STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	056225	A. Building B. Wing	11/19/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
Orchard Post Acute	4840 E.Tulare Avenue Fresno, CA 93727

For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards. Based on observation, interview, and record review, the facility failed to follow professional standards of practice for food service safety and sanitary conditions, for one of one ice machine, when the facility did not implement Manufacturer's Limited 3 Year Parts And Labor Warranty (MW) and Air- and Water-Cooled User Manual Cleaning, Sanitation and Maintenance (AWM) and the exterior of the ice machine had white, black and green substance. This failure had the potential for the growth of microorganisms which could increase the risk of foodborne illness for all the residents at the facility.Findings:During a concurrent observation and interview with the Certified Dietary Manager (CDM) on 11/19/2025 at 11:20 a.m. in the kitchen, the ice machine was noted to have some white, black and green substance on the exterior side of the ice machine. The CDM confirmed the presence of the white and green substance on the ice machine. The CDM stated the white substance was calcium buildup. The CDM stated she was unable to confirm what the green substance was. The CDM stated the Maintenance Director (MTD) would be able to explain in more detail what the green substance was.During a concurrent observation and interview with the MTD and CDM on 11/19/2025 at 11:28 a.m. in the kitchen, the ice machine was observed to have some white, black and green substance on the exterior side of the ice machine. The MTD confirmed the presence of the substances. The surveyor wiped the green substance on the side of the ice machine with a clean white paper towel, and a brownish green substance was seen on the paper towel. The MTD ran his finger along the side of the ice machine that had the black substance and had a small quantity of the substance on his finger. The MTD acknowledged the substances and stated it was almost time for his monthly cleaning. The MTD stated the black substance was condensation from the ice machine. The MTD stated the green substance was buildup of water. The MTD stated his main objective was to clean the inside of the machine. The MTD stated he cleaned the inside of the ice machine but did not clean the outside of the ice machine. The CDM stated the front of the machine was the area that was cleaned by the dietary staff. The CDM stated dietary staff always wiped down the front panel/dispensing area only. The CDM stated she thought maintenance did monthly cleaning and they cleaned the whole machine.During an interview with the Dietary Aide (DTA) 1 on 11/19/2025 at 11:40 a.m. in the CDM's office, DTA 1 stated the dietary staff cleaned the front of ice machine every day. DTA 1 stated it was the responsibility of maintenance department to clean the ice machine.During an interview with DTA 2 on 11/19/2025 at 11:54 a.m. in the CDM's office, DTA 2 stated he was unsure how often the ice machine was cleaned. DTA 2 stated a maintenance staff was responsible for cleaning the kitchen floor but was not sure if the maintenance staff was responsible for cleaning the ice machine. DTA 2 stated dietary staff did not know where the cleaning log was because they did not have access to that document.During an interview with DTA 3 on 11/19/2025 at 12:18 p.m. in the CDM's office, DTA 3 stated cleaning the ice machine was a daily responsibility assigned to the aides. DTA3 stated dietary staff were unaware of where the cleaning log was. During an interview with the CDM on 11/19/2025 at 12:40 p.m. in the CDM's office, the CDM stated cleaning the ice machine was a daily responsibility assigned to the aides. The CDM stated she did not realize the dietary staff needed to clean the sides and underneath areas more thoroughly. The CDM stated she did not notice the rust (continued on next page)

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE

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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (Each deficiency must be preceded by full regulatory or LSC identifying information)
F 0812 Level of Harm - Minimal harm or potential for actual harm Residents Affected - Few	and water buildup on the ice machine. The CDM stated dietary staff, and maintenance should work together to ensure there was no buildup on the ice machine. The CDM stated the ice from the ice machine was served to residents. The CDM stated the expectation from dietary staff was that daily attention was needed for exterior surfaces. The CDM stated cross contamination could occur and residents could get sick. The CDM stated it was important that both the outside and inside of the machine be cleaned regularly.During a concurrent interview and record review with the Administrator (ADM) and the Director of Nursing (DON) on 11/19/2025 at 5:05 p.m. in the DON's office, the pictures of the ice machine showing white, black and green substances on the exterior side of the ice machine, the picture of the clean white paper towel showing a brownish green substance and the picture of the MTD's finger with a small quantity of black substance from running his finger along the side of the ice machine were reviewed. The ADM and DON confirmed the presence of the substances. The DON and the ADM stated they were unaware of the substances on the ice machine. The ADM stated the substance looked like a collection of dirt. The DON stated the outside of the ice machine would not create a concern for her, for the residents or for the ice to get cross contaminated. The DON stated that staff were expected to keep the ice machine clean both inside and outside. The DON stated that cleaning the ice machine was important for maintaining infection control practices and environmental cleanliness, as well as for reducing the potential for bacterial growth, illness, or other health risk. The DON stated a clean environment promotes good health. The DON stated that the facility would initiate plans to add ice machine cleanliness monitoring to the facility's quality assurance and performance improvement (QAPI) programA review of the facility document titled, Job description: Dietary Supervisor (DS), dated 9/2016, the DS indicated, General Purpose. The Dietary Supervisor will . maintain area and equipment in sanitary condition. Essential Duties .Maintain kitchen and food storage area in a safe, orderly, clean and sanitary manner.During a review of the facility's document titled, MW, undated, the MW indicated, {Named} Ice Systems, . User Responsibility: The product must be installed, cleaned and maintained as described in the Manual furnished with the product.It is the User's responsibility to keep the ice machine and ice storage bin in a sanitary condition. Without human intervention, sanitation will not be maintained.During a review of the facility's document titled, AWM, 10/2016, the AWM indicated, .Exterior Panels-The front, top and side panels are durable stainless steel. Fingerprints, dust and grease will require cleaning .During the review of the 2022 Food and Drug Administration (FDA) Food Code, Section 4-601.11 Equipment, Food-Contact Surfaces, Nonfood-Contact Surfaces, and Utensils, indicated, .C. Nonfood-contact surfaces of equipment shall be kept free of an accumulation of dust, dirt, food residue and other debris .