

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056110	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 01/24/2025
NAME OF PROVIDER OR SUPPLIER Laguna Hills Health and Rehabilitation Center		STREET ADDRESS, CITY, STATE, ZIP CODE 24452 Health Center Drive Laguna Hills, CA 92653	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0842</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>Safeguard resident-identifiable information and/or maintain medical records on each resident that are in accordance with accepted professional standards.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47746</p> <p>Based on interview and medical record review, the facility failed to ensure the medical record was complete and accurately documented for one of nine sample residents (Resident 1).</p> <p>* The facility failed to ensure the documentation on the TAR for Resident 1 was complete and accurate. This failure had the potential for the resident's care needs not being met as the medical record was incomplete.</p> <p>Findings:</p> <p>Medical record review for Resident 1 was initiated on 1/24/25. Resident 1 was admitted to the facility on [DATE].</p> <p>a. Review of Resident 1's TAR showed the following physician's order:</p> <ul style="list-style-type: none"> - dated 6/26/24, to monitor Resident 1's pain before, during, and after the treatment every day shift for wound care, - dated for 2/28/24, for wound care to Resident 1's right buttock skin abrasion, - dated 12/30/24, for wound care to Resident 1's right dorsal foot, and - dated 5/10/24, for wound care to Resident 1's right heel. <p>Further review of Resident 1's TAR showed no documentation if the above physician's treatment orders were performed on 11/10, 12/14, 12/21, 12/27, 12/28/24, 1/7, 1/11, and 1/22/25, for the morning shifts (0700-1500 hours).</p> <p>b. Missing documentation for Resident 1's right lateral malleolus wound care as per the physician's order dated 8/29/24 (which was discontinued on 1/7/25), on 11/10, 12/14, 12/21, 12/27, 12/28/24, and 1/7/25, for the morning shifts.</p> <p>c. Missing documentation for Resident 1's right lateral malleolus wound care as per the physician's order dated 1/7/25, on 1/11 and 1/22/25, for the morning shifts.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0842</p> <p>Level of Harm - Potential for minimal harm</p> <p>Residents Affected - Some</p>	<p>d.Missing documentation for the following physician's orders: to apply Resident's 1 left knee immobilizer on at all times every shift (dated 6/16/24), monitor Resident 1's left lower extremity pitting edema (dated 7/28/23),and off load Resident 1's right heel using pillows when in bed (dated 9/4/24), on the following dates:</p> <ul style="list-style-type: none"> - 11/3, 11/4, 11/5, 11/15/24, for the evening shifts (1500-2300 hours); - 11/8, 11/11, 12/6, 12/7/24,for the night shifts (2300-0700 hours); and - 11/10, 12/14, 12/21, 12/27, 12/28/24, 1/7, 1/11, and 1/22/25, for the morning shifts. <p>On 1/24/25 at 1105 hours, a concurrent medical record review and interview was conducted with RN 4. RN 4 verified all above missing documentation on Resident 1's TAR for November 2024 through January 2025. RN 4 stated the TAR should have been completed by the licensed nurses, and not left blank.</p> <p>On 1/24/25 at 1153 hours, an interview was conducted with the DON. The DON was informed and acknowledged the above findings.</p>		