

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 056183	(X2) MULTIPLE CONSTRUCTION A. Building B. Wing	(X3) DATE SURVEY COMPLETED 11/25/2024
NAME OF PROVIDER OR SUPPLIER Valley Healthcare Center		STREET ADDRESS, CITY, STATE, ZIP CODE 1680 North Waterman Avenue San Bernardino, CA 92404	

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Provide appropriate treatment and care according to orders, resident's preferences and goals.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY** 47206</p> <p>Based on observation, interviews, and record review, the facility failed to follow its policy and procedure to provide care and services for residents and ensure call lights are answered in a timely manner for all four sampled residents (Residents 1, 2, 3, and 4).</p> <p>This failure has the potential to jeopardize the health and safety of clinically compromised Residents (Residents 1, 2, 3, and 4) when their requests for assistance with activities of daily living were not responded to promptly.</p> <p>Findings:</p> <p>During the review of Resident 1's admission record (It contains important information about the patient such as their personal details, the reason for their admission, and their medical history), the document indicated Resident 1 was admitted to the facility on [DATE], with a diagnosis that included metabolic encephalopathy (brain is not working properly because of imbalance in the body's chemicals).</p> <p>During a review of the clinical record for Resident 1's, the Brief Interview for Mental Status (BIMS- screening tool to identify and monitor cognitive decline), dated October 7, 2024, indicated, Resident 1's score was a 15, which indicated Resident 1 had no mental impairment.</p> <p>During interview and observation with Resident 1 on November 23, 2024, at 10:00 a.m., Resident 1 stated that the responds to all lights with delays that can be immediate or not at all. Sometimes, staff enter his room, and mistakenly think he is asleep. As a result, the staff turn off the call light without checking if he needs help.</p> <p>During the review of Resident 2's admission record, the document indicated Resident 2 was admitted to the facility on [DATE], with a diagnosis that included anemia (a condition where the body does not have enough healthy red blood cells, which can lead to a lack of oxygen).</p> <p>During a review of the clinical record for Resident 2's, the Brief Interview for Mental Status (BIMS- screening tool to identify and monitor cognitive decline), dated November 6, 2024, indicated, Resident 1's score was a 15, which indicated Resident 1 had no mental impairment.</p> <p>(continued on next page)</p>

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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<p>F 0684</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>During an interview and observation with Resident 2 on November 23, 2024, at 11:07 a. m., Resident 2 stated that he has to wait for assistance. Resident 2 mentioned that it usually takes at least 30 minutes and that this happens too often, at least once a day.</p> <p>During the review of Resident 3's admission record, the document indicated Resident 3 was admitted to the facility on [DATE], with a diagnosis that included multiple sclerosis (A chronic disease that affects the brain and spinal cord; symptoms can include double vision, difficulty walking, loss of balance, numbness and tingling, muscle weakness or spasms, and fatigue.).</p> <p>During a review of the clinical record for Resident 3's, the Brief Interview for Mental Status (BIMS- screening tool to identify and monitor cognitive decline), dated October 1, 2024, indicated, Resident 1's score was a 15, which indicated Resident 1 had no mental impairment.</p> <p>During an interview and observation with Resident 3 on November 23, 2024, at 11:24 a.m., Resident 3 reported the staff takes a long time to answer his call, with a wait time of about 45 minutes to an hour.</p> <p>During the review of Resident 4's admission record, the document indicated Resident 4 was admitted on [DATE], with a diagnosis that included Parkinson's disease without dyskinesia (a brain disorder that causes unintended or uncontrollable movements, such as shaking, stiffness, and difficulty with balance and coordination).</p> <p>During a review of the clinical record for Resident 4's, the Brief Interview for Mental Status (BIMS- screening tool to identify and monitor cognitive decline), dated November 15, 2024, indicated, Resident 1's score was a 15, which indicated Resident 1 had no mental impairment.</p> <p>During an interview and observation with Resident 4 on November 23, 2024, at 11:34 a.m., Resident 4 stated the staff sometimes delays responding to her call lights, stated that she has to wait for up to an hour.</p> <p>During an interview with the administrator (ADM) 1, on November 25, 2024,at 3:54 p.m., ADM 1 acknowledged that the staff needed to respond to call lights more promptly.</p> <p>During a review of the facility's policy and procedure (P&P) titled, Answering the Call Light. dated March 2021, The P&P indicated, The purpose of this procedure is to ensure timely responses to the resident's requests and needs.</p>		

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<p>F 0814</p> <p>Level of Harm - Minimal harm or potential for actual harm</p> <p>Residents Affected - Few</p>	<p>Dispose of garbage and refuse properly.</p> <p>47206</p> <p>Based on observation, interview, and record review, the facility failed to adhere to its food-related garbage disposal policy when two outdoor dumpsters were left open.</p> <p>This failure had the potential to attract vermin (pest or animals that spread diseases) which could pose a significant health risk to the 100 clinically compromised residents currently residing in the facility.</p> <p>Findings:</p> <p>During a concurrent observation and interview, on November 23, 2024, at 1:20 p.m., with Director of Staff Developer (DSD) 1, I brought her to the garbage disposal area outside the facility and showed her that two of the dumpsters were open.</p> <p>During an interview on November 25, 2024, at 3:54 p.m., with Administrator (ADM) 1, I informed ADM 1 that during my inspection of the dumpsters on November 23, 2024, I discovered that two of the dumpsters was left uncovered. I mentioned to ADM 1 that it should be closed at all times with tight fitting lids if it is not in continuous use, in accordance with facility policy.</p> <p>During a review of the facility's policy and procedure (P&P) titled, Food-Related Garbage and Rubbish Disposal, dated October 2017, the P&P indicated, .6. Outside dumpsters provided by garbage pickup services will be kept close and free of surrounding litter.</p> <p>During a review of the FDA Federal Food Code, 2022, it indicated, .Proper storage and disposal of garbage and refuse are necessary to minimize the development of odors, prevent such waste from becoming an attractant and harborage or breeding place for insects and rodents .</p>		