

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056114	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 12/08/2025
NAME OF PROVIDER OR SUPPLIER East Terrace Rehabilitation & Wellness Centre, LP		STREET ADDRESS, CITY, STATE, ZIP CODE 2415 South Western Avenue Los Angeles, CA 90018	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)		
F 0628 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Provide the required documentation or notification related to the resident's needs, appeal rights, or bed-hold policies. (continued on next page)		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

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<p>F 0628</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** Based on interview and record review, the facility failed to implement their Policy and Procedure (P&P) titled, Bed Hold which indicated the facility would hold the resident's bed for up to seven (7) days if the resident was transferred to a General Acute Care Hospital (GACH) for one of 7 sampled residents (Resident 7). This deficient practice violated Resident 7's right to a Bed Hold and had the potential for result in Resident 7 not being able to return to the facility. Findings: During a review of Resident 7 admission Record, the admission Record indicated Resident 7 was originally admitted to the facility on [DATE] and readmitted on [DATE]. The admission Record indicated Resident 7's diagnoses included Schizophrenia (a mental illness that affects thoughts, mood and behavior), Psychosis (a severe mental condition in which thought, and emotions are so affected that contact is lost with reality), and dementia (a progressive state of decline in mental abilities). During a review of Resident's 7 Minimum Data Set ([MDS] a resident assessment tool) dated 10/11/2025, the MDS indicated Resident 7 had the ability to make her needs known and could understand others. During a review of Resident 7's Change in Condition Evaluation dated 11/25/2025, the Evaluation indicated Resident 7 exhibited aggressive behavior towards staff and the Physician ordered for the resident to be transferred to the GACH for evaluation. During a review of Resident 7's Physician's Order dated 11/25/25, the Order indicated the Physician ordered for Resident 7 to be transferred to GACH for Psychiatric Evaluation, Bed Hold (A resident's right to keep a bed vacant and available for seven days after their transfer to the hospital in anticipation of their return to the facility) for 7 days. During a review of Resident 7's Transfer Form dated 11/25/2025, the Form indicated Resident 7 was transferred to the GACH for behavioral symptoms. During a review of Resident 7's Bed Hold Agreement dated 11/25/2025, the agreement indicated Resident 7 was transferred to the GACH on 11/25/2025. The Agreement indicated notification of Bed Hold option upon transfer was completed and verbal consent was obtained from the Resident's Representative on 11/25/2025. During a review of the facility census from 11/25/25 to 12/4/25, the Census indicated there were no vacant (empty) beds available. The Census also indicated that the facility had a 99-bed capacity and there were a total of 99 residents assigned to the beds. The Census did not indicate Resident 7 was assigned to a bed or on Bed Hold. During an interview on 12/10/2025 at 11:00 a.m., with Licensed Vocational Nurse (LVN) 1, LVN 1 stated she assisted Resident 7 sign the Bed Hold Agreement (on 11/25/2025). LVN 1 also stated Resident 7's representative was informed that Resident 7's bed would be held for 7 days according to the facility's P&P. During interviews on 12/11/2025 at 10:12 a.m. and 12/19/2025 at 11:25 a.m., with the Business Office Manager (BOM), the BOM stated Resident 7 was transferred to the GACH on 11/25/2025 and should have been on bed hold until 12/1/2025. The BOM stated a newly admitted resident occupied Resident 7's bed upon Resident's 7's transfer to the GACH on 11/25/2025. The BOM stated the facility was full on 11/25/2025 and there was no bed available for Resident 7 if she were to return to the facility on [DATE]. The BOM also stated Resident 7 was not on bed hold and did not have a bed available for the resident to return to on 11/25/2025- 12/11/2025. The BOM stated, the facility did not follow its Bed Hold P&P which indicated a bed would be reserved and available for the resident while at the GACH for a minimum of 7 days. During interviews on 12/11/2025 at 12:00 p.m. and 12/19/2025 at 11:51 a.m., with the Administrator (Admin), The Admin stated it was the facility's P&P to ensure a resident had a bed available to return to during the 7-day Bed Hold. The Admin stated he instructed the BOM to give Resident 7's bed to a newly admitted resident on 11/25/2025 and had the understanding that there was another bed on hold for Resident 7. The Admin stated he did not confirm if the facility had a bed held for Resident 7 when he instructed the BOM to allot the Resident 7's bed for another resident. The Admin it was important to follow the Bed Hold P&P to ensure the residents had a place to return to. The Admin also stated the facility was the residents' home and it was the residents right to have a Bed Hold. During a review of the facility's Policy and Procedures P&P titled Bed Hold, dated July 2017, the P&P indicated that the purpose of the policy is to ensure that the resident and or his/her representative is aware of the facility's bed-hold policy, and that such policy complies with state and federal law and regulations. The P&P indicated upon admission, the facility advises residents and or their representatives in writing that the facility has a bed hold policy and will hold the resident's bed for up to seven (7) days if the resident is transferred to an acute care hospital or goes on a therapeutic leave.</p>		