| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
|---|---|---|---|
| | 056124 | A. Building<br>B. Wing | 07/08/2025 |

| NAME OF PROVIDER OR SUPPLIER | STREET ADDRESS, CITY, STATE, ZIP CODE |
|---|---|
| Tarzana Health and Rehabilitation Center | 5650 Reseda Blvd<br>Tarzana, CA 91356 |

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information) |
|---|---|
| F 0770<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | Provide timely, quality laboratory services/tests to meet the needs of residents.<br><br>(continued on next page) |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | (X6) DATE |
|---|---|---|
| | | |

| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: | (X2) MULTIPLE CONSTRUCTION | (X3) DATE SURVEY COMPLETED |
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| F 0770<br><br>Level of Harm - Minimal harm or potential for actual harm<br><br>Residents Affected - Few | Based on interview and record review, the facility failed to provide laboratory services in a timely manner as ordered by a nurse practitioner (NP - a registered nurse with advanced training who can diagnose illnesses, prescribe medications, and manage patient care, often acting as a primary care provider) for one of three sampled residents (Resident 1). This deficient practice had the potential to delay necessary treatment and services to Resident 1.Findings:During a review of Resident 1's admission Record, the admission Record indicated the facility admitted the resident on 5/1/2025 with diagnoses including disorder of thyroid (occur when the thyroid produces too much or too little thyroid hormone, impacting your body's metabolism and overall function), diabetes mellitus (DM-a disorder characterized by difficulty in blood sugar control and poor wound healing), and obesity (a medical condition where someone has too much body fat). During a review of Resident 1's Minimum Data Set (MDS - a resident assessment tool) dated 5/7/2025, the MDS indicated Resident 1's cognition (mental action or process of acquiring knowledge and understanding through thought, experience, and the senses) was severely impaired. The MDS further indicated that Resident 1 was totally dependent on staff for oral/toileting/personal hygiene, upper/lower body dressing, and bed mobility.During a review of Resident 1's Change in Condition (CIC - a significant alteration in a person's health, caregiver support, or functional status that will not usually resolve itself without further intervention) Evaluation dated 6/30/2025, the CIC Evaluation indicated that Resident 1 had three episodes of diarrhea with foul (means something unpleasant or offensive) smell, and Resident 1's NP visited the resident and ordered the following: labs (medical procedures that involves testing a sample of blood, urine, or other substance from the body), banatrol (anti-diarrheal solution to provide nutrients for the dietary management of diarrhea formulated to provide nutrients for the dietary management of diarrhea), and a registered dietician (RD - a health professional who has special training in diet and nutrition) consult.During a review of Resident 1's Physician Order dated 7/1/2025, the physician order indicated an order to collect Resident 1's stool.During a review of Resident 1's Progress Notes dated 7/1/2025 at 12:16 a.m., the Progress Notes indicated that Resident 1's stool was collected and stored in the refrigerator.During a review of Resident 1's Lab Result Report dated 7/6/2025 timed at 8:05 p.m., the Lab Results Report (LRR) indicated that the stool was collected on 7/3/32025 and resulted in positive for clostridium difficile (C. diff- a highly contagious bacteria that causes severe diarrhea) toxins on 7/6/2025. During a concurrent interview and record review on 7/8/2025 at 2:40 p.m. with the Infection Prevention Nurse (IPN), reviewed Resident 1's Progress Notes and Lab Results Report dated 7/6/2025. The IPN stated that the antibiotic medication should be started only after a positive C. diff result is confirmed. However, the first stool specimen collected from Resident 1 on 7/1/2025, was not picked up by the laboratory, and there was a delay in obtaining a second specimen. The IPN stated this led to a delay in confirming the C. diff diagnosis and subsequently starting the necessary antibiotic treatment. During a concurrent interview and record review on 7/8/2025 at 3:02 p.m. with the Director of Nursing (DON), reviewed Resident 1's Progress Notes. The DON stated that Resident 1's stool specimen was collected and stored in the refrigerator on 7/1/2025. However, the laboratory did not pick up the specimen and there was a delay in obtaining the second stool specimen. The DON stated the stool specimen was sent out on 7/3/2025 and a positive C.diff test result was received on the evening of 7/6/2025, indicating the need for antibiotic treatment. The DON further stated vancomycin (medication to treat infection) was started on 7/7/2025. During a review of the facility's policy and procedure (P&P) titled, Laboratory Services and Reporting last reviewed on 4/24/2025, the P&P indicated, The facility must provide or obtain laboratory services when ordered by a physician, physician assistant, nurse practitioner, or clinical specialist in accordance with state law. The facility is responsible for the timeliness of the services.During a review of the facility's P&P titled, Culture and Sensitivity Lab Results last reviewed on 4/24/2025, the P&P indicated, The Nurse receiving the order for culture and sensitivity shall communicate the order to the oncoming nurse, |