about what skills and competencies staff must possess to deliver the necessary care required by the residents being served. Even if a facility meets the State's staffing regulations, that is not sufficient to show that the facility has enough staff to care for its residents. A facility may meet a state's minimum staffing ratio requirement, and still need more staff to meet the needs of its residents.</p> <p>During an interview with Resident 1 on 10/23/24 at 11:25 am, he stated his stay at the facility has been good. Despite enjoying the facility, Resident 1 stated that the longest he has waited for his call light to be answered was 40 minutes. On average his wait is about 20 to 25 minutes. Resident 1 stated that he does have a catheter and his bag has been full a time or two but nothing that has bothered him. The long wait times make him feel like the facility does not care.</p> <p>An interview on 10/23/24 at 11:44 am, Resident 2 stated that his longest call light wait was approximately 55 minutes, and the average time it takes to get his call light answered is about 15 minutes. He stated that he is just used to waiting for help now.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0725</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>At an interview with Licensed Vocational Nurse 1 (LVN 1) on 10/23/24 at 12:01 pm, she stated that she was having a good shift, but the workload is a lot and often feels overwhelmed. Generally, she starts at 7:00 am and several times throughout the week she won't leave until 9-9:30 pm or even 10:00 pm to finish caring for her residents.</p> <p>Another interview with LVN 2 on 10/23/24 at 12:14 pm, stated that his shift was going pretty well also. He stated that it is like walking on eggshells, meaning any incident on the floor becomes over time work and extends his workday. This is all overwhelming for LVN 2 and this has been the heaviest load yet at the facility. He stated he would not wish this on anyone and that this job is depressing. The workload is so heavy that he can't take care of his residents the way they deserve to be cared for.</p> <p>Resident 3 had an interview on 10/23/24 at 12:28 pm and stated that she likes her stay at the facility. One issue she would like to see fixed is the call light times. She states she knows the staff are busy and that there are not enough staff compared to the number of residents. She states her wait time for call lights averages 10 to 20 minutes and has infrequently had to wait while wet. She stated her skin is ok but can get concerned if she has to wait while wet for an extended time.</p> <p>During an interview with Resident 4 on 10/23/24 at 12:38 pm, she stated that her stay is fine, but her call light wait on average is 10 minutes, and it's just too long at times to wait 10 minutes. She stated that she has had accidents because of having to wait and that it can be embarrassing.</p> <p>At 12:48 pm on 10/23/24, Registered Nurse (RN) 1 stated her shift is good but hard. She too, feels overwhelmed and that this happens a lot. She stated it would be nice to have more nurses because it is a lot of work and feels like she is not caring for her residents the way they should be.</p> <p>One more interview with a LVN 3 on 10/23/244 at 12:53 pm, stated that her shift has been busy. She stated that some days are just too much. At this time, this is some of the tougher times she has experienced, and it would be nice to have more staff.</p>		