

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  056095	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED  11/14/2024
NAME OF PROVIDER OR SUPPLIER  Devonshire Care Center		STREET ADDRESS, CITY, STATE, ZIP CODE  1350 East Devonshire Avenue Hemet, CA 92544	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47832</b></p> <p>Based on interview and record review, the facility failed to ensure consults were arranged for four of the seven sampled residents (Residents 3, 4, 6 and 7) in accordance with the physician order.</p> <p>This failure had the potential to result in delayed provision of care and treatment for the residents to reach the highest practicable physical, mental, and psychosocial well-being.</p> <p>Findings:</p> <p>On November 14, 2024, at 9:15 a.m., an unannounced visit was conducted at the facility to investigate a quality-of-care issue.</p> <p>1. A review of Resident 3 ' s admission record indicated Resident 3 was admitted to the facility on [DATE]. Resident 3 was admitted with diagnoses which included lymphedema (a chronic condition that causes swelling in the body due to buildup of lymph fluid), atherosclerosis of arteries of extremities (when plaque builds up in the walls of arteries, reducing the blood flow), peripheral vascular disease (affects blood vessels outside the brain and heart) and anxiety disorder (condition that causes persistent and uncontrollable feelings of fear and anxiety).</p> <p>A review of Resident 3 ' s Physician Orders dated October 24, 2024, indicated a follow up appointment with the orthopedic (a doctor who focuses on caring for the bones, joints, ligaments, tendons, and nerves) surgeon related to the prosthetic (a device that replaces a missing or non-functional body part) limb.</p> <p>2. A review of Resident 4 ' s admission record indicated Resident 4 was admitted to the facility on [DATE], with diagnoses which included hemiplegia (condition that causes weakness in one side of the body) and hemiparesis (condition that causes an inability to move one side of the body) on the right side, encephalopathy (brain disorder that can be caused by injury disease or chemicals), diabetes (chronic disease that occurs when body cannot produce insulin properly), aphasia (a language disorder that affects a person ' s ability to understand and express written and spoken language) and hyperlipidemia (imbalance of cholesterol).</p> <p>A review of Resident 4 ' s Physician Orders dated October 8, 2024, indicated a consult for removal of a clogged G-tube (a flexible tube that is inserted into the stomach to provide nutritional support) for non-use.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>3. A review of Resident 6 ' s admission record indicated Resident 6 was admitted to the facility on [DATE], with diagnoses which included traumatic subdural hemorrhage (condition that occurs when blood leaks between the brain and the skull), multiple sclerosis (chronic autoimmune disease that affects the brain and spinal cord), and cerebral palsy (condition that affects a person ' s ability to move and maintain balance).</p> <p>A review of Resident 6 ' s Physician Orders dated October 17, 2024, indicated a cardiology (a medical doctor who specializes in the diagnosis and treatment of conditions affecting the heart and blood vessels) consult related to multiple falls.</p> <p>4. A review of Resident 7 ' s admission record indicated Resident 7 was admitted to the facility on [DATE], with diagnoses which included embolism (when a blood clot moves from one location to another in the body) and thrombosis (a blood clot that forms in the vein or artery) of left lower extremity, hypertension (condition that occurs when pressure of blood in the arteries is too high), hemiplegia (condition that causes weakness in one side of the body) and hemiparesis (condition that causes an inability to move one side of the body) on left side and neuropathy (a nerve condition that can cause pain, tingling or numbness in various parts of the body).</p> <p>A review of Resident 7 ' s Physician Orders dated October 24, 2024, indicated a urology (medical specialty that focuses on diagnosing and treating conditions of the urinary tract) consult related to pain on urination and presence of blood in the urine through urine analysis result.</p> <p>On November 14, 2024, at 1:30 p.m., during an interview, the Social Service Assistant (SSA) stated when there is a physician order for a consult, one of the nurses would inform them verbally or would give the social services department a copy of the order, then the SS would check with the resident ' s insurance and would follow up. The SSA stated once the consult was authorized, the transportation would be arranged. The SSA stated for Resident 4, there was no follow up after the first call to the insurance; and she did not have information on the consults for Residents 3, 6 and 7.</p> <p>On November 14, 2024, at 12:28 p.m., during an interview, Licensed Vocational Nurse (LVN) 3 stated a consult should be followed up as it can affect the resident ' s health and safety. LVN 3 stated a lack of communication could lead to missed appointment.</p> <p>On November 14, 2024, at 12:50 p.m., during an interview, the Registered Nurse (RN) stated once there was an order for consult, the RN would give a copy of the physician order for consult to the case manager if the resident had Health Maintenance Organization (HMO), and to the Social Services if resident has Medicare insurance and a copy to the charge nurse. The RN stated a consult had to followed up until the resident has an appointment. The RN stated it was important to follow up as it was part of a resident ' s continuity of care to get evaluated by a specialist and address any health concerns.</p> <p>On November 14, 2024, at 1:53 p.m., during an interview, the Administrator (ADM) stated there was no excuse on why the consults were not processed. The ADM stated it was important to address the resident ' s health concerns, it was for their safety and their right as well.</p> <p>(continued on next page)</p>		

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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Some</p>	<p>A review of facility ' s policy and procedure titled, Referrals, Social Services with revision date December 2008, indicated .Social services shall coordinate most referrals .Referrals for medical services must be based on physician evaluation or resident need and a related physician order. Social services will collaborate with the nursing staff or other pertinent disciplines to arrange for services that have been ordered by the physician. Social services will document the referral in the resident ' s medical record .</p>		